

Discovery comparisons 2020.xlsx

Discovery Product Name and Vendor	Sampling of customers	Pros	Cons	Cost details	Year 1 costs (2020)	Year 2 costs (2021)	Year 3 costs (2022)
Encore from Innovative Interfaces, Inc.	MORE, CountyCat (Milwaukee County Federated Library System), InfoSoup (OWLSnet), New York Public Library	Current, familiar interface; few gaps in services; good performance	No longer actively developed; limited browsing options; some My Account functionality gaps; limiting by facet can be cumbersome and produce unexpected results; not optimized for in-library searching; limited options for customizing; no built-in way to feature collections	1 or 2 year subscription: \$40,898 (+5%)/ 3 year subscription: \$40,119 (+3.5%)	\$40,898 / \$40,119	\$42,942/\$41,322	\$42,562
BiblioCore from BiblioCommons	St. Paul Public Library, Hennepin County Library, Kansas City Public Library, MARINet	Dedicated discovery service; visually appealing; combines format types for ease of finding; built-in book tools for featuring collections; could add app at a low cost	Must implement patron PINs; social features tend to be underused; few options for customizing displays and functions	Implementation: \$27,046, annual fee: \$49,092	\$76,138	\$49,092	\$49,092
Inspire Discovery from Innovative Interfaces, Inc.	No live examples	Designed to work seamlessly with Sierra; part of a larger suite of forthcoming products from III, including a replacement for Sierra; context wheel for making connections among library holdings; pinning feature; built-in tools to feature collections; can stay on Encore until Inspire is ready	Very new: no live sites	Implementation: \$11,250, annual fee for 3-year commitment by end of July: \$38,950	\$50,200	\$48,688	\$51,122