

# MORE Operations Committee Minutes

May 21, 2026

## Hybrid Meeting

**Present:** Meagan Bennett (Bloomer), Karen Furo-Bonnstetter (Woodville), Jackee Johnson (IFLS), Rochel Karlson (Glenwood City), Leslie LaRose (Augusta), Jennifer Rickard (New Richmond), Christy Rundquist (Pepin), Tori Schoess (Roberts), Brandi Smith (Chippewa Falls), Jamie Smith (Hudson), Martha Spangler (Altoona), Paula Stanton (Eau Claire), Joleen Sterk (Menomonie), Brianna Zemke (Somerset)

**Also Present:** Lori Roholt (IFLS), Su Leslie (St. Croix Falls)

**Absent:** Heather Johnson (River Falls).

1. **Call to order:** Jamie S. called the meeting to order at 1:32 pm.
2. **Establish a quorum:** Established
3. **Certification of compliance with open meeting law:** Compliance was verified.
4. **Modify/approve agenda:** Motion to approve agenda by Karen F.; seconded by Jennifer R. Motion carried.
5. **Approve minutes from February 17, 2026:** Motion made by Christy R.; seconded by Rochel K. Motion carried.

### Old Business:

#### a. Draft of Abuse of Staff Privileges Policy approved May 16, 2008

##### Current MORE Abuse by Staff Policy

*The MORE Operations Committee should consider adding this section to MORE Circulation Policy. Draft update to Abuse of Staff Privileges Policy: All employees of MORE-member libraries are expected to abide by both the MORE Circulation Policy and the circulation policy of their employing library. An employee using their staff privileges, their ability to override blocks, or other means of providing special treatment for themselves, family, or friends that wouldn't be allowed for other patrons, is an abuse of the privilege and prohibited by this policy.*

*Except when allowed by MORE and local library policy, special treatment can include:*

- *Overriding the checkout limit*
- *Changing due dates to allow unreasonably long loan periods*
- *Overriding the hold limit*
- *Overriding the renewal limit*
- *Renewing items with holds*
- *Shuffling the hold queue*
- *Waiving or reducing fines or fees*

Motion made to forward this updated policy to Directors Council with an addendum to have staff use public facing (Self-service, OPAC, or MORE app) whenever possible to avoid accidental abuse. Motion made by Jennifer R.; seconded by Karen F. Motion carried.

**New Business:**

**6. Updates to MORE circulation policies:**

**a. [Fresh Start for Youth approved May 16, 2008](#)**

It is recommended that the Directors Council get rid of this policy and have libraries create their own local policy and reach out to other MORE libraries about waiving/forgiving fines on their items. Motion made by Su L.; seconded by Tori S. Motion carried.

**7. ILS Evaluation Update (Discussion)**

[Information about the ILS Evaluation can be found online on the Committee's website page](#)

**8. LX Starter email notices (Discussion)**

Library staff that has implemented LX Starter is for the most part pleased with how this functions. Workarounds were suggested for patrons who don't want their middle name on the notices. Patrons who opt-in for email and text notifications may have notices changed to phone if the email notice hard bounces.

**Future Agenda Items:**

**9. Updates to MORE circulation policies:**

a. Lori to recommend policies that need to be reviewed at our next meeting.

**10. Adjourn:** Motion made by Karen F.; seconded by Rochel K. Meeting adjourned at 2:18 pm.

Minutes respectfully submitted, Meagan Bennett - Bloomer