

MORE Executive Committee meeting materials

June 12, 2026

6. 2027 MORE Budget Hearing: Supporting Information

Collection development/statistical analysis tool: possible new product

LibraryIQ is a web-based statistics and collection development tool that could replace Innovative's Decision Center product for MORE. LibraryIQ has robust reporting on collections and transactions, and offers more flexibility in generating and displaying report info compared to Decision Center.

- Website: <https://www.libraryiq.com/>
- 2027 cost: \$27,000

Considerations:

- A few libraries have used LibraryIQ for several years, including Amery, New Richmond, Roberts, and St .Croix Falls
- Transaction and collection data has been stored for all MORE-member libraries since mid-2023
- If MORE opts to make an ILS switch from Sierra to another product, historical data will be lost
- LibraryIQ can work with any of the ILS products under consideration by MORE
- While an ILS change would involve some back-end adjustments, the LibraryIQ display would not change. The vendor is willing to work with us regardless of ILS and migration decisions

Circulation notices

An informational round-up of circulation notices by delivery type

- Email
 - Overdue, hold pickup, and courtesy (pre-due) notices
 - Sent directly from Sierra or via LX Starter
 - No additional cost for this service
 - Patrons with email as notice preference: 97,050
- Phone
 - Overdue and hold pickup notices
 - Sent via iTiva automated phone notification service

- 2027 estimated cost is \$13,537
- Patrons with phone as notice preference: 47,167
- Average monthly calls placed 2026 YTD: 13,389

- Mail
 - Overdue and hold pickup notices for patrons with “Mail” as notice preference; bill notices sent by mail to all patrons
 - Sent from Sierra
 - Libraries incur postage costs
 - Patrons with mail as notice preference: 1,290

- Text
 - Overdue, hold pickup, courtesy (pre-due), and hold pickup reminder notices
 - Sent via Text4Library text messaging service
 - 2027 estimated cost is \$4,200
 - Patrons with text as notice preference: 29,423
 - Average monthly texts delivered 2026 YTD: 52,317

IFLS Management Charges

The MORE budget includes expenses related to IFLS Library System’s function as a service provider for MORE. For 2027, the IFLS Management Charge is \$622,610.

The fee includes meeting and travel expenses, and MORE staffing:

- Wages, health insurance, and retirement benefits for 5 full-time positions:
 - MORE Administrator
 - MORE Support Specialist
 - MORE Database Manager
 - MORE Database Specialists (2)
- Wages and retirement benefits for 1 part-time position: MORE Database Specialist
- \$20,000 for additional staffing in support of a potential ILS migration

The fee does not include expenses for computers, furniture, and supplies for the MORE staff, or any wages for the following IFLS staff who directly or indirectly support MORE:

- Director: Personnel administration and budget support as needed
- Business manager: Payroll administration, MORE billing to libraries, payment of MORE bills
- Administrative Associate: Minutes for MORE Directors Council and Executive Committees

- Resource Sharing & Collection Consultant: OverDrive Advantage purchasing and Wisconsin's Digital Library/Libby support
- IT Director and Technology Support Specialist: Hardware and network technology purchase and support
- PR & Communications Coordinator: Passport Program, brochures, library card ordering, marketing, website assistance
- Collaborative Services Lead: Group purchasing, MORE maintenance projects
- Public Services Consultant: Delivery coordination, WPLC representation, policy consultation

IFLS OverDrive Advantage spending, 2025

For 2027, the MORE Resource Sharing/Collection Development Committee recommends contributing \$88,000 in OverDrive Advantage funds. \$80,000 was approved for OverDrive Advantage for 2026.

TOTAL spent in 2025: \$157,837

- \$70,000 - MORE contribution approved by Directors Council
- \$15,063 - WPLC buying pool content credit
- \$5,543 - OverDrive bonus credits (from Friday Frenzy sales)
- \$5,930 - High Demand Holds project
- \$3,482 - private donations
- \$57,819 - voluntary contributions from MORE libraries
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8. Policy Recommendations from the MORE Operations Committee: discussion and possible action

At their [May 21 meeting](#), the [MORE Operations Committee](#) made two policy recommendations. The MORE Executive Committee should consider a recommendation to MORE Directors Council:

a. Update to the MORE Abuse of Staff Privileges policy

Current policy:

<https://docs.iflsweb.org/more/files/administration/MOREstaffabusepolicy508.doc>

Recommended update:

All employees of MORE-member libraries are expected to abide by both the MORE

Circulation Policy and the circulation policy of their employing library. An employee using their staff privileges, their ability to override blocks, or other means of providing special treatment for themselves, family, or friends that wouldn't be allowed for other patrons, is an abuse of the privilege and prohibited by this policy.

Except when allowed by MORE and local library policy, special treatment can include:

- Overriding the checkout limit
- Changing due dates to allow unreasonably long loan periods
- Overriding the hold limit
- Overriding the renewal limit
- Renewing items with holds
- Shuffling the hold queue
- Waiving or reducing fines or fees

To avoid accidental abuse of staff privileges, staff should use public-facing tools for personal library transactions whenever possible.

b. Remove the Fresh Start for Youth policy in favor of the existing Fine-Waiving policy and local policy

Current policy:

<https://docs.iflsweb.org/more/files/administration/FRESHSTART%20%281%29.doc>

Recommended update: Remove the policy, as the content is reasonably covered in [MORE's Fine-Waiving Policy](#) and local library policy.