MORE Directors Council March 20, 2015 Meeting Minutes

DRAFT

Attending: Christina Jones (AL), James Nalen (AM), Leslie LaRose (AU), Rebecca Dixen (BA), Linda Heimstead (BL), Kathy Larson (BB), Sue Queiser (BN), Ginny Julson (BO), Kathy Voss (BR), Paula Stanton (CA), Joe Niese (CF), Cricket LaFond (CL), Lisa Ludwig (CO), Megan Olson (CU), Lori Pickard (DR), John Stoneberg (EC), Tiffany Meyer (EL), Jeanne Friedell (EW), Alyson Jones (FC), Chris Byerly (FR), Linda Donaldson (HU), John Thompson (IFLS), Hollis Helmeci (LA), Ted Stark (ME), Kim Hennings (NR), Mary Hebda (OG), Rebecca Smith (PH), Jacquie Pooler (PL), Nancy Miller (RF), Brenda Hackman (RO), Dawn Wacek (RL), Sarah Adams (SC), Norma Scott (SO), Lori Stanek (ST), Rebecca Schmitt (SV), Karen Furo-Bonnstetter (WO).

Also attending: Kathy Setter, Lori Roholt, Julie Woodruff.

Proxies: Glenwood City-Ginny Julson; Milltown-Chris Byerly; Osceola-Joel Schwochert; Pepin-Jacquie Pooler; Sand Creek-Lisa Ludwig

John Stoneberg called the meeting to order at 10:03 a.m. Quorum was established with 41 libraries and 109 votes present

Compliance with open meeting law certified.

Roholt introduced two new directors, Lori Pickard, Dresser and Lori Stanek, Stanley.

Motion by Wacek (RL), seconded by Stanton (CA) to approve agenda; passed by voice vote.

Motion by Byerly (FR), seconded by Helmeci (LA) to approve minutes of the January 23, 2015 Directors Council; passed by voice vote.

Motion by Helmeci (LA), seconded by LaRose (AU) to approve financial reports; passed by voice vote.

Roholt announced that the Text a Librarian service handled by Eau Claire will be discontinued due to low volume of questions. Also Roholt mentioned that there had been an online catalog outage and confirmed that libraries should contact her when everything else seems to be working because the problem is probably with the catalog.

Moved by Jones (FC), seconded by Hennings (NR) to approve Administrator's Report; passed by voice vote.

Current business:

Discussion of Holds priority report.

Stoneberg (EC) thanked the committee for their time and service. [Committee members: Martha Spangler (AL), Ginny Julson (BO), Paula Stanton (CA), Renee

Ponzio (EC), Joleen Sterk (ME), Kim Hennings (NR), Ellen Rosenow (OS), Rebecca Smith, chair (PH), Katherine Elchert (RL)]

Chair Rebecca Smith (PH) asked if there were any questions about the report that was submitted to members.

Discussion included questions and comments:

- potential loss of patrons from small libraries who might choose to pick up at a larger library with more copies of popular titles
- shortening the hold period from one week; not possible because of patrons still receiving mailed notices, patrons who only come to the library once a week, etc.
- patrons aren't complaining about the current system
- if all libraries bought copies per the holds/copies ratio, it would help the long list, but this isn't possible or practical for many libraries
- could Innovative develop a hybrid system? Setter said that it would take at least two years to get something and there would be a cost involved. Asked what that would look like
- could MORE test local holds?
- could MORE explore a third option of putting items local for a month and then moving them out to the system? (not currently an option.)
- a very small percent of reserved titles are high demand
- reminder to be diligent about clearing hold shelf regularly
- staff would be able to see patron's number in holds queue, patron would not. It
 would problematic for patrons to place a freeze on a hold if they don't know when
 the book might come through

Motion by Furo-Bonnstetter to vote on Holds Committee recommendation today. Seconded by Wacek (RL).

Motion passed by voice vote.

Motion by Thompson (IFLS) to table the report and vote until after the IUG conference. Seconded by Hennings (NR).

Motion failed. 13 yes, 36 by weight/28 no, 73 by weight

Thompson (IFLS) moved to accept recommendation of the Holds Committee to keep holds as is. Seconded by Julson (BO).

Discussion: Would still like to explore another model with Innovative. (CA) Could MORE purchase bestsellers through a program similar to the one used to purchase high-demand DVDs? (OG)

Motion passed. 34 yes, 60 by weight/7 no, 49 by weight

Kathy Setter said she would talk with product managers about changes to how the system works, i.e. first check out to local hold; items remaining at local library for a specified amount of time before circulating to other libraries.

Communications:

Linda Donaldson will be retiring May 16. Kathy Setter reminded everyone to pick up supplies.

Meeting adjourned.