MORE Director's Council Friday, Sept. 26, 2014 10:00 am – 1:00 pm Indianhead Federated Library System, Eau Claire, WI

**Attending:** Christina Jones (AL), James Nalen (AM), Leslie LaRose (AU), Sue Queiser (BN), Kathy Larson (BB), Ginny Julson (BO), Paula Stanton (CA), Virginia Roberts (CF), Shaleen Culbert (GC), John Stoneberg (EC) Linda Donaldson (HU), John Thompson (IFLS), Kim Hennings (NR), Mary Hebda (Ogema), Christy Rundquist (PE), Jacquie Pooler (PL), Dawn Wacek (RL), Nancy Miller (RF), Cathy LeFevre (SC), Elizabeth Steans (SV), Emily Eckstrand-Brummer (ST), Karen Furo-Bonnstetter (WO).

Also attending: Kathy Setter, Lori Roholt, Joe Niese (Chippewa Falls) Proxies: Baldwin – Karen Furo-Bonstetter, Balsam Lake – James Nalen, Centuria – James Nalen, Colfax – Ginny Julson, Cumberland – Sue Queiser, Dresser – Christina Jones, Frederic – James Nalen, Ladysmith – Kimberly Hennings, Menomonie – Jodi Bird, Milltown – James Nalen, Osceola – James Nalen, Somerset – Nancy Miller.

**Call to order:** Hennings called the meeting to order at 10:00 a.m. Quorum was established and the meeting was properly noticed under the Wisconsin Open Meeting Law.

Approve agenda: MOTION (RL, AU) to approve the agenda.

Stoneberg asked to make an announcement about the opportunity for libraries to come pick up leftover books from the LEPMPL Friend's Book Sale. Stoneberg had sent an email about this. The LEPMPL Friends will continue to try this out for future books sales. Virginia Roberts also announced that she will be leaving Chippewa Falls Public Library for Rhinelander in October. Joe Niese will be interim director. PASSED by voice.

**Approve minutes from July meeting:** Jones noted that Paula Stanton should be listed as attending from Cadott. MOTION (EC, HU) to approve the July 2014 minutes as amended. PASSED by voice.

**Review and approval of MORE Administrator's Report:** Discussion about positives and negatives of new catalog so far. One noted negative is that accessibility is not as good as classic catalog. MOTION (CF, RL) to approve the MORE Administrator's Report. PASSED by voice.

**Review and approval of MORE Financial Reports:** Roholt is taking suggestions for titles for Overdrive Advantage. MOTION (WO, EC) to approve the MORE Financial Reports. PASSED by voice.

## **Recommendation from Executive Committee on fine waiving programs:**

Directors reviewed the policy recommended by Executive Committee on fine waiving programs. Wacek asked why so many libraries are opting out of programs such as Food for Fines, as she feels it hurts the effectiveness of these programs. For most of these libraries, it is coming from the library board. Steans asked about the MORE fresh start policy and whether the new policy also applies to that program. At Chippewa Falls, have a \$5.00 limit on fines waived, but other libraries can exclude them if they do not want to enforce that. The major change from previous guidelines is the limit of 4 times a year. Lori will add a note to the policy referencing the fresh start policy to make directors aware of that policy. MOTION (PE/PL) to approve police on fine waiving programs. PASSED by voice. Wacek nay.

**Recommendation from Executive Committee on use of 'Library Department' cards:** MOTION (IFLS/CF) to approve the updated policy on library department cards. Discussed the changes from current policy, including examples for appropriate use of library cards. PASSED by voice.

**Holds filling method (discussion):** Roholt explained that right now MORE is set to fill holds in a first come first served basis. The software also allows us to prioritize local holds. The last time these two methods were reviewed was in 2009. Stoneberg explained that there are pros and cons to each method and suggests it may be a good time to revisit the discussion. Roholt recommends creating an ad hoc committee to explore the advantages and disadvantages of each system. Thompson suggests that Roholt send an email to directors and staff to ask for volunteers, and MORE Executive Committee will establish who is on the committee.

**Appoint nominating committee:** Hennings explained that MORE Directors Council used to have a nominating committee for Executive Committee, and she would like to reinstate that. Hennings appointed Wacek, Furo-Bonnstetter, Jones and LaRose. Miller requested that the committee announce the nominees before the November 21 Directors Council.

**Discussion and possible action on Telephone Notification System (TNS):** Our TNS hardware is aging and needs to be replaced, which also entails replacing the software. The cost is \$9,420. Options are do the update, the funds for which could come from reserves, or put an end to telephone notification system. MOTION (EC/RF) to buy appropriate hardware/software from reserves. Discussion: there are approximately 800 calls per day, down a bit from a year ago. This is a one-time charge, and the current system has lasted about 10 years. PASSED voice.

Meeting adjourned at 11:30.