

MORE OPERATIONS Committee Minutes (*unapproved*)

November 16, 2015

River Falls Public Library

Attending: Martha Spangler (AL); chair; Maureen Welch (IFLS); Laurie Braun (EL); Joleen Sterk (ME); Kim Hennings (NR); Heather Johnson (RF); Karen Furo-Bonnstetter (WO); Kathy Setter (MORE); Christy Rundquist (PE);

Absent: Leslie La Rose (AU); Joel Schwochert (OS); Laura Amenson (EC); Mark Drkula (RL); Diane Bergeron (CF); Chris Byerly (FR)

Also attending: Renee Ponzio (EC); Lori Roholt (MORE/IFLS)

Call to order: Meeting called to order at 1:40 pm by Chair Martha Spangler.

Quorum: Established.

Compliance with Open Meeting Law: Compliance with Open Meeting Law was satisfied.

Approve agenda: MOTION

Approve minutes: MOTION

Issues/announcements from other MORE meetings/committees:

Announcements:

Lori Roholt announced that there was need for MORE brochures and a message would go out for any suggestions or changes and these should be submitted by November 30, 2015.

Maureen Welch announced a change in how hold items that have been put in the courier are handled. These are hold items for the home library's patrons. They will now be put in transit status back to the library.

New Business:

Renewing Billed Items:

By a consensus of the group this is highly discouraged. If circumstances warrant it, you can renew a billed item of your own library by your patron. This should never be done to another libraries item without communicating with the library first and getting their permission.

Email notification about fine waiving programs:

The question came up about whether it was necessary to notify libraries about fine waiving programs. The consensus was no change was necessary.

Emails about items to give away:

The suggestion was perhaps a library craigslist would work better. The consensus was no change was necessary. Maureen stressed the use of good subject lines would indicate to readers whether the email should be read or just trashed.

Patron Self Registration:

New Richmond staff was interested in revisiting the use of self-registration. Lori Roholt explained there had been no improvements to the system since the last time MORE tried this 2009-2010. The biggest problem was the creation of duplicate records since patrons registered using their name. If we authenticated by driver's license, persons with out of state licenses would be blocked from using digital media. There are a number of out of state patrons that use the libraries. A few things had changed-one of which is an expired card does not block patrons from placing holds. It was felt that the people that would self-register would be those that would want to use the e-content items. Lori pointed out that with no expiration date to bring in patrons to register they would have continuous access. It was

decided to table this issue for now. The New Richmond staff would look further into this and contact systems with self-registration to gather more information.

Automatic Notifications:

Libraries that have setting saved notices could use automatic notifications. Currently TNS notices are an auto notice. This perhaps could be used for overdue and cancellation notices. For right now this is informational and Lori is looking for ideas and plans to contact libraries to see what they would like to see.

Set next meeting date: February 29 at 1:30 at Menomonie

Agenda completed.

Adjournment by consensus:

Respectfully submitted,

Karen Furo-Bonnstetter