#### MINUTES More Directors Council Friday, March 18, 2022

**Present/Attending:** Rachel Thomas (AM), Leslie LaRose (AU), Rita Magno (BA), Linda Heimstead (BL), Megan Taylor (BB), Ginny Julson (BO), Kathryn Stempf (BR), Samma Johnson (CA), Dawn Ayers (CM), Anna Griffin (CE), Carol Burnham (CH), Joe Niese (CF), Cricket LaFond (CL), Rob Ankarlo (CU), Barbara Krueger (DP), Leann French (DR), Shelly Collins-Fuerbringer (EC), Jenna Beyer (EW), Rozanne Traczek (FA), Charlene Conradi (FC), Kris Surbaugh (FR), Michelle Johnson (HA), Shelley Tougas (HU), John Thompson (IF), Christinna Swearingen (LA), Joleen Sterk (ME), Bonnie Carl (MI), Mary Hebda (OG), Shelby Friendshuh (OS), Deb Hyde (PF), Christy Rundquist (PE), Rebecca Puhl (PH), Carissa Langer (PR), Katherine Elchert (RL), Tori Schoess (RO), Shelly Rae (SA), Kristina Kelley-Johnson (SO), Katie Schneider (SV), Su Leslie (SC), Elizabeth Miniatt (ST), Allison Lutz (TL), Karen Furo-Bonnstetter (WO).

**Proxy:** Ginny Julson for Lisa Bragg-Hurlburt (CO), Carissa Langer for Tiffany Meyer (EL), Jennifer Rickard for Monica LaVold (NR).

**Also Present:** Lori Roholt, Kathy Setter, Bridget Krejci, Maureen Welch, Rebecca Kilde, Joanne Gardner.

**Absent:** Arin Wilken (AL), Lisa Kuebli (BN), Vince Mussehl (CV), Lori Gilles (DU), Rochel Karlson (GC), Jill Glover (LU), Kayla Campbell (PC), Tanya Misselt (RF).

### CALL TO ORDER:

Rae (SA) called the meeting to order at 10:02 am.

### ESTABLISH A QUORUM:

Johnson (CA) established a quorum by roll call vote.

#### CERTIFICATION OF COMPLIANCE WITH OPEN MEETING LAW:

Certification of compliance with open meeting law was confirmed.

### AGENDA:

Elchert (RL) moved to approve the agenda. LaFond (CL) seconded. Motion carried.

### **MINUTES:**

Leslie (SC) moved to approve the minutes dated January 21, 2022. Johnson (HA) seconded. Motion carried.

### LIBRARY NEWS:

LaFond (CL) Amery, Clear Lake, Augusta, Ellsworth, Ladysmith, and Prescott are collaborating on Badger Talks.

Tougas (HU) Hudson has approved bids for storm recovery and work will begin in May. This is a \$1.3 million project.

Krueger (DP) Deer Park used Usborne Cards for A Cause fundraiser and the library made \$680. The community well supported this fundraiser.

Sterk (ME) Menomonie is hosting a month-long book sale in the meeting room. Patrons have appreciated a longer sale than just a weekend.

Ankarlo (CU) stated that award-winning band named Okee Dokee Brothers will visit Cumberland. The event is sponsored by three generous sponsors and the library foundation.

Carol (MI) Milltown has been offering afternoon games and activities for homeschoolers. This has increased circulation. They continue to come on a monthly basis.

Thomas (AM) Amery has opened in the newly remodeled location. Last week they conducted school visits to mostly 4<sup>th</sup> and 5<sup>th</sup> graders. They gained just over one hundred new patrons.

Setter noted that the bulk supply orders have begun arriving and she is starting to send products out. Locking cases are expected to arrive at IFLS next week.

Magno (BA) Baldwin is planning extra activities including two on Earth Day. One is in conjunction with the school forest and another with the Daniel Bennett group out of New York.

Kilde announced that MORE posters and brochures are being sent via courier to libraries next week. Kilde asked that if libraries have any mailing tubes, they can be sent to IFLS via the courier.

Rickard (NR) New Richmond is hosting a Pup Patrol part on March 26 at the airport. Some of the Pup Patrol characters are appearing as well as some city departments. New Richmond also received a fairly substantial grant and plans to add to their STEAM studio.

## MORE ADMINISTRATOR'S REPORT:

Roholt noted that in addition to the supply order, MORE staff has been working with the new MORE libraries – Fairchild and Durand. Chippewa Valley Technical College (CVTC) is still in the works to join in July.

Roholt is looking forward to LSTA grant funds next year and to see if we can get the last two libraries (Hawkins and Cornell) on MORE.

Roholt noted that a recent promotion from OCLC includes updating holdings. MORE is not completely represented on the holdings. It is hoped for better public visibility of MORE holdings.

Roholt welcomed additional ideas how MORE staff can provide better training opportunities for staff. Roholt is welcome to suggestions and improvements. There are some videos on the website now.

In looking ahead, Roholt noted that June and July, meetings will be hybrid (both in-person and remotely). The June meeting will provide an opportunity for all libraries and staff to weigh in on the MORE 2023 budget. The July meeting with have the Directors Council vote on the budget. Let Roholt know of budget ideas and thoughts about the other elements of the budget.

Reb Kilde and the marketing team are gearing up for the Explore MORE Passport program.

Rachel Thomas, Director of Amery Public Library, is new here to the Directors Council.

# **IFLS DIRECTOR'S REPORT:**

Thompson announced that Maureen Welch is retiring. It will be a different environment at IFLS without Maureen's presence and participation. IFLS has hired two new staff members. Cecelia Cole will be the Resource Sharing and Collections Consultant and comes from UW-Barron County. Katelyn Noack will be the Public Services Consultant and comes from Mondovi, and formerly Cadott. Gail Spindler will be managing the day-to-day delivery and interlibrary loan items.

All public library annual reports were filed on time. There are no significant compliance issues. The system was given a couple of weeks to complete the system report.

The IFLS Board of Trustees will be meeting next week. The intent is to take a couple of meetings out on the road and hosted by member libraries. IFLS will be in touch with libraries for availability to host.

## **ISSUES/REPORTS FROM MORE COMMITTEES:**

The Chair of the Bibliographics Committee is not in this group. The minutes are posted on the website. This group is comprised of both member library staff who do some cataloging and those that use CABS. The committee's focus is on best practices for the online catalog. They create the best patron experience and also improve new title lists. Setter noted that the biggest issue for subject headings right now is for immigrants. Illegal aliens have been updated to undocumented immigrants. The Library of Congress uses non-citizens.

Furo-Bonnstetter (WO) noted that Chippewa Valley Technical College patrons are joining MORE and there is discussion on the patron records in MORE on today's agenda. The Operations Committee along with the Resource Sharing Committee are looking at the damaged items procedure and seeing if there can be a more standardized process adopted.

#### CHIPPEWA VALLEY TECHNICAL COLLEGE (CVTC) PATRON RECORDS ON MORE:

Roholt noted that the patron records in MORE for Chippewa Valley Technical College (CVTC) is coming before the Directors Council for the first time. Roholt has a proposed amendment to the MORE Patron Registration Policy. If there is enough consensus in favor, the group can vote without discussing it again. If not, it can be brought again to the May meeting.

Roholt provided the proposed amendment to the meeting information provided. The MORE Executive Committee and MORE Operations has considered this issue and are in consensus of recommending the amendment.

The current patron records policy allows only one record per patron. Libraries must check to make sure a record does not already exist. This policy works well with our fifty public libraries. CVTC's patron records need to function differently. CVTC patrons need immediate access to CVTC library resources when they enroll as well as access to MORE electronic resources. CVTC will be doing weekly patron record loads. Roholt encouraged directors to look at this similar to ecard registration. Records will need Act 150 information added before libraries can check out materials. There is no meaningful way to check for duplication. MORE will load CVTC data and create records. It is possible that students already have a MORE library card. There is no way to identify those duplicates. The likelihood is pretty low as is the impact it would have.

Roholt took questions and let the group decide how to proceed today.

Discussions included what card patrons should use if they have two, the frequency of updates will take care of patrons no longer affiliated with CVTC, use of reserve materials, low enough volume not to affect patron counts, lockout due to fines same with MORE and CVTC at \$10, and impact on patron's reading list.

Furo-Bonnstetter (WO) made a motion to vote to vote on the proposed amendment to the MORE Patron Registration Policy if the vote would pass at 80%. Puhl (PH) seconded. Motion carried.

Sterk (ME) moved to approve the proposed amendment to the MORE Patron Registration Policy. Leslie (SC) seconded. Motion carried.

Several members voiced consensus that this amendment should have very minimal impact compared to the benefit of people using the library.

### MORE COST-SHARING FORMULA:

Roholt noted that the MORE cost-sharing formula is being discussed for the first time with the Directors Council today. If there is enough consensus in favor, the group can vote without discussing it again. If not, it can be brought again to the May meeting.

The meeting materials provide a link to the Appendix B of the MORE Participation Agreement that specifies the formula for allocating annual MORE costs to member libraries.

For the 2022 MORE Budget, the MORE Directors Council opted to use a 3-year average of circulation and items owned to determine cost allocations rather than the previous one calendar year.

Before the 2023 MORE budget decision to be made in July 2022, the MORE Directors Council should decide from three options: use the formula currently specified in Appendix B, use a different formula for 2023's MORE cost allocations only, or amend appendix B to specify a new cost sharing formula for 2023 and beyond.

Roholt noted that using a 3-year average of circulations is an attempt to even out variations libraries may have year-to-year. Roholt encouraged a philosophical look rather than by individual library. Using a 3-year average will have less fluctuation from year-to-year.

Items of discussion included considering using a 5-year instead of 3-year average, what other systems are using for formulas, and a 3-year average offers some degree of stability moving forward.

Leslie (SC) made a motion to vote to vote on the proposed amendment to the MORE Costsharing Formula if the vote would pass at 80%. Rickard (NR) seconded. (Furo-Bonnstetter (WO)opposed. Motion carried.

Elchert (RL) moved to approve the proposed amendment to the MORE Cost-sharing Formula in Appendix B of the MORE Participation Agreement. French (DR) seconded. Motion carried.

Rae (SA) thanked Setter for organizing and sending the bulk library order for all the libraries.

## ADJOURN:

Johnson (CA) moved to adjourn at 11:34 am. LaFond (CL) seconded. Motion carried.

Lafond-wished and thanked so much to Maureen. Not sure what do without her.

Joanne Gardner, Recorder