Local Priority for Holds and MORE

July 2018 MORE Directors Council

History

- From 2000-early 2018, holds were filled in the order placed, regardless of the owning library and pickup library (first-come, first-served)
- In 2015, an ad hoc committee compared the first-come, first-served holds-filling method with Sierra's other option: local priority for holds. The committee compiled <u>a wealth of information</u>, narrowly recommended keeping the first-come, first-served method, and MORE Directors Council voted in keeping with that recommendation at their March 2015 meeting.
- At their November 2017 meeting, MORE Directors Council voted to switch to local priority for holds.
- Two libraries appealed the decision. Both appellants' cases were presented to MORE Executive
 Committee at their <u>December 2017 meeting</u>. The Executive Committee voted to review MORE's
 weighted voting scheme, and to direct MORE's Resource Sharing/Collection Development
 Committee to reevaluate local priority for holds after twelve months.
- The switch to local priority for holds was made on May 9, 2018

Display limitation

It is not currently possible for the main online catalog (Encore), the Classic Catalog, or Library Elf notices to display any kind of queue position, estimated hold arrival date, etc. I have made the suggestion to our vendor, but am not optimistic about their adding any useful data for public display.

Transit time

For very high-demand materials, there has been about a 10% decrease in time spent in transit, from about 20%-25% of time spent in transit prior to the change, to about 12%-16% since the change. This works out to about 6 to 8 days spent in transit per month prior to the change, to about 4 to 5 days per month after the change.