

## MORE Administrator's Report

May 2018 – MORE Directors Council

### Switch to Lending Library Rules

For checkouts on and after April 12, 2018, a patron's checkout library determines the rules—like loan periods and fine rates--associated with their checkouts. Many thanks to MORE Project Manager Kathy Setter, who worked with staff at each library to put all the appropriate settings in place to make this happen! Overall the switch went very smoothly, and we appreciate all problem reports and questions. An ancillary benefit of this change makes problems easier for us to spot and fix.

All items checked out prior to April 12, 2018 still have loan rules as determined by the owning library, no matter the checkout location. For this reason, overdue checkins may accrue fines at fine-free libraries (and vice versa) for quite some time. Directors Council voted to switch to lending library rules from owning library rules at the September 2017 meeting.

### Switch to Local Priority for Holds

At the November 2017 meeting, Directors Council voted to switch to local priority for holds at the same time as the switch to lending library rules. For practical purposes, the local priority for holds change happened almost a month later after the lending library rules switch, so that items checked in on May 9, 2018 started first filling local holds, where owning location matches pickup location. MORE had previously always been set up to fill holds in the order they were placed, no matter the owning or pickup location.

I'm interested in gathering any feedback from both staff and patrons.

### Patron Record Data Breach

Innovative Interfaces, Inc. (III), our Sierra vendor, has agreed to provide a content credit as recompense for the legal and communication fees MORE incurred in the course of dealing with the 2017 patron data breach.

This data breach amounted to an attempt to extract payment from the library, but most likely exposed only a small amount of non-personally-identifying information from our patron database. The breach was a result of a vulnerability in our classic online catalog software from III, made apparent to bad actors by way of our then-in-development library app.

### Training

It's been a busy spring for us! Our only mini-training session so far this year was in St. Croix Falls in February, but we are happy to do more! Let me know if you'd like to host. Usually, most attendees are from the host library, but it's nice to be able to open the space to staff from other area libraries. We are happy to do one-on-one training as well. Please ask!

## MORE Cataloging Options

So far, the new cataloging options started this year seem to be working well, with the cataloging certification process underway, and CABS (Cataloging and Bibliographic Services) off to a good start.

MORE Project Manager Bridget Krejci has been on the road visiting staff and directors participating in MORE's cataloging certification program. We hope that the certification process--a combination of group and individual training, in-person visits, and record-checking--empowers in-library cataloging staff to make high-quality contributions to the shared bibliographic database.

IFLS staff members running our CABS service have crafted a workflow and adjusted staff efforts to work toward always having a high-quality local bibliographic record (or placeholder) for participating libraries to attach their copy to, simplifying the libraries' receiving process.

In the summer of 2017 IFLS staff developed a set of four cataloging options and required each MORE-member library to choose one:

- Option 1: Employ professional, dedicated cataloging staff
- Option 2: Participate in the IFLS Shared Services program
- Option 3: Employ staff or enlist volunteers with MORE cataloging certification
- Option 4: Help fund a staff member focused on database maintenance [became our CABS service]

## Innovative Users Group (IUG) Conference

Continuing an annual tradition, library and system staff attended the Innovative Users Group (IUG) Conference this April. The IUG Conference is an opportunity to hear from Innovative Interfaces, Inc., our Sierra vendor, and other library users of Innovative products worldwide. Watch for a more detailed report from this year's attendees:

- Kayla Campbell, Plum City Public Library
- Jackee Johnson, IFLS and L.E. Phillips Memorial Public Library (Eau Claire)
- Bridget Krejci, IFLS
- Lori Roholt, IFLS
- Kathy Setter, IFLS and former Past-Chair of the IUG Steering Committee
- Paula Stanton, L.E. Phillips Memorial Public Library (Eau Claire) (at library expense)
- Julie Woodruff, L.E. Phillips Memorial Public Library (Eau Claire) (at library expense)

## MORE Glossary

I've posted a "MORE Glossary" near the top of the MORE Training page.

*Tip: To find it, log into the IFLS website (username: librarian, password: service), then search for MORE Glossary.*

Being familiar with these terms will be useful in discussions with other MORE-member library staff and directors.