

## MORE Patron Registration Policy Recommendation

Recommended by MORE Executive Committee, based on MORE Operations Committee recommendations

May 2018

### General notes:

- MORE-member library staff verify an individual's identity and residence when registering them as a new patron
- Local library policy dictates the methods libraries may use to verify identity and place of residence
- Individuals may have a single MORE library record

### Minimum data requirements for an electronic patron record

- All fixed-length fields, including birthdate
- Name, including full middle name if one exists
- Residential address
- Phone number or email address if available

### Checks before issuing a new card

- Perform a truncated name search
- If a hyphenated name is provided, perform truncated name searches on both parts
- Check search results for alternate names

### Editing and updating patron records

- Verify patron data, especially address, municipality, and county
- If updating Act 150 loc or address, add "updated [date] [library]/[initials]" to the original inputter data in the electronic patron record. Remove any prior "updated" messages.