

MORE Administrator's Report

January 2018 – MORE Directors Council

Patron Record Data Breach

I'm within days of posting an update regarding the patron data breach that came to light last fall. In December, we received updated information from Innovative about a Classic Catalog software vulnerability they had discovered that would have allowed access to a few different fields in patron records, though no data combination that meets the state's definition of "personal information." See my email update about the breach for more details.

Innovative has fixed the problem, and ID data from patron records was deleted on November 20, 2017. Deleting that data means MORE no longer retains electronically any information that constitutes "personal information," thus limiting our liability in case of any future breach.

I will work with Innovative regarding recovering the costs incurred in the course of investigating and providing notice about the breach, or some other recompense.

MORE Cataloging Options

We're off and running with our new cataloging options! Kathy and Bridget have held one of their two introductory certification training sessions for those staff who will continue to catalog for their libraries. Libraries that opted for the cataloging service—CABS, for Cataloging and Bibliographic Services—are sending order information to IFLS cataloging staff to ensure that good records are available to be attached to when the libraries' items arrive. Please let me know if you have questions or concerns about your libraries' cataloging work.

New MORE Online Catalog Homepage

It's been a long time coming, but we now have a date for the switch-over to a refreshed online catalog homepage: after library closing time on February 5. I'll post a message on the current homepage in advance of the switch, and new MORE brochures to match the homepage are available.

Mini-Training Sessions

I'd like to continue the mini-training sessions that Kathy, Bridget, and I started last year. Please let me know if you have feedback about mini-trainings, or MORE-related training in general, or if you'd like to host a mini-training session.

New Telephone Notification Service

Installation and testing is currently in progress, and we expect the system to be running by January 22.

2017 Public Library Annual Reports

Kathy, Bridget, and I compiled some data for libraries' annual reports, and pre-filled that information into the electronic report forms. Please submit an IFLS help desk ticket if you have questions about any of the pre-filled data, or general statistical questions.

System-wide, circulation was down 1.1% in 2017 compared to 2016. For the prior 3 years, the system-wide decrease was 4.2%-4.7%. Thirty libraries saw some amount of decrease in circulation, though only 4 had a decrease greater than 10%. Nineteen libraries had an increase in circulation, with 6 increasing more than 10%.