

# MORE Administrator's Report

May 2025 – MORE Directors Council

## MORE Server Migration

On Tuesday, March 25, MORE's Sierra servers were successfully migrated to a service hosted by our primary software vendor, Innovative. This migration was approved by MORE Directors Council as part of the 2025 MORE budget, having recently become an affordable option for MORE. The migration will relieve IFLS and LEANWI tech staff of server maintenance and upgrade responsibilities.

OverDrive access for patrons was interrupted longer than it should have been, and a few unexpected problems cropped up with 3<sup>rd</sup> party check-out and check-in services, but overall the change went smoothly enough. Thanks to all staff, directors, and your patrons for your patience and detailed problem-reporting during and after the migration.

## 2025 Innovative Users Group (IUG) Conference

From March 13<sup>th</sup> to 15<sup>th</sup>, staff from IFLS, L.E. Phillips Memorial Public Library, and New Richmond Public Library attended the annual Innovative Users Group Conference in Denver. The IUG Conference is always a good opportunity to share ideas and news among library users of the automation software in use by MORE. Here are the conference reports from IFLS staff and MORE-sponsored library staff attendee Emily Dunn (Friday Memorial Library, New Richmond): [IUG 2025 Conference reports.docx](#)

## Sierra upgrade: June 23-24

Now that the Sierra server migration is complete, we can move ahead with a Sierra update. There will be a few new features and fixes; watch TWAM for more information about the changes to expect.

The server-side upgrade will take place after library hours on Monday, June 23. The MORE Catalogs and app and Libby access will be unavailable 1-2 hours in the late evening. On Tuesday, June 24, Sierra staff clients will update on first launch, which will take up to a few minutes.

## BiblioCloudRecords for ebook discovery

Starting in late April, staff can no longer find OverDrive ebook, audiobook, or magazine records in Sierra, and they also don't appear in the [MORE Classic Catalog](#).

Patrons and staff WILL find OverDrive ebooks, audiobooks, and magazines:

- In the main [MORE Catalog](#)
- From the [Wisconsin's Digital Library website](#)
- In the Libby app

We're trying out a new service from our main catalog and app vendor, BiblioCommons, called BiblioCloudRecords, that makes these OverDrive records automatically appear in the main MORE Catalog as soon as they're available to patrons. Right now, IFLS staff load, edit, and maintain 90,000+ OverDrive records locally in Sierra, so this new service is expected to be more efficient. This is a trial project made possible with federal LSTA grant funds through spring 2026. Feedback is welcome; we'll need to decide whether to continue with this service or go back to maintaining local records for OverDrive content.