MORE Administrator's Report

July 2017 – MORE Directors Council

Library App

Our library app developer, Boopsie, keeps assuring me we'll see the app soon. They have noted that the subscription start date will be adjusted to account for long development process. Recently, the developer has been working with staff at Innovative to fine-tune the app's direct connection to data stored in Sierra.

Mini-Training Sessions

Our efforts to reach more staff members with mini-training sessions at libraries across the system in 2017 have been helpful overall. Since my last report, Kathy and Bridget have held 2 training sessions on-site at host libraries, with primarily host library staff in attendance:

- June 20: Deer Park Public Library – 3 attendees
- July 13: Calhoun Memorial Library (Chetek) – 6 attendees

Upcoming sessions, open to all:

- August 10 at 1p: Phillips Public Library, Create Lists focus
- September 13 at 9a: L.E. Phillips Memorial Public Library (Eau Claire)
- October through December are open! Contact me if you'd like to host.

New MORE Homepage

Look for a refreshed MORE homepage at more.lib.wi.us to go up by the end of summer. Some content will be rearranged, the MORE logo selected by the group last summer will be used, popular titles will be prominently-featured, and the page will display better on Android mobile devices. Library staff will have a chance to preview before the page is made public.

Encore Update

A main catalog (Encore) update is scheduled for Wednesday (7-19). The update should fix the sort order of our Location and Collection facets back to alphabetical, and should address some of the login-related problems a few staff members have reported.

Renewals and Holds Snapshot

At the May Directors Council meeting, the group discussed the option to change system settings so that items are renewed from their original due date, and can be renewed at any time after checkout. Currently, items renew from the date the renewal is requested, and most items can't be renewed until several days after checkout.

One concern about changing settings was that patrons could renew items soon after checkout and increase the wait times for other patrons later placing holds. To determine how often that situation comes up, I followed a sample group of 8,250 items with no associated bib-level holds checked out before mid-afternoon on June 12. If we changed renewal settings, this group of items could have been renewed on the day of checkout, potentially giving books a due date 9 weeks in the future.

1. By Day 2, 108 of those items had associated bib-level holds. Of those holds, 4 could only be filled by the checked-out item (1 attached copy)

2. By Day 4, 120 of those items had associated bib-level holds. Of those holds, 12 could only be filled by the checked-out item (1 attached copy)
3. By Day 9, 142 of those items had associated bib-level holds. Of those holds, 25 could only be filled by the checked-out item (1 attached copy)
4. By Day 34, 2 of those items had associated bib-level holds. Of those holds, 1 could only be filled by the checked-out item (1 attached copy)