

MORE OPERATIONS Committee Minutes (*unapproved*)

October 16, 2018

Woodville Community Library

Attending: Karen Furo-Bonnstetter (WO); Ellen Rosenow (AM); Kathy Setter (IFLS); Bonnie Clausen (BA); Martha Spangler (AL); Heather Johnson (RF); Krissa Coleman (RO); Christy Rundquist (PE); Laurie Braun (EL) Claire Parrish (RL); Maureen La Vesque (NR); Leslie LaRose (AU)

Proxy: Renee Ponzio for Paula Stanton (EC)

Absent: Tina Norris (HU); Joleen Sterk (ME); Diane Bergeron (CF);

Also attending: Lori Roholt (MORE/IFLS)

Call to order: Meeting called to order at 1:34 by Martha Spangler

Quorum: Established.

Compliance with Open Meeting Law: Compliance with Open Meeting Law was satisfied.

Approve agenda: **MOTION** (Furo-Bonnstetter/Rosenow)

Approve minutes: **MOTION** (Setter/Coleman)

Announcements:

Registrations cards can be ordered when a library runs out, the cost is \$16 for 500.

St Croix County has agreed to cover the cost for 2 hotspots for each St Croix County library.

Issues/announcements from other MORE meetings/committees:

From Bib: There are 6 new format codes.

Old Business: None

New Business:

Patron Self registration:

Option 1: Patrons could fill in online registration form and create a record and have access to electronic resources. This maybe a temporary card and a patron would have to come into a library and verify the information and convert the temporary card to a permanent one. Lori could draft the self-registration.

Concerns:

- Would a \$10 fine prevent access to electronic access? It is an issue in Amery where the school district wants cards for all students.
- Eau Claire has stopped giving out electronic access cards because of residency issues.
- Verification issues – previously ended up with duplicates
- Who is the target audience for this type of service? It could be useful for the elderly, homebound, and physically disabled
- Libraries with special data bases may not want the extra patrons from outside their area. (databases where you are paying per use)

What do other library systems do that offer this? It appeared that the online registration was checked by the library before the card was issued.

Option 2: Patrons would fill in an online registration come into the library where it would be verified and then be issued a card.

Circulating unauthorized materials:

What should be done once a DVD or other materials be identified as bootlegged? It was thought that the webinar was a great first step. MORE can propose a policy on the circulation of counterfeit items. It was felt a recommendation should come from collection development. What would be the role of circulation staff in this situation. If you suspect an item of being counterfeit you should contact the owning library/IFLS with your concerns. Paula Stanton would like to give IFLS "teeth" and have them suppress the record. If you realize you have a counterfeit item, you should put a message on the item and also place a hold so that it returns to the owning library. The question came up about whether to notify patrons who are on hold for the item, it was felt eventually a legitimate copy would fill the hold so there was no need to notify.

Use of links (re. privacy):

How links are used is up to local library policy. The question was could linked patrons pick up for each other?

Minors with multiple residences:

Children of divorced parents can have two cards with two residences listed. Ideally it should be one card with one residence but to reduce conflict it is acceptable.

Other:

St. Paul PL/public school program of automatic access to all e-materials and 5 physical materials for all students with no parental agreement needed because the library will not charge for overdue, damaged or lost items. Once an item is lost or damaged, the student can still check out but they can only check out 4 items going forward. If they get to a point where all 5 items are lost or damaged, the parent can choose to come in and pay for one or more to enable the child to check out again, otherwise, the child is no longer able to check out physical materials but may still use e-materials. Students can also come in with a parent and get a separate, "regular" library card if they wish to have access to more materials at one time and the parent is willing to be responsible to pay for fines, damage, or lost items checked out on that card.

Set next meeting date: January 14 at Roberts (Baldwin if Roberts cannot host)

Adjournment:

Respectfully submitted,

Karen Furo-Bonnstetter