

## **MORE Executive Committee**

*Friday, May 03, 2019*

**Present:** Krissa Coleman (RO); Rob Ankarlo (CU); Becky Puhl (PH); John Thompson (IFLS).

**Also Present:** Lori Roholt (MORE); Kathy Setter (MORE); Bridge Krejci (MORE).

Coleman (RO) called the meeting to order at 10:05 am. A quorum was established. Compliance with open meeting law was confirmed.

*Thompson (IFLS) moved to approve the agenda. Ankarlo (CU) seconded. Motion carried.*

*Puhl (PH) moved to approve the minutes of March 1, 2019. Thompson (IFLS) seconded. Motion carried.*

### **LOCAL PRIORITY FOR HOLDS RECOMMENDATION:**

Katherine Elchert (RL), Chair of the Resource Sharing and Collection Development (RSCD) Committee was hoping to join the meeting today; but is unable. It was hoped that members read the minutes from their April meeting regarding local priority for holds.

When the Directors Council passed the recommendation for Local Priority for Holds in late 2017, it was appealed by a couple libraries. The Executive Committee planned to do two things; one to re-evaluate the voting in MORE and the other was to review the decision in twelve months. The RSCD Committee was tasked with doing the review. The committee met this past month and the recommendation is to continue with the Local Priority for Holds for another twelve months and investigate information about displaying the que position in the online catalog. It is understood that the que display may be a long shot, but the vendor can be asked about it again.

Roholt noted it will be coming back to the Directors Council and the main purpose of discussion today are so everyone is in the loop with the recommendation process.

The RSCD Committee considered all the feedback collected from patrons and staff over the last year and will encourage the Directors Council to review as well. They also prepared some information on how many holds placed over the last 2-1/2 years to see if it changed overall and other datapoints were considered. One point was to see how much time high demand items spent in transit during their peak demand. Paula Stanton brought some information to the meeting about checkouts on high demand materials. Roholt could ask for that information to be shared out.

Coleman (RO) noted that one of the reasons to switch to Local Priority for Holds was thought it would save time in courier.

Coleman (RO) noted that after a year of people looking at the process and the feedback showing 90% did not like the change. It was thought that after a certain amount of complaining; patrons and staff may just deal with it. Coleman (RO) is not sure continuing the Local Priority for Holds for another twelve months would benefit the patron; and the patron is what matters.

Courier traffic doesn't appear to have slowed. Committee members wondered if there was any reduction in the courier bins over the past year. Roholt will compile some information on delivery volume.

There was concern expressed about large libraries versus the small libraries. Larger libraries are receiving the items faster. Roholt noted that L.E. Phillips Memorial Library (LEPMPL) in Eau Claire is running up against the collection development policies for high demand items and not quite reaching the cap. Some small libraries are reaching the cap faster. Roholt understands the perception that LEPMPL buys to their patrons' demand; but don't to their patrons' high demand.

It was the consensus that libraries are adjusting on how they handle their purchasing based on the Local Priority for Holds.

Thompson (IFLS) suggested providing additional information following the May's Directors Council meeting what libraries are experiencing. There needs to be a collective conversation about this issue. Thompson (IFLS) suggested that there be conversation about at the May Directors Council while the Executive Committee can review and continue to see what can be done. Roholt can investigate if Innovative Interfaces will entertain the creation of a hold's que. Setter will talk to someone at the Innovative Users Group (IUG) Conference about this as well.

### **RESOURCES AVAILABLE VIA ONLINE PATRON REGISTRATION:**

Roholt noted that when the Directors Council passed the policy on Online Patron Registration; it included a notation that the Directors Council will decide which system and consortium funded resources online patrons would have access to.

The Resource Sharing and Collection Development (RSCD) Committee has recommended that patrons who register for online would have access to all Wisconsin Digital Library, Freading, Flipster, Lynda, Transparent Languages, and BadgerLink. The RSCD Committee would like a Directors Council vote on that. It is the hope to get the online patron registration form up this summer. Thompson noted this is more of a procedural question than a policy question. It has already been determined that online patron registration would have access to digital materials.

*Thompson (IFLS) moved to forward the RSCD Committee recommendation to the Directors Council for approved. Puhl (PH) seconded. Motion carried.*

## **2020 MORE BUDGET PROCESS:**

Roholt likes MORE members to be in the loop and looking for a recommendation on the 2020 budget process. The process used previously includes presenting the preliminary, status-quo budget at the May Directors Council meeting. It includes the breakdown of costs to libraries with updated percentages. Between the May Directors Council and the Budget Hearing is when Roholt would gather information about new products and services as suggested for consortium purchase. The budget hearing is slated for June 28<sup>th</sup>. This provides a chance for staff and directors to weigh in on the budget. For the budget hearing, Roholt will provide the status quo budget and tentative pricing and information on new products and services. The Executive Committee will meet following the budget hearing and put together a recommended budget based on feedback from the hearing. This provides a good starting point for the July Directors Council discussion. Changes can be made at the July Directors Council and it is hoped a budget for 2020 can be made at the July Directors Council meeting.

Roholt inquired if the committee had any suggested products or services that Roholt could start investigating for the budget. Coleman (RO) suggested a replacement for the Library App Boopsie. Roholt noted that a Library App is on the radar.

## **OTHER:**

Thompson noted that the March Directors Council meeting was held offsite at the Chippewa Valley Technical College Energy Center due to the reduced parking available at IFLS because of snow. It was suggested that a conversation about meeting offsite could be held at the May Directors Council meeting.

Roholt will send a running list of items for the May Directors Council agenda to Coleman (RO).

## **ADJOURN:**

*The meeting adjourned at 10:54 am.*

Recorder: Joanne Gardner