

MORE Administrator's Report

January 2017 – MORE Directors Council

Library App

As of this writing, I don't have an update on when our library app from Boopsie will be available. I will continue to work with our vendor and keep you posted. There may be another round of information-gathering for each library and there will be a preview period before the app is ready for public launch.

Flipster

Flipster, our digital magazine service, became available for customers on January 16. I will share early usage statistics when they're available after the end of the month (they are only compiled monthly).

Our Flipster account and URL are set up to automatically authenticate in-library users by IP address, and to request the barcode for out-of-library users. Our January usage statistics will help determine if we need to make any tweaks to our authentication set-up.

Courtesy Notices

Patrons began receiving courtesy notices (notices to let them know they have items nearly due) on January 16. It appears to take awhile for all notices to be delivered, so while delivery starts at 9 p.m., patrons may not receive these notices until much later that night. Because these notices should not run while staff are checking in items, there isn't much leeway in our sending time.

Mini-Training Sessions

In an effort to reach out to more staff members, my colleagues Kathy and Bridget and I plan to hold mini-training sessions at libraries across the system in 2017. We'll shoot for monthly sessions, and adjust the schedule as needed. All directors and staff are invited to attend any sessions, and questions are encouraged as we'll keep our "agenda" pretty light. I expect we will continue to hold more formal group trainings for circulation and cataloging staff as well.

Thanks to those who have already volunteered to host a session! Please let me know if your library is interested in hosting, and if you have a month or time of year preference. You may also get a hosting request from me. The first session will be on Tuesday, January 31 at St. Croix Falls Public Library.