MORE Administrator's Report

September 2019 – MORE Directors Council

BiblioCore Implementation

I've been working on the implementation process with BiblioCommons, the company developing our new patron-facing online catalog product (BiblioCore). So far, we're progressing on schedule to introduce the new catalog in February 2020.

As part of this process, we'll need to implement PINs for patron authentication. The current plan is to add a PIN to every existing patron record, and update all new patron record templates to prompt for entering a PIN. Of course, we'll include staff and patron education along the way. There will be options for patrons and staff to change existing PINs. This will be a big change!

Online Patron Registration

Patrons are making good use of MORE's new online registration option, with about 40 self-registered patrons borrowing 136 titles from OverDrive since the option became available in mid-June. I've been able to keep up with checking registrations as they come in for duplications. When I have found duplicates, I've added the short e-card barcode to the existing record, updated contact information, and merged records for OverDrive purposes, which eliminates duplication but streamlines the patron's use of library resources.

Cataloging and Bibliographic Services (CABS)

A few additional libraries will be using IFLS's CABS service for cataloging their materials in 2020, and additional participants are welcome! Starting dates can be flexible. The CABS service improves MORE's overall database quality, making library holdings more readily discoverable by patrons. CABS and IFLS's Shared Services programs are now staffed by 1 full-time and 2 part-time catalogers, and 2 part-time processors.

MORE-Related Training

My colleagues Kathy Setter, Bridget Krejci, and I have been on the road quite a bit this summer doing in-person training with library staff and directors. We've been doing fewer group trainings recently in favor of more targeted onsite training. We find that this is a more effective use of library staff time as it reduces their travel time and ensures the instruction is tailored to staff needs.

As IFLS staff, we benefit from seeing your workspace and workflow, we receive more feedback about MORE procedures, and we can address specific questions on the spot. Please share feedback about training in general, and always feel free to request training for yourself or staff—one thing we don't always have a handle on is what folks don't know!