

MORE Administrator's Report

November 2022 – MORE Directors Council

Niche Academy

IFLS staff continue to train on and develop content for the shared Niche Academy subscription approved with the MORE budget (and approved to start in 2022 to lock in a lower ongoing cost). We're currently working with the vendor to determine allowable use of the consortium subscription as distinct from individual library subscriptions.

MORE Support and Training

Support and training are the top priorities for IFLS staff who work with MORE. While member libraries are expected to coordinate the training of all new staff members, we at IFLS can help in these ways:

- Developing and maintaining extensive written and video documentation of MORE operations on the IFLS website and, soon, via Niche Academy
- Participating in group training opportunities. In October, MORE Project Managers Bridget Krejci and Kathy Setter presented a session about frequently-asked MORE-related questions at the Beyond the Desk workshop for member library staff.
- Taking questions big and small from library staff and directors via the IFLS help desk, phone, or email
- Providing individual or inservice-style training as requested, either in-person, online, or over the phone
- Routing questions from library users submitted via the MORE Online Catalog, to facilitate patron education

Looking ahead:

- Nine libraries have opted to subscribe to LibraryIQ in 2023. These "early adopters" will help determine the potential value of a consortium-wide subscription in the future.
- Annual report time is looming! In January, libraries' reports will be pre-filled with collection, circulation, and other data compiled by IFLS staff.
- We'll be welcoming a new cataloger to work with MORE's CABS (Cataloging and Bibliographic Services) program as cataloger Bethany Bulgrin has accepted full-time employment at L.E. Phillips Memorial Public Library. Interviews are underway.