

## MORE Administrator's Report

March 2018 – MORE Directors Council

### New MORE Online Catalog Homepage

The refreshed MORE online catalog homepage has been up for over a month. Thanks to all who helped us work out the glitches and passed along feedback. You may have heard more feedback about it than I have! I assume I've heard the truly negative or actionable, which has been sparse.

### New Telephone Notification Service

The new service is up and running! I'm still working out the finer points of our new telephone notification and renewal services, but the transition went smoothly. I have heard only a few comments about the service, so here again: no news is good news?

### Switch to Lending Library Rules

Kathy is hard at work changing item type codes in all libraries' records in preparation for MORE's switch to lending library rules. This change has coincided with changes to many libraries' fine structures, so Kathy has been sorting out countless details. In the end, all the back-end settings that are involved in how materials circulate will be much more orderly and thus easier to adjust in the future.

We expect all of our system settings to be in place for the switch to lending library rules by the end of March or early April. We will keep you informed of the exact date. As these changes roll out, please continue to report any unexpected behavior—we rely on staff reports to make sure things are working just right.

### Switch to Local Priority for Holds

At the November meeting, Directors Council voted to switch to local priority for holds at the same time as the switch to lending library rules. For practical purposes, the local priority for holds change will happen at least a week and as much as a month after the switch to lending library rules. If there are problems with either switch, they will be more straightforward to resolve one at a time.

I'll be holding and recording a webinar about the switch to local priority for holds at 10a on Wednesday, March 21.

### Patron Record Data Breach

I am waiting for a response from Innovative regarding recovering the costs incurred in the course of investigating and providing notice about our 2017 data breach, or some other recompense.

### Mini-Training Sessions

Bridget and I held the first mini-training session of the year at St. Croix Falls Public Library in February. Please let me know if you have feedback about mini-trainings, or MORE-related training in general, or if you'd like to host a mini-training session.