MINUTES MORE Directors Council Friday, September 16, 2016

Present/Attending: Christina Jones (AL), James Nalen (AM), Leslie LaRose (AU), Rebecca Dixen (BA), Linda Heimstead (BL), Sue Queiser (BN), Kathy Larson (BB), Kathy Voss (BR), Paula Stanton (CA), Carol Burnham (CH), Joe Niese (CF), Cricket LaFond (CL), Lisa Bragg-Hurlburt (CO), Rob Ankarlo (CU), Barbara Krueger (DP), Pamela Westby (EC), Tiffany Meyer (EL), Misty Price (EW), Eric Green (FR), Tina Norris (HU), John Thompson (IFLS), Hollis Helmeci (LA), Jill Glover (LU), Ted Stark (ME), Bea Volgren (MI), Kim Hennings (NR), Mary Hebda (OG), Rebecca Smith (PH), Jacquie Pooler (PL), Katherine Elchert (RL), Nancy Miller (RF), Krissa Coleman (RO), Cathy LeFevre (SA), Ginny Scheiderer (SO), Rebecca Schmitt (SV), Lori Stanek (ST), Allison Lutz (TL).

Proxies: Cathy LeFevre for Ginny Julson (BO), Susan Queiser for Dawn Ayers (CM), James Nalen for Lynne Schauls (CE), Misty Price for Alyson Jones (FC), Cathy LeFevre for Marilyn Blumer (GC), Rebecca Dixen for Michelle Johnson (HA), James Nalen for Kelly McBride (OS), Rebecca Smith for Deb Hyde (PF), Jacquie Pooler for Christy Rundquist (PE), James Nalen for Sarah Adams (SC), Rebecca Dixen for Karen Furo-Bonnstetter (WO).

Also Present: Lori Roholt, Bridget Krejci, Joanne Gardner.

CALL TO ORDER:

Niese called to order at 10:58 am and welcomed those in attendance.

ESTABLISH A QUORUM:

James Nalen confirmed that a quorum was established by roll call vote.

CERTIFICATION OF COMPLIANCE WITH OPEN MEETING LAW:

Compliance with open meeting law was verified.

MODIFY/APPROVE AGENDA:

Motion to approve the agenda by Miller (RF); Stanton (CA) seconded. Motion carried.

MINUTES:

Motion to approve the minutes from July 22, 2016 meeting by Helmeci (LA); seconded by Meyer (EL). Motion carried.

FINANCIAL REPORT:

Verbal financial report provided by Roholt. Business Manager did not note any issues with staying within the budget.

The Boopsie implementation fee was paid from Carryover Funds. They are currently building a library App for us which was approved by the Directors Council on July 22, 2016 from the 2017 Budget.

When the Financial Report is available, Roholt will post on the website.

REVIEW AND APPROVAL OF MORE ADMINISTRATOR'S REPORT:

Roholt is continuing work on the Catalog Homepage. Part of this process included taking votes on a new logo which was included in Roholt's report.

Roholt has started work on the Boopsie App so it can be made available to patrons as soon as possible in 2017. Roholt has sent the first round of surveys to help fill out each library's portion of the App.

In August, MORE staff met with representatives from Innovative and the key points were included in Roholt's report. This meeting provided a good opportunity to meet in person.

MORE staff are currently offering circulation training sessions and cataloging training sessions will follow. These sessions are intended for all staff regardless of experience level. Registration links for the sessions are included in This Week At More (TWAM). Roholt thanked Ladysmith and Roberts for hosting training sessions this week.

Motion to approve the MORE Administrator's Report by Stanton (CA). Krueger (DP) seconded. Motion carried.

IFLS DIRECTOR'S REPORT:

Thompson will provide the 2017 system budget to the Board at the end of the month. Thompson does not anticipate any service reductions in the coming year. The funding in 2017 remains flat.

Thompson sent an email about a community engagement project for 2017. The email includes all the information on that project.

IFLS' parking lot was repaved and additional parking stalls were added. The roof was also replaced due to wind damage.

Thompson welcomed feedback on the System Redesign Process. Thompson will be available as his schedule allows to come and help explain the process.

DISCUSSION OF LENDING VS. OWNING CIRCULATION RULES:

Elchert reviewed the Summary of Lending vs. Owning Circulation Rules. The subcommittee met in April and again in June and included a nice mix of libraries. Their charge was to investigate using lending library loan rules. They did not reach a recommendation for the Directors Council.

Currently MORE uses owning library rules and has never used lending library rules. A list of pros and cons were provided in changing from owning to lending circulation rules. Other considerations were also outlined.

The committee surveyed libraries and systems using Innovative Interfaces software, as well as other systems in Wisconsin. Four out-of-state systems reported using lending rules rather than owning library rules.

There has been a lot of discussion and the subcommittee couldn't agree on a recommendation. It was noted that Eau Claire was interested in bringing local holds to this discussion as well.

There was a long discussion and included the following topics: ease of use for patron; due dates; fines; distinctions in open and closed dates; explaining changes to library boards; fines versus no fines; adding standardized loan periods; and impact on collection agencies.

(Christina jones left at 11:50 am)

Elchert (RL) decided the subcommittee would study lending vs. owning circulation rules a bit more and plan to bring it back for discussion in a couple months. Questions can be forwarded to Elchert (RL).

ELECTRONIC MAGAZINE PRODUCTS:

Patrons currently have access to downloadable magazines through OverDrive. This service will no longer be available at the end of September 2016. At the last MORE Directors Council meeting \$10,000 was set aside for a magazine product in 2017.

Information was provided on the two major players in magazine market: Flipster and Zinio.

The question for this group today is to decide whether this is an urgent matter to make magazines available ASAP or wait and consider it more carefully and make them available in the start of 2017. Is this something the Resource Sharing/Collection Development Committee could review?

It was noted that magazine subscriptions stats are available on the IFLS dashboard under ematerials. This information can be viewed by library or the system as a whole. Downloadable magazines are a small slice of downloaded materials.

Flipster and Zinio each have different pricing models which were provided as well as the service details.

Queiser noted that the reason OverDrive was selected at the time was that neither Flipster nor Zinio were able to provide the data wanted. In addition, OverDrive offered a really good price for a year.

Motion to stay within the \$10,000 budget and a committee will be formed to select titles for Flipster and implement as soon as possible by Westby (EC). Seconded by Smith (PH). Motion carried.

LaRose (AU) voted no because there was no completeness of the motion and it couldn't be implemented until January 2017. It was noted that the MORE Directors Council could decide to use carryover funds for implementation for 2016.

It was suggested that the MORE Resource Sharing/Collection Development committee could research, answer questions, and provide a list of titles.

It was noted that the \$10,000 for magazine subscription service is from the 2017 budget and cannot be implemented in 2016.

CREDIT CARD PAYMENT OPTIONS THROUGH SIERRA:

There is an option available for patrons to do self-check and also payment of fines. This allows customers to handle library transactions all at one station. There is a one-time \$21,000 fee for this service, as well as an annual fee.

Interested libraries should let Roholt know. Thompson noted that interested libraries could buy into the service and share the cost. A formula could be created for those who add this option later.

CALL FOR VOLUNTEERS FOR A NOMINATING COMMITTEE:

Each November this group elects officers for the following calendar year. The Nominating Committee will put together a slate of officers for November elections. This can be a task of the current MORE Executive Committee is so chosen.

Motion to have the MORE Executive Committee create a slate of officers for the November election by Henning (NR); LaFond seconded. Motion carried.

COMMUNICATIONS:

Thompson noted that Blumer (GC) is looking for subs for the Glenwood City library.

Roholt announced that for those who ordered library cards, they can be picked up today.

Coleman (RO) welcomed everyone to join in lunch at Cancun following today's meeting.

ADJOURNMENT:

Motion to adjourn by Krueger (DP) at 12:40 pm. Seconded by Smith (PH).

Joanne Gardner, Recorder