

MORE Executive Committee Meeting Minutes

Friday, July 08, 2016

Present: Committee members Chair, Joe Niese (CF); Vice-chair, Hollis Helmecci (LA); Secretary, James Nalen (AM); Ginny Julson (BO); John Thompson (IFLS).

Also Attending: Lori Roholt (MORE); Kim Hennings (NR); Kathy Larson (BB); Bridget Krejci (MORE); Susan Queiser (BN); Amber Yares (DR); Misty Price (EW); Jacquie Pooler (PL); Pamela Westby (EC); Nancy Miller (RF).

Niese called the meeting to order at 10:01 am.

A quorum was established.

Open meeting law compliance was established.

Thompson moved to approve the agenda. Nalen seconded. Motion carried.

Thompson moved to approve the minutes from May 6, 2016 MORE Executive Committee meeting. Helmecci seconded. Motion carried.

New Business

2017 MORE Budget Hearing:

Roholt reviewed comments received by Schauls (CE). Schauls likes the idea of upgrading the telephone notification system with the new product line from Talking Tech. The new product offers more features for text messages and doesn't have the same limitations with what carriers will work.

(Miller (RF) arrived at 10:06 am)

Schauls also shared with Roholt that she is not in favor of Mobile Worklists nor Boopsie.

(Westby (EC) arrived at 10:09 am)

Roholt noted that Talking Tech is its own company, but are talking with Innovative about being a reseller of their product. Innovative is positioning Talking Tech for the current TNS to replace the current system. It is not clear what the added charge would be to switch, and Roholt noted it would be good to build in some funds for this.

Roholt will check with other consortiums on their views of the product. It was suggested that Roholt leave the money in the budget, but MORE should wait and see if Innovative picks up the product. Roholt is expecting that something will be finalized in the coming weeks.

Today gives MORE members a chance to weigh in on the 2017 budget. The Executive Committee will stay and put together the recommended budget to be presented to the Directors Council to vote on.

There was discussion about what libraries would be getting for Boopsie which would cost \$16,000 for the Boopsie App for library use and a one-time setup fee of \$20,000.

It was noted that Boopsie is a dedicated app for library use and can provide links out to the other apps. Information was provided on other libraries that use Boopsie on the sheet listing new products. Innovative also has an app product, but is currently only available for Apple devices. It was noted that Boopsie could be customized for each library including adding events, changing hours, etc.

The group discussed Mobile Worklists; an App from our automation vendor. It's been out 2-3 years although only available on Apple products until this year. It allows libraries to create page lists by just taking a phone or tablet out to the stacks. Staff would scan the barcodes with the camera and create a list. You can also update records and change statuses. The consensus was that the group doesn't see much benefit from the Mobile Worklists App as most inventory is current being done with Sierra on a laptop with a scanner.

The cost for Encore is slightly less with a 3 year subscription for \$38,300 and no setup fee. A five year subscription is a slightly lower annual cost. Helmecki shared her thought that if Encore is functioning, why spend more and have that disruption of changing products.

Innovative was finally able to track the slowness issue and took care of it. They found a spell-check file had been corrupted. Encore speeds are much better now and the speed issue seems to be resolved.

Westby inquired if Encore could be customized more. Roholt responded that the internal pages (catalog records) are pretty set, yet the homepage needs some work. Roholt is currently working on improving the homepage. Currently Encore is less accessible for those with assistive technologies.

The consensus was to keep Encore and try to improve its visual appeal.

Roholt noted that MORE started with the Syndetics product a couple years ago with provides cover images for the online catalog at a cost of \$6,500 for 2017. Content Café is a product to replace Syndetics for \$2,731. Syndetics has good book and e-book coverage; fair DVD coverage; little music cover. Content Café provides all covers they have available for book, video and music.

Westby and Larson voiced their vote against Talking Tech automated patron notices.

Currently, periodicals are available through OverDrive. Periodicals will not be offered on a statewide basis through OverDrive next year. There is still the possibility for some systems to have an Advantage account and provide this for their system residents. \$10,000 is in the draft budget as a placeholder. Libraries that are curious on periodical stats can pull this information from the Dashboard. Periodicals is just a small slice of usage.

Freeding no longer needs to be purchased at the consortium level. Interested libraries could pay for the startup cost and then pay per usage as they do now. The number of downloads can be limited. All electronic materials must be available to any person who walks through the library door. An advantage of Freeding is that materials are always

available without holds and have no limits on simultaneous users. Overdrive materials do have holds patrons must contend with.

It was suggested that lines 33 (OverDrive Content) and 36 (Collection Development Project) balanced out to each reflect \$16,000.

(Yares (DR) left at 11:38 am)

The proposed 2017 MORE Budget and discussions herein will be reviewed by the Executive Committee and scheduled for approval by the Directors Council on July 22, 2016.

Executive Committee Discussion and Recommendations on 2017 MORE Budget:

After hearing the discussions earlier, the Executive Committee discussed budget items and will recommend approval by the MORE Directors Council on the following changes to the 2017 MORE budget.

- Include Content Café for the cost of \$2,731
- Roholt will separate text from phone messages in Talking Tech
- Delete Mobile Worklists from the budget
- Encore for the Discovery Product with a 3 year term
- Boopsie to remain in the budget for Directors Council discussion
- Freading to remain in the budget for Directors Council discussion
- Move funds of \$16,000 from Line 36 (Collection Development Project) to Line 33 (OverDrive Content) for the Advantage program.

Nalen moved to approve the 2017 MORE Budget recommendation with proposed changes. Helmecki seconded. Motion carried.

The committee encouraged Roholt to work through some possible cost savings with Encore as reciprocation for the difficulties encountered with the slowness.

(Niese (CF) left at 12:12 pm)

MORE Loan Rules Subcommittee Meeting:

The MORE Loan Rules Subcommittee met and sent out a survey inquiring about lending or owning library rules. They heard from six libraries. Almost all said they prefer lending library rules.

The subcommittee also contacted other consortiums. Almost all respondents of other consortium follow lending library rules. The consensus is that lending library rules is the preferred method of circulating materials.

It is estimated it would take 3-6 months to get everything transferred over. Roholt noted there is not a way for most libraries to use their existing loan rules. Both the loan rules entries and item type codes will have to be adjusted.

MORE Discovery Layer Meeting:

Niese noted that Renee Ponzio provided a copy of the MORE Discovery Product Committee final Report. If Encore sees an improvement in speed; that would be the best choice. It was suggested that Roholt and Falkenberg could work on the visual display of Encore.

Libraries and Act 169:

Thompson provided information to libraries about Act 169. There needs to be better clarification and an FAQ on how this act applies to library loan rules.

Helmecki noted that Unique (UMS) is tied to the patron accounts and are sent from Sierra to UMS based on the patron's home library, not which library's items are billed.

Courtesy Notices:

At the last Directors Council meeting, the Operations Committee was asked to discuss Courtesy Notices. The recommendation is to turn Courtesy Notices on. The handout provided the three details to be scheduled including:

- How far in advance of the due date
- What text of notice would say
- What time of day should notices be sent

Courtesy Notices are a built-in Sierra feature. The schedule is set within each loan rule. These are different from Sierra Notices, but not much different from Elf Notices.

The sending schedule being proposed is to deliver notices for 7-day loans at least one full day before due date and to deliver notices for 14- and 21-day loans at least 2 full days before the due date. Scheduling of sending notices should be carefully considered because problems crop up if Courtesy Notices are being sent while items are being checked in.

Courtesy Notices is something that is either turned ON or OFF. The Operations Committee recommended this be turned on. The committee didn't determine the details.

Helmecki moved that Courtesy Notices be discussed by the Operations Committee to work out the details of the actual process and provide the process to the Directors Council and include how this benefits the patrons. Nalen seconded. Motion carried.

Adjourn:

Motion to adjourn at 1:01 pm.

Joanne Gardner
Recorder