

MORE Fine-Waiving ~~Program~~ Policy
Approved 9/26/2014
Effective 10/27/2014
Revised 5/18/2018

Fine-Waiving Programs

Fine waiving programs may only operate over a specific, finite period, held no more than four times a year.

The patron action(s) for which fines are waived, the rate of exchange and any limits on total amount waived per patron are determined by the library holding the program.

Programs do not need to be approved by other MORE libraries or MORE staff.

Material replacement fees, manual charges, and collection agency fees may not be waived.

Any fines resulting from overdue materials may be waived, except those incurred on items from libraries who have opted out of these programs (see Circ Policies Chart).

Libraries should report their fine waiving programs to other MORE libraries and MORE staff by sending an email to the general MORE email list.

Any library not following this policy for their fine waiving programs may only waive fines incurred on their materials.

Extraordinary Circumstances

Any library may waive overdue fine(s) when these fines accrued as a result of an emergency or tragedy in the patron's life. Fine waiving does not need to be approved by other MORE libraries or MORE staff when any one of the following circumstances is met. These circumstances are:

- Hospitalization of patron or patron's loved one
- Death of patron or patron's loved one
- House Fire
- Theft
- Loss of Job
- Loss of housing
- Circumstances that unexpectedly leave a patron homebound, such as injury or debilitating illness

Material replacement fees may be waived by any library when an item is lost owing to one of the following circumstances:

- House Fire
- Theft

Any other replacement fees accrued under any other circumstances must still be referred to the owning library.