MORE Administrator's Report

September 2018 – MORE Directors Council

MORE Library App

In my last Administrator's Report, I noted that DemcoSoftware, the company that had been contracted to create a library app for MORE back in late 2016 has agreed to provide a refund. First, we received a refund of our year 1 costs; several weeks (and some frustrating correspondence) later, the start-up costs were also refunded. We also received an apology from the President of Demco.

The company did not produce a usable app after beginning development in late 2016, and was not proactive about remedying the situation, particularly after they were somewhat misleadingly implicated in MORE's 2017 data breach. The app has been removed from app stores.

Lynda Library

While not a MORE project, look forward to more information in the next couple of months about a new subscription service funded by IFLS. Lynda Library (also known as Lynda.com) is a continuing education service featuring tutorials on a wide range of topics. The system-wide subscription start date is expected to be December 1, and there will be a preview opportunity for staff in November.

MORE Cataloging Options

Thanks for providing feedback about cataloging in MORE, and for and making your 2019 cataloging option selection. Watch for more information about training for those choosing certification (option 3) and instructions for those choosing CABS (option 4).

Fines Note

In the course of gathering information on outstanding fines for one of the items on the September Directors Council meeting agenda, I came up with some patron information that didn't fit in the posted fines and replacement/manual charge spreadsheets:

As of Sept. 11, 2018:

- 17,826 patrons have some replacement charge on their records. Of those, 471 have not been active in 10+ years.
- 35,721 patrons owe more than $10 in fines, replacements, or a combination. Of those, 12,538 have not been active in 5+ years.
- There are currently 225,790 MORE patron records. 89,395 have not been active in 2+ years.