IFLS LIBRARY SYSTEM

1538 Truax Boulevard, Eau Claire, WI 54703

BOARD OF TRUSTEES

MEETING LOCATION:

Virtual Meeting via Zoom www.ifls.lib.wi.us

DATE/TIME:

Wednesday, January 24, 2024

12:30 pm

Join Zoom Link: https://us02web.zoom.us/j/89960613322?pwd=Rm9qVmJaaFJ0eWM3UTg1ckMxcno4dz09

Meeting ID: 899 6061 3322 Passcode: qrJU50z8

Phone in: +1 312 626 6799

Meeting ID: 899 6061 3322 Passcode: 90142316

IF YOU ARE UNABLE TO ATTEND THE MEETING, CONTACT THE IFLS OFFICE (1-800-321-5427) BY 4 P.M. THE DAY BEFORE THE SCHEDULED MEETING.

AGENDA

- I. Call to Order
- II. Establish a Quorum
- III. Certification of Compliance with the Open Meeting Law
- IV. * Approve Agenda
- V. Public Comments (Each person who wishes to speak is limited to no more than five minutes.

 There is a ten-minute limit per topic and a twenty-minute limit at any meeting for Public Comments.

 Contact IFLS office for additional information related to Public Comments.)
- VI. Announcements/Correspondence/Introductions
- VII. * Election of 2024 Officers #01(24)
- VIII. * Minutes Approve: Board of Trustees: November 15, 2023 #48(23)
- IX. * Financials Approve: Check Registers: November 2023, December 2023 #02(24)

 Review Only/Not Final: 2023 Annual Budget Report #03(24)
- X. Director's Report of Agenda Items and Monthly Activities #04(24)
- XI. IFLS Staff Reports #05(24)
 - Indepth Report: Cecelia Cole Resource Sharing & Collection Consultant
- XII. * Committee Appointments (Executive, Personnel)
- XIII. Wisconsin Library Association (WLA) Membership
- XIV. Reports
 - Board Member Reports
 - Sunshine Fund Report for 2023
- XV. * Adjournment

Handouts: 2024 IFLS Trustee List and 2024 Board Meeting Dates

* Denotes Action Items

The IFLS Library System will attempt to provide reasonable accommodations to the public who wish to attend meetings, provided reasonable notice of need is given. To request such accommodation, contact the System Office at (715) 839-5082.

MEMORANDUM

TO: IFLS Board of Trustees

FROM: Joanne Gardner, Administrative Associate

DATE: January 17, 2024

RE: ELECTION OF OFFICERS

The Nomination Committee consisted of Mary Ellen Brew, Jan Daus and Paula Lugar. The committee met via Zoom on January 11th and agreed upon the following slate of candidates to serve on the Executive Committee Ballot. The By-laws of the IFLS Library System Board of Trustees permits nominations from the floor.

Two votes will need to be taken. The five candidates gaining the most votes will be declared the Executive Committee. A second vote will be held to determine which Executive Committee member will be Board President for 2024. The remaining Executive Committee positions will be determined as agreed upon by the Executive Committee members.

The slate of candidates is:

- Judy Achterhof, St. Croix County
- Jan Daus, Eau Claire County
- Sue Duerkop, Polk County
- Pat Eggert, Dunn County
- Kathy Krug, Barron County
- o Mike Schendel, St. Croix County
- Jim Tripp, Dunn County

2024 Executive Committee Ballot

| 2024 Executive Co | mmittee Nominations: |
|-------------------|----------------------|
| | Judy Achterhof |
| | Jan Daus |
| | Sue Duerkop |
| | Pat Eggert |
| | Kathy Krug |
| | Mike Schendel |
| | Jim Tripp |
| | Other |
| | Other |

The bylaws of IFLS Library System Board of Trustees permit nominations from the floor.

The Board President will be elected, by separate ballot, from the five trustees elected to serve on the Executive Committee.

IFLS Board of Trustees #048 (23)

Board of Trustees

November 15, 2023

MINUTES

The Board of Trustees of the IFLS Library System met on Wednesday, November 15, 2023, via Zoom meeting. Duerkop called the meeting to order at 12:30 pm.

QUORUM AND CERTIFICATION OF COMPLIANCE WITH OPEN MEETINGS LAW:

Joanne Gardner established that a quorum was present and certified that the meeting had been properly noticed in compliance with the open meeting law.

BOARD MEMBERS PRESENT:

Judy Achterhof (St. Croix County); Mary Ellen Brue (St. Croix County); Jan Daus (Eau Claire County); Sue Duerkop (Polk County); Pat Eggert (Dunn County); Kathy Krug (Barron County); Mary Alice Larson (Barron County); Paula Lugar (Pierce County); Jill Markgraf (Resource Library); Sue Marshall (Price County); Barbara McAfee (Polk County); Jackie Pavelski (Eau Claire County); Joel Seidlitz (Chippewa County); Josh Sterling (Eau Claire County). Jim Tripp (Dunn County).

BOARD MEMBERS ABSENT:

Lois Goode (Rusk County); Sheila Lorentz (Pierce County); Ricky Riggins (Pepin County); Mike Schendel (St. Croix County); Vacancy (Chippewa County).

OTHERS PRESENT:

John Thompson (Director); **Adam Fuller** (Business Manager); **Joanne Gardner** (Administrative Associate/Recorder); **Rebecca Kilde** (PR and Communications).

APPROVE AGENDA:

MOTION #48 (23): To approve the agenda as presented. Eggert/Daus

RESULT: Carried.

PUBLIC COMMENTS:

There were no public comments.

ANNOUNCEMENTS/CORRESPONDENCE/INTRODUCTIONS:

Duerkop thanked Sterling for leading the meeting and the Board for conducting their work with her absence at the September 27th meeting.

Daus noted that Altoona will hold their annual book sale on November 18th from 9 am until 3 pm.

IFLS Board of Trustees #048 (23)

MINUTES:

MOTION #49 (23): To approve the Board of Trustees dated September 27, 2023

(Doc. #43-23). McAfee/Lugar

RESULT: Carried.

The Board acknowledged receipt of the Personnel Committee minutes dated September 27, 2023 (Doc. #43-23).

FINANCIAL REPORTS:

MOTION #50 (23): To approve the Check Registers for September-October 2023

(Doc. #44-23). Daus/Pavelski

RESULT: Carried.

Achterhof inquired about payments for assessments at member libraries for ADA compliance as contracted through the Center for Independent Living Western Wisconsin.

Achterhof inquired about the costs associated with the training for the Art of Conflict Transformation and some follow up with a small group training with three IFLS staff. It was noted this training presentation was well attended and worthwhile for our librarians.

Pavelski asked about FlowRoute charges that appear on the credit card transaction reports. They are for internet phone service and typically we are charged about \$100 per month.

MOTION #51 (23): To approve the Financial Reports for September-October 2023

(Doc. #45-23). Lugar/Marshall

RESULT: Carried.

Questions were asked about LEAN WI/Shared Tech WVLS and LSTA income and how the costs differ between 2022 and 2023. Other items where costs differed from one year to the next that were asked about included: Interest Income, Technology Income, Leave Payouts at Retirement, Collection/Electronic Resources, Librarian Workshops, Delivery Service, and the Collection Development Grant – LE Phillips. It was noted that it is likely a matter of timing of when revenue and expenses are received for the most part. Interest income has been increasing based on the rates and leave at payouts at Retirements was higher based on three retirements.

DIRECTOR'S REPORT OF AGENDA ITEMS AND MONTHLY ACTIVITIES:

Thompson provided information on the Wisconsin Library Association (WLA) conference sessions he attended as well as his presentation at the conference "Time to Dream: Assessing Library Space and Service Needs."

Thompson has been working collaboratively with the other systems in the hiring of the sharing position. Interviews were conducted last week. The hiring committee will meet and finalize the next steps. The hiring committee included individuals from the other collaborating systems: Sherry Machones, Erica Brewster, Britta Rice, and John Thompson.

IFLS Board of Trustees #048 (23)

REPORTS:

Staff Reports:

Kilde was present for today's meeting and provided information on communications and advocacy highlights from the last few months at our member libraries.

Somerset received a visit from the State Superintendent, Dr. Darrell Williams. He was able to see the library as an active, vibrant place in the community. His visit was covered in the Hudson Star Observer.

The Stanley library director, Elizabeth Miniatt, was featured on the 715 News Makers podcast. Libraries are really good at communicating through various media outlets.

Jodi Bird, an employee of the Menomonie Public Library was featured in a recent article of the Volume One publication.

Several libraries have been interviewed on television including Altoona and Eau Claire. Some libraries have regular coverage in local newspapers.

Many libraries have developed system-wide innovative partnerships. The Wisconsin Department of Natural Resources (DNR) ran a program where people were invited to check out the Wisconsin state parks by participating libraries handing out daily state park passes. More than 12 IFLS libraries participated.

Kilde talked about asking library supporters to be active advocates for libraries. A handful of letters, emails, or phone calls to elected officials can make a significant impact.

Board members expressed their appreciation for Kilde's attendance and report as well as those from the remainder of staff.

Board Member Reports:

Pavelski noted that the Chippewa Valley Book Festival was a remarkably successful project. She read several of the books and attended sponsored events.

NOMINATIONS COMMITTEE FOR 2024 ELECTION OF EXECUTIVE COMMITTEE:

The Nominations Committee will put forth a possible slate of candidates for 2024 officers. The election will take place at the January board meeting. To be considered, board members must have served on the IFLS board for at least one year.

Duerkop asked Paula Lugar, Jan Daus, and Mary Ellen Brue to serve on this committee.

MOTION #52 (23): To approve the appointment of Lugar, Daus, and Brue to the Nominations

Committee for 2024. Seidlitz/Eggert

RESULT: Carried.

ADJOURNMENT:

| Daus made a motion to adjourn at 1:15 pm. Marshall seconded. Motion carried. | | | | |
|--|--|--|--|--|
| Joanne Gardner, Recorder/Administrative Associate | | | | |
| These minutes of the Board of Trustees are approved: | ☐ as printed. ☐ with corrections noted. | | | |
| Presiding Officer | Dated | | | |

IFLS Library System Check Register November 2023

| Date | Num | Name | Memo | Amount |
|------------|-------------|---------------------------------------|--|------------|
| Nov 23 | | | | |
| 11/01/2023 | Auto Pay | Delta Dental | Nov. '23 Vision | -67.74 |
| 11/06/2023 | Auto Pay | AT&T | 715Z38-00032226 | -20.55 |
| 11/10/2023 | Auto Pay | Kwik Trip, Inc. | Oct. Gas | -102.41 |
| 11/15/2023 | Auto Pay | Xcel Energy | 09/24-10/23 Gas & Electric Svc | -303.46 |
| 11/17/2023 | Auto Pay | Holiday Credit Office | Nov. Gas | -16.78 |
| 11/20/2023 | Auto Pay | Lumen | Nov. Phone | -1.45 |
| 11/24/2023 | Auto Pay | Associated Credit Card | Oct. Credit Card *see attached | -11,611.46 |
| 11/24/2023 | Auto Pay | Employee Trust Funds, Dept of | Dec. '23 Health Ins. | -27,478.44 |
| 11/01/2023 | WIRE | Wisconsin Deferred Comp. Program | P/R#22 | -1,400.00 |
| 11/08/2023 | WIRE | Internal Revenue Service | P/R#22 | -7,666.32 |
| 11/15/2023 | WIRE | Wisconsin Department of Revenue | P/R#21 | -1,317.43 |
| 11/15/2023 | WIRE | Wisconsin Deferred Comp. Program | P/R#23 | -1,400.00 |
| 11/22/2023 | WIRE | Internal Revenue Service | P/R#23 | -7,597.12 |
| 11/29/2023 | WIRE | Wisconsin Deferred Comp. Program | P/R#24 | -1,400.00 |
| 11/30/2023 | WIRE | Wisconsin Retirement System | Oct.WRF | -9,231.82 |
| 11/30/2023 | WIRE | Wisconsin Department of Revenue | P/R#22 | -1,334.67 |
| 11/01/2023 | DD2581-2598 | IFLS Staff | Direct Deposit | -24,127.67 |
| 11/15/2023 | DD2599-2616 | IFLS Staff | Direct Deposit | -23,939.67 |
| 11/29/2023 | DD2617-2634 | IFLS Staff | Direct Deposit | -29,974.94 |
| 11/02/2023 | 43095 | Bayscan Technologies | Billable LSTA/Hawkins to MORE-Spine Lables | -384.00 |
| 11/02/2023 | 43096 | Chetek Public Library | LSTA/L.Mulderink-ARSL Conf. | -1,415.00 |
| 11/02/2023 | 43097 | Cole, Cecelia | Directors Retreat | -24.54 |
| 11/02/2023 | 43098 | Culligan | Nov. Service | -99.95 |
| 11/02/2023 | 43099 | EO Johnson Co. | 101503 | -148.67 |
| 11/02/2023 | 43100 | Hunt Hill Audubon Sanctuary | Directors Retreat-Facility Rental | -200.00 |
| 11/02/2023 | 43101 | Kilde, Rebecca | WLA Conf/Directors Retreat | -73.60 |
| 11/02/2023 | 43102 | Langby, Leah | Hawkins- Lib. Visit | -91.70 |
| 11/02/2023 | 43103 | Maug Cleaning Solutions, Inc. | 09/25/23-10/22/23 Cleaning Service | -382.00 |
| 11/02/2023 | 43104 | Noack, Katelyn | WLA Conf./Meals | -30.99 |
| 11/02/2023 | 43105 | Thompson, John | 10/1-10/31 Confs & Lib visits | -415.65 |
| 11/02/2023 | 43106 | WiLS | Staff engagement, Consulting and Facilitation Se | -2,674.00 |
| 11/13/2023 | 43107 | L.E. Phillips Memorial Public Library | MORE Ecomm Payments 2023 | -684.01 |
| 11/13/2023 | 43108 | Langby, Leah | Deer Park Workshop | -56.10 |
| 11/13/2023 | 43109 | OCLC, Inc | Oct. Net OCLC Fees | -193.38 |
| 11/13/2023 | 43110 | Prairie Lakes Library System | Promotion Materials | -13.05 |
| 11/13/2023 | 43111 | Securian Financial Group, Inc. | Dec. Life Ins. | -334.79 |
| 11/13/2023 | 43112 | Shay, Katie | ILL Training | -46.61 |
| 11/13/2023 | 43113 | Waltco Inc. | Nov. Del. Serv. | -30,986.97 |
| 11/13/2023 | 43114 | WiLS | Classroom Participation-Mult. Libs | -4,000.00 |
| 11/13/2023 | 43115 | Marcive, Inc. | MORE/Oct. Database Maint. | -205.80 |
| 11/13/2023 | 43116 | OverDrive, Inc. | Oct. Advantage/High Demand | -9,002.39 |
| 11/27/2023 | 43117 | Bayscan Technologies | Billable/LEMPL Scanner | -390.00 |
| 11/27/2023 | 43118 | CA Friday Memorial Library | LSTA/J.Rickard-WLA Conf. | -550.00 |

IFLS Library System Check Register November 2023

| Date | Num | Name | Memo | Amount |
|------------|-------|-------------------------------|--|-------------|
| 11/27/2023 | 43119 | Cole, Cecelia | Mult. Lib. Visits | -132.09 |
| 11/27/2023 | 43120 | Colfax Public Lib | LSTA/L.Bragg-Hurlburt/WLA Conf. | -1,100.00 |
| 11/27/2023 | 43121 | EBSCO Publishing | MORE/Flipster/Billable-Bloomer | -529.01 |
| 11/27/2023 | 43122 | Krejci, Bridget | Acquisitions Training-Altoona | -22.44 |
| 11/27/2023 | 43123 | Langby, Leah | Boyceville/Colfax- Lib. Visit | -25.50 |
| 11/27/2023 | 43124 | Maug Cleaning Solutions, Inc. | 10/23/23-11/19/23 Cleaning Service | -382.00 |
| 11/27/2023 | 43125 | Noack, Katelyn | Bloomer- WKSHP Facilitation | -38.76 |
| 11/27/2023 | 43126 | Northwood Technical College | Rice Lake Conference Center Event Room Renta | -275.00 |
| 11/27/2023 | 43127 | OverDrive, Inc. | Nov. Advantage/High Demand | -16,988.12 |
| Nov 23 | | | = | -220,888.05 |

IFLS Library System

ASSOCIATED Credit Card Transaction Detail Report

Electronic Auto Pay (12/22/2023)

| Date | Name | Memo | Num | Amount |
|-----------------|---------------------------------|---|-------------|-----------|
| Oct 28 - Nov 28 | 3, 23 | | | |
| 10/30/2023 | Misc Restaurants | WLA Conf./J. Thompson-Meal-Dickey's BBQ | Conf. Meals | 21.31 |
| 10/30/2023 | Marriott Hotel | WLA Conf./BK Hotel | Lodging | 417.00 |
| 10/30/2023 | Marriott Hotel | WLA Conf./JT Hotel | Lodging | 402.20 |
| 10/30/2023 | Marriott Hotel | WLA Conf./RK Hotel | Lodging | 417.00 |
| 10/31/2023 | Facebook | PR/Facebook Posts | PR Spls | 20.00 |
| 10/31/2023 | Associated Credit Card | Redeem YTD Credit Card Rewards | CC Rewards | -2,850.00 |
| 11/01/2023 | FlowRoute.com | Nov. Phone/on Acct | on Acct | 50.00 |
| 11/02/2023 | Festival Foods | Meeting Supplies-Pop | Supplies | 35.75 |
| 11/03/2023 | Quill Corporation | Office Supplies-Calculator, Report Cover | 35452790 | 28.08 |
| 11/03/2023 | Dell Marketing L.P. | Billable/New Richmond- Monitor | Comp Equip | 120.00 |
| 11/03/2023 | Dell Marketing L.P. | Billable/Deer Park- Laptop Charger | Comp Equip | 59.24 |
| 11/05/2023 | GFL Environmental | Nov. Garbage | 580954 | 40.61 |
| 11/05/2023 | Lakeshore Learning Materials | Kit Supplies | Kit Mtls | 274.23 |
| 11/07/2023 | FlowRoute.com | Nov. Phone/on Acct | on Acct | 50.00 |
| 11/07/2023 | FlowRoute.com | Nov. Phone/on Acct | on Acct | 50.00 |
| 11/07/2023 | FlowRoute.com | Nov. Phone/on Acct | on Acct | 50.00 |
| 11/07/2023 | FlowRoute.com | Nov. Phone/on Acct | on Acct | 50.00 |
| 11/07/2023 | FlowRoute.com | Nov. Phone/on Acct | on Acct | 50.00 |
| 11/08/2023 | Menards | Batteries-Garage Opener Remote | Batteries | 4.99 |
| 11/08/2023 | Menards | Batteries-Keyboard | Batteries | 12.65 |
| 11/09/2023 | Dell Marketing L.P. | Billable/Luck- Optiplex Micro PC | Comp Equip | 710.00 |
| 11/09/2023 | Dell Marketing L.P. | Billable/Luck- 24" Monitor | Comp Equip | 90.00 |
| 11/09/2023 | Dell Marketing L.P. | Billable/Luck- Monitor Stand | Comp Equip | 62.69 |
| 11/09/2023 | Dell Marketing L.P. | Billable/Dresser- 24" Monitor | Comp Equip | 90.00 |
| 11/09/2023 | Marriott Hotel | WLA Conf./KN Hotel | Lodging | 417.00 |
| 11/09/2023 | Marriott Hotel | WLA Conf./KS Hotel | Lodging | 417.00 |
| 11/09/2023 | FlowRoute.com | Nov. Phone/on Acct-Refund | on Acct | -50.00 |
| 11/09/2023 | FlowRoute.com | Nov. Phone/on Acct-Refund | on Acct | -50.00 |
| 11/09/2023 | FlowRoute.com | Nov. Phone/on Acct-Refund | on Acct | -50.00 |
| 11/09/2023 | FlowRoute.com | Nov. Phone/on Acct-Refund | on Acct | -50.00 |
| 11/09/2023 | FlowRoute.com | Nov. Phone/on Acct-Refund | on Acct | -50.00 |
| 11/13/2023 | CDW-G | IFLS Comp/Fiber Optic Cable | IFLS Comp | 79.64 |
| 11/15/2023 | Menards | Waste Baskets, Latex Gloves, Toilet Brush, Clea | ni Supplies | 85.79 |
| 11/15/2023 | USPS | Nov. Postage | Postage | 33.51 |
| 11/16/2023 | FlowRoute.com | Nov. Phone/on Acct | on Acct | 50.00 |
| 11/17/2023 | AccuCut | Dies For Kits | Kits | 14.61 |
| 11/27/2023 | S & S Worldwide, Inc. | Wipe off Blocks and Fun Tube Tunnel for Kits | Kits | 118.30 |
| 11/27/2023 | Department of Natural Resources | MORE/Passport Prog Prizes | Prize | 28.00 |
| Oct 28 - Nov 28 | , 23 | | | 1,249.60 |

IFLS Library System Check Register December 2023

| Date | Num | Name | Memo | Amount |
|------------|-------------|----------------------------------|--------------------------------------|------------|
| Dec 23 | <u> </u> | | | |
| 12/01/2023 | Auto Pay | Delta Dental | Dec. '23 Vision | -67.74 |
| 12/08/2023 | Auto Pay | AT&T | Nov. Phone/Fax Line | -20.55 |
| 12/10/2023 | Auto Pay | Kwik Trip, Inc. | Nov. Gas | -60.42 |
| 12/15/2023 | Auto Pay | Xcel Energy | 10/24-11/26 Gas & Electric Svc | -424.47 |
| 12/22/2023 | Auto Pay | Associated Credit Card | Nov. Credit Card *see attached | -1,249.60 |
| 12/22/2023 | Auto Pay | Employee Trust Funds, Dept of | January '24 Health Ins. | -28,523.10 |
| 12/22/2023 | Auto Pay | Lumen | Dec. Phone | -1.45 |
| 12/06/2023 | WIRE | Internal Revenue Service | P/R#24 | -10,596.66 |
| 12/15/2023 | WIRE | Wisconsin Department of Revenue | P/R#23 | -1,325.73 |
| 12/20/2023 | WIRE | Internal Revenue Service | P/R#25 | -7,666.36 |
| 12/20/2023 | WIRE | Wisconsin Deferred Comp. Program | P/R#25 | -1,400.00 |
| 12/27/2023 | WIRE | Wisconsin Deferred Comp. Program | P/R#26 | -1,400.00 |
| 12/29/2023 | WIRE | Wisconsin Retirement System | Nov. WRF | -13,105.43 |
| 12/31/2023 | WIRE | Wisconsin Department of Revenue | P/R#24-25 | -3,161.80 |
| 12/13/2023 | DD2635-2652 | IFLS Staff | Direct Deposit | -24,127.65 |
| 12/27/2023 | DD2653-2670 | IFLS Staff | Direct Deposit | -24,127.59 |
| 12/11/2023 | 43128 | Altoona Public Lib | MORE Ecomm Payments 2023 | -733.75 |
| 12/11/2023 | 43129 | Amery Public Lib | MORE Ecomm Payments 2023/Scholarship | -1,369.91 |
| 12/11/2023 | 43130 | Augusta Public Lib | MORE Ecomm Payments 2023 | -137.48 |
| 12/11/2023 | 43131 | Barron Public Library | LSTA/J. Smyth-WLA Conf. | -967.35 |
| 12/11/2023 | 43132 | Bloomer Public Lib | MORE Ecomm Payments 2023 | -221.61 |
| 12/11/2023 | 43133 | Boyceville Public Lib | MORE Ecomm Payments 2023 | -59.94 |
| 12/11/2023 | 43134 | Bruce Public Lib | MORE Ecomm Payments 2023 | -45.98 |
| 12/11/2023 | 43135 | CA Friday Memorial Library | MORE Ecomm Payments 2023 | -473.29 |
| 12/11/2023 | 43136 | Cameron Public Library | MORE Ecomm Payments 2023 | -38.32 |
| 12/11/2023 | 43137 | Centuria Public Library | MORE Ecomm Payments 2023 | -30.66 |
| 12/11/2023 | 43138 | Colfax Public Lib | MORE Ecomm Payments 2023 | -101.01 |
| 12/11/2023 | 43139 | Cornell Public Lib | MORE Ecomm Payments 2023 | -26.75 |
| 12/11/2023 | 43140 | Culligan | Dec. Service | -99.95 |
| 12/11/2023 | 43141 | Cumberland Public Library | MORE Ecomm Payments 2023/Scholarship | -641.82 |
| 12/11/2023 | 43142 | Deer Park Public Lib | LSTA/Barbara Krueger-WLA Conf. | -825.00 |
| 12/11/2023 | 43143 | DR Moon Memorial (Stanley) Lib | MORE Ecomm Payments 2023 | -55.06 |
| 12/11/2023 | 43144 | Dresser Pubic Lib | MORE Ecomm Payments 2023/Scholarship | -504.60 |
| 12/11/2023 | 43145 | Durand Public Library | MORE Ecomm Payments 2023 | -81.12 |
| 12/11/2023 | 43146 | EBSCO Publishing | 24 Novelist + (IFLS) Select (MORE) | -13,779.00 |
| 12/11/2023 | 43147 | Ellsworth Public Lib | MORE Ecomm Payments 2023 | -382.50 |
| 12/11/2023 | 43148 | Elmwood Public Library | MORE Ecomm Payments 2023 | -31.27 |
| 12/11/2023 | 43149 | Fairchild Public Library | MORE Ecomm Payments 2023 | -32.46 |
| 12/11/2023 | 43150 | Frederic Public Lib | MORE Ecomm Payments 2023 | -31.51 |
| 12/11/2023 | 43151 | Glenwood City Public Lib | MORE Ecomm Payments 2023 | -77.26 |
| 12/11/2023 | 43152 | Hazel Mackin Library (Roberts) | LSTA/Tori Schoess-WLA Conf. | -550.00 |
| 12/11/2023 | 43153 | Hudson Public Lib | MORE Ecomm Payments 2023 | -825.24 |
| 12/11/2023 | 43154 | Jensen, Brad | Tech Support/New Richmond | -11.00 |
| | | | | |

IFLS Library System Check Register December 2023

| Date | Num | Name | Memo | Amount |
|------------|-------|---------------------------------------|--------------------------------------|-------------|
| 12/11/2023 | 43155 | L.E. Phillips Memorial Public Library | MORE Ecomm Payments 2023/Scholarship | -1,398.25 |
| 12/11/2023 | 43156 | Luck Public Library - | MORE Ecomm Payments 2023 | -188.89 |
| 12/11/2023 | 43157 | Menomonie Public Library | MORE Ecomm Payments 2023/Scholarship | -976.92 |
| 12/11/2023 | 43158 | Osceola Public Lib | MORE Ecomm Payments 2023 | -423.91 |
| 12/11/2023 | 43159 | Park Falls Public Lib | MORE Ecomm Payments 2023 | -455.37 |
| 12/11/2023 | 43160 | Phillips Public Lib | MORE Ecomm Payments 2023 | -105.31 |
| 12/11/2023 | 43161 | Rice Lake Public Library | MORE Ecomm Payments 2023 | -354.63 |
| 12/11/2023 | 43162 | River Falls Public Lib | MORE Ecomm Payments 2023 | -443.22 |
| 12/11/2023 | 43163 | Rusk County Community Library | Scholarships | -1,650.00 |
| 12/11/2023 | 43164 | Securian Financial Group, Inc. | Jan. Life Ins. | -334.79 |
| 12/11/2023 | 43165 | Somerset Public Lib | MORE Ecomm Payments 2023 | -693.71 |
| 12/11/2023 | 43166 | St Croix Falls Public Lib | MORE Ecomm Payments 2023/Scholarship | -967.83 |
| 12/11/2023 | 43167 | Thompson, John | Nov. Library Visits | -326.40 |
| 12/11/2023 | 43168 | Turtle Lake Public Library | MORE Ecomm Payments 2023 | -105.89 |
| 12/11/2023 | 43169 | Wisconsin Valley Library Service | LSTA/Webinar Partnership | -150.00 |
| 12/11/2023 | 43170 | Woodville Public Lib | MORE Ecomm Payments 2023 | -50.65 |
| 12/11/2023 | 43171 | Bibliocommons Inc. | MORE/BiblioCore & Apps/Jan-Dec'24 | -64,294.03 |
| 12/11/2023 | 43172 | Marcive, Inc. | MORE/Nov. Database Maint. | -224.83 |
| 12/11/2023 | 43173 | Niche Academy/Intuit | Niche Academy Annual Subscription | -6,600.00 |
| 12/11/2023 | 43174 | OverDrive, Inc. | High Demand/OverDrive Titles | -6,430.62 |
| 12/20/2023 | 43175 | OCLC, Inc | Nov. Net OCLC Fees | -111.82 |
| 12/20/2023 | 43176 | Season 2 Season | SeptNov. Lawncare Svc | -480.00 |
| 12/20/2023 | 43177 | Thompson, John | Dec. Library Visits | -100.47 |
| 12/20/2023 | 43178 | Waltco Inc. | Dec. Del. Srv. | -30,555.16 |
| 12/20/2023 | 43179 | OverDrive, Inc. | High Demand/OverDrive Titles | -10,531.86 |
| 12/20/2023 | 43180 | Jensen, Brad | JulDec. Cell Phone Usage | -120.00 |
| 12/20/2023 | 43181 | Schwartz, Kristopher | JulDec. Cell Phone Usage | -120.00 |
| 12/20/2023 | 43182 | Setter, Kathy | JulDec. Cell Phone Usage | -120.00 |
| 12/20/2023 | 43183 | Thompson, John | JulDec. Cell Phone Usage | -120.00 |
| Dec 23 | | | | -267,826.95 |

IFLS Library System ASSOCIATED Credit Card Transaction Detail Report Electronic Auto Pay (1/24/2024)

| Date | Name | Memo | Num | Amount |
|--------------------|-------------------------------|--|-------------|-----------|
| Nov 29 - Dec 28, | 23 | | | |
| 11/29/2023 | Dell Marketing L.P. | Billable/Augusta- Optiplex Micro PC | Comp Equip | 710.00 |
| 11/29/2023 | Dell Marketing L.P. | Billable/Augusta- 24" Monitor | Comp Equip | 90.00 |
| 11/29/2023 | FlowRoute.com | Dec. Phone/on Acct | on Acct | 50.00 |
| 12/04/2023 | AccuCut | Dies For Kits | Kits | 79.04 |
| 12/04/2023 | Dell Marketing L.P. | Billable/Bloomer Laptop | Comp Equip | 884.17 |
| 12/05/2023 | GFL Environmental | Dec Garbage | 600324 | 40.50 |
| 12/06/2023 | Dell Marketing L.P. | Billable/Barron- (7)-Monitor Stands | Comp Equip | 438.83 |
| 12/06/2023 | Dell Marketing L.P. | Billable/Barron- (7)-24" Monitors | Comp Equip | 630.00 |
| 12/06/2023 | Sams Club | Holiday Gifts/Services | gifts | 78.28 |
| 12/06/2023 | Hobby Lobby | Holiday Gifts/Services | gifts | 12.06 |
| 12/07/2023 | Dell Marketing L.P. | Billable/Barron- (7)-Optiplex Micro PC's | Comp Equip | 6,390.00 |
| 12/13/2023 | GoDaddy.com | 2024 Prepaid/Domain Name Renewals | Renewals | 940.54 |
| 12/13/2023 | FlowRoute.com | Dec. Phone/on Acct | on Acct | 50.00 |
| 12/13/2023 | FreePik | Graphics | 4847823 | 25.32 |
| 12/15/2023 | CDW-G | IFLS Comp/Wireless Access Point | IFLS Comp | 190.40 |
| 12/15/2023 | USPS | Dec. Postage | Postage | 34.91 |
| 12/16/2023 | Intuit | Quickbooks-Enterprise Gold/Enhanced Payroll | Software | 1,896.57 |
| 12/21/2023 | Quill Corporation | Office Supplies-Hand Towels/Binders/Pink Paper | Inv36255456 | 143.61 |
| 12/21/2023 | Quill Corporation | Office Supplies-Green Paper | Inv36245300 | 14.10 |
| 12/23/2023 | Quill Corporation | Office Supplies-Copy Paper | Inv34336027 | -19.40 |
| 12/23/2023 | Quill Corporation | Office Supplies-Copy Paper | Inv36300836 | 19.40 |
| 12/23/2023 | Quill Corporation | Office Supplies-Chair Mat/Red Pens | Inv36102216 | 83.73 |
| 12/23/2023 | Quill Corporation | Office Supplies-Red Pens | Inv36232355 | 32.03 |
| 12/23/2023 | Quill Corporation | Office Supplies-Red Pens | Inv36102216 | -32.03 |
| 12/27/2023 | Wisconsin Library Association | WLA Membership/K. Noack | Renewal | 162.00 |
| 12/27/2023 | FlowRoute.com | Dec. Phone/on Acct | on Acct | 16.67 |
| Nov 29 - Dec 28, 2 | 23 | | | 12,960.73 |

IFLS Library System Balance Sheet

As of December 31, 2023 (Not Final)

| | IFLS | MORE | 2023 TOTAL | 2022 TOTAL |
|--|--------------|------------|--------------|--------------|
| ASSETS | | , | | |
| Current Assets | | | | |
| Checking/Savings | | | | |
| 1010 · Bank Mutual - Ecomm Checking | 13,901.53 | | 13,901.53 | 11,802.14 |
| 1040 ⋅ Bank Mutual - Checking | 54,251.26 | | 54,251.26 | 54,680.02 |
| 1050/1106 · Investments/Bank Mutual & States PIF | 2,020,708.17 | 297,863.48 | 2,318,571.65 | 2,158,391.46 |
| Total Checking/Savings & Investments | 2,088,860.96 | 297,863.48 | 2,386,724.44 | 2,224,873.62 |
| Accounts Receivable | | | | |
| 1200 · Accounts Receivable | 27,042.42 | | 27,042.42 | 63,169.72 |
| Total Accounts Receivable | 27,042.42 | 0.00 | 27,042.42 | 63,169.72 |
| Other Current Assets | | | | |
| 1110 · Petty Cash Funds | 75.00 | | 75.00 | 75.00 |
| 1150 · Prepaid Insurance | 2,028.58 | | 2,028.58 | 1,646.37 |
| 1499 · Undeposited Funds | 2,916.67 | | 2,916.67 | 8,830.99 |
| 1508/1509 · 2023-2024 Prepaid Expenses | 154,719.92 | | 154,719.92 | 96,089.10 |
| Total Other Current Assets | 159,740.17 | 0.00 | 159,740.17 | 106,641.46 |
| TOTAL ASSETS | 2,275,643.55 | 297,863.48 | 2,573,507.03 | 2,394,684.80 |
| TOTAL ASSETS | | 291,003.40 | 2,573,507.05 | 2,354,064.80 |
| LIABILITIES & EQUITY | | | | |
| Liabilities | | | | |
| Current Liabilities | | | | |
| Accounts Payable | | | | |
| 2000 · Accounts Payable | 29,651.12 | 5,238.43 | 34,889.55 | 67,847.29 |
| 2011 · Credit Card - Associated | 0.00 | | 0.00 | 260.00 |
| Total Accounts Payable | 29,651.12 | 5,238.43 | 34,889.55 | 68,107.29 |
| Other Current Liabilities | | | | |
| 2100 · Payroll Liabilities | 12,026.53 | | 12,026.53 | 8,716.50 |
| 2117 · Direct Deposit Liabilities | 0.00 | | 0.00 | 0.00 |
| 2201 · Accrued Payroll | 21,494.64 | | 21,494.64 | 20,243.83 |
| 2900 · Unavailable Revenue | 1,237,281.75 | | 1,237,281.75 | 1,258,343.75 |
| Total Other Current Liabilities | 1,270,802.92 | 0.00 | 1,270,802.92 | 1,287,304.08 |
| Total Current Liabilities | 1,300,454.04 | 5,238.43 | 1,305,692.47 | 1,355,411.37 |
| Total Liabilities | 1,300,454.04 | 5,238.43 | 1,305,692.47 | 1,355,411.37 |
| Equity | | | | |
| 3000 · Equity/Reserves & Committed (Beginning of Year) | 674,077.48 | 289,100.00 | 963,177.48 | 1,063,629.77 |
| 3000 · Equity/Uncommitted Funds (Beginning of Year) | 20,000.00 | 56,095.95 | 76,095.95 | 1,000,020.77 |
| Current Year Income Less Expense | 281,112.03 | -52,570.90 | 228,541.13 | -24,356.34 |
| Total Equity (End of Year) | 975,189.51 | 292,625.05 | 1,267,814.56 | 1,039,273.43 |
| , | | | | |
| TOTAL LIABILITIES & EQUITY | 2,275,643.55 | 297,863.48 | 2,573,507.03 | 2,394,684.80 |
| | | | | |

IFLS Library System Revenue and Expense Statement

January through December 2023 (Not Final)

| | Jan - Dec 23 | Jan - Dec 22 |
|---|--------------|--------------|
| Ordinary Income/Expense | | |
| Income | | |
| 5100 · Current Year State Aids | 1,499,825.00 | 1,387,411.00 |
| 5200 · Interest Income/General Funds | 98,480.19 | 30,205.55 |
| 5263 · MORE Management Income | 446,500.00 | 432,000.00 |
| 5264 · Catalog/Processing Income | 83,879.95 | 79,885.66 |
| 5277 · Fed Grant Indirect Funds | 0.00 | 19,148.63 |
| 5280 · Technology Income | 5,547.25 | 11,535.28 |
| 5300 · Miscellaneous Income | 12,356.14 | 158.96 |
| Total Income | 2,146,588.53 | 1,960,345.08 |
| Expense | | |
| 6500 · Salaries/Wages & Benefits | 1,343,790.65 | 1,273,328.99 |
| 6580 · Leave Payouts at Retirement | 31,561.81 | 11,824.92 |
| 66900 · Reconciliation Discrepancies | 1.65 | 0.00 |
| 8070 · New Furnishings/Equipment <\$500 | 946.33 | 1,933.19 |
| 8530 · Bank & Direct Deposit Fees | 2.43 | 1,173.15 |
| 8540 · Annual Audit | 8,740.00 | 7,245.00 |
| 8620 · Collection/Electronic Resources | 29,466.94 | 26,244.66 |
| 8630 · Wis Pub Lib Consortium Membshp | 6,953.00 | 6,586.00 |
| 8670 · Professional Memberships | 2,726.76 | 2,006.34 |
| 8690 · Librarian Workshops - General | 9,408.84 | 5,822.23 |
| 8700 · CE/Collaboration Projects | 303.03 | 0.00 |
| 8710 · CE Grants - General | 0.00 | 1,000.00 |
| 8714 · Accessibility Audits | 4,384.96 | 5,078.88 |
| 8716 · Community Engagement Support | 4,000.00 | 0.00 |
| 8720 · IFLS Staff Dvlpmt & Prof Mtgs | 17,692.22 | 10,949.63 |
| 8735 · Library Consulting Expenses | 832.00 | 372.00 |
| 8740 · Field Visits | 4,843.95 | 4,493.35 |
| 8741 · Field Visits - Tech Support | 215.61 | 344.66 |
| 8755 · Programming Kits | 723.86 | 684.68 |
| 8812 · ILL Fees & Verification Sources | 8,438.29 | 9,013.62 |
| 8850 · Delivery Service | 337,591.81 | 326,476.81 |
| 8855 · Collection Dev Grant-LEPhillips | 17,250.00 | 23,000.00 |
| 8864 · Wide-Area Network (WAN) | 4,148.00 | 4,864.00 |
| 8890 · IFLS Contrib - MORE Operating | 124,999.00 | 119,965.00 |
| 8898 · LEAN WI/Shared Tech WVLS | 52,177.78 | 56,230.00 |
| 8950 · Campaign for Wisconsin Libs | 1,800.00 | 1,387.00 |
| 8960 · Long Range Planning Meeting | 272.17 | 0.00 |
| 8971 · Web Development | 1,060.14 | 1,002.59 |
| 9010 · IFLS Committee Meetings | 944.83 | 1,057.16 |
| 9020 · Professional Materials | 932.87 | 1,055.49 |
| 9030 · Postage | 842.11 | 445.94 |
| | | |

IFLS Library System Revenue and Expense Statement January through December 2023 (Not Final)

| | Jan - Dec 23 | Jan - Dec 22 |
|--|--------------|--------------|
| 9050 · Telephone | 2,457.14 | 2,774.71 |
| 9060 · Supplies | 4,694.55 | 4,805.37 |
| 9080 · Marketing & Advocacy PR | 458.64 | 553.45 |
| 9123 · Building Overhead Expenses | 18,991.72 | 17,768.58 |
| 9140 · Photocopier Costs | 7,924.46 | 1,410.93 |
| 9160 · Computers | 10,167.54 | 9,734.84 |
| 9190 · System Vehicle Expenses | 2,252.29 | 3,017.55 |
| 9220 · Insurance | 5,058.79 | 4,961.76 |
| 9240 · Contingency | -2,425.74 | -561.62 |
| Total Expense | 2,066,630.43 | 1,948,050.86 |
| Net Ordinary Income | 79,958.10 | 12,294.22 |
| Pass-thru Income/Expense | | |
| Pass-thru Income | | |
| 5474 · LSTA 2022 Income | 35,988.15 | 450,443.42 |
| 5475 · LSTA 2023 Income | 186,309.03 | 0.00 |
| 5670 · MORE Shared System Income | 977,827.00 | 903,400.00 |
| 5702 · Billable Project Income | 158,816.78 | 222,351.72 |
| Total Other Income | 1,358,940.96 | 1,576,195.14 |
| Pass-thru Expense | | |
| 8830 · Shared Cataloging Service | 32.20 | 0.00 |
| 8940 · Projects Billable to Libraries | 143,036.73 | 206,078.45 |
| 9500 · MORE Shared Automation Expenses | 991,030.11 | 958,105.32 |
| 9979 · LSTA 2021 Grant Expenses | 0.00 | 143,649.11 |
| 9980 · LSTA 2022 Grant Expenses | 35,974.20 | 305,012.82 |
| 9981 · LSTA 2023 Grant Expenses | 40,284.69 | 0.00 |
| Total Pass-thru Expense | 1,210,357.93 | 1,612,845.70 |
| Net Pass-thru Income | 148,583.03 | -36,650.56 |
| Net Income | 228,541.13 | -24,356.34 |

IFLS Library System Annual Budget vs. Actual Income and Expense January through December 2023 (Not Final)

| | Jan - Dec 23 | Budget | \$ Over Budget | % of Budget | |
|---|--------------|--------------|----------------|-------------|--|
| Ordinary Income/Expense | A ARMS | | | | |
| Income | | | | | |
| 5100 · Current Year State Aids | 1,499,825.00 | 1,499,825.00 | 0.00 | 100.0% | |
| 5200 · Interest Income/General Funds | 98,480.19 | 8,253.00 | 90,227.19 | 1,193.27% | |
| 5263 · MORE Management Income | 446,500.00 | 446,500.00 | 0.00 | 100.0% | |
| 5264 · Catalog/Processing Income | 83,879.95 | 83,885.00 | -5.05 | 99.99% | |
| 5280 · Technology Income | 5,547.25 | 0.00 | 5,547.25 | 100.0% | |
| 5300 · Miscellaneous Income | 12,356.14 | 6,200.00 | 6,156.14 | 199.29% | |
| Total Income | 2,146,588.53 | 2,044,663.00 | 101,925.53 | 104.99% | |
| Expense | | | | | |
| 6500 · Salaries/Wages & Benefits | 1,343,790.65 | 1,402,264.00 | -58,473.35 | 95.83% | |
| 6580 · Leave Payouts at Retirement | 31,561.81 | 36,278.00 | -4,716.19 | 87.0% | |
| 66900 · Reconciliation Discrepancies | 1.65 | | | | |
| 8070 · New Furnishings/Equipment <\$500 | 946.33 | 2,000.00 | -1,053.67 | 47.32% | |
| 8530 · Bank & Direct Deposit Fees | 2.43 | 1,600.00 | -1,597.57 | 0.15% | |
| 8540 · Annual Audit | 8,740.00 | 8,000.00 | 740.00 | 109.25% | |
| 8620 · Collection/Electronic Resources | 29,466.94 | 50,467.00 | -21,000.06 | 58.39% | |
| 8630 · Wis Pub Lib Consortium Membshp | 6,953.00 | 6,953.00 | 0.00 | 100.0% | |
| 8670 · Professional Memberships | 2,726.76 | 4,000.00 | -1,273.24 | 68.17% | |
| 8690 · Librarian Workshops - General | 9,408.84 | 7,345.00 | 2,063.84 | 128.1% | |
| 8700 · CE/Collaboration Projects | 303.03 | 300.00 | 3.03 | 101.01% | |
| 8714 · Accessibility Audits | 4,384.96 | 5,000.00 | -615.04 | 87.7% | |
| 8716 · Community Engagement Support | 4,000.00 | 12,000.00 | -8,000.00 | 33.33% | |
| 8720 · IFLS Staff Dvlpmt & Prof Mtgs | 17,692.22 | 29,000.00 | -11,307.78 | 61.01% | |
| 8735 · Library Consulting Expenses | 832.00 | 1,700.00 | -868.00 | 48.94% | |
| 8740 · Field Visits | 4,843.95 | 9,000.00 | -4,156.05 | 53.82% | |
| 8741 · Field Visits - Tech Support | 215.61 | 0.00 | 215.61 | 100.0% | |
| 8755 · Programming Kits | 723.86 | 700.00 | 23.86 | 103.41% | |
| 8812 · ILL Fees & Verification Sources | 8,438.29 | 14,371.00 | -5,932.71 | 58.72% | |
| 8850 · Delivery Service | 337,591.81 | 349,908.00 | -12,316.19 | 96.48% | |
| 8855 · Collection Dev Grant-LEPhillips | 17,250.00 | 23,000.00 | -5,750.00 | 75.0% | |
| 8864 · Wide-Area Network (WAN) | 4,148.00 | 4,148.00 | 0.00 | 100.0% | |
| 8890 · IFLS Contrib - MORE Operating | 124,999.00 | 125,000.00 | -1.00 | 100.0% | |
| 8898 · LEAN WI/Shared Tech WVLS | 52,177.78 | 58,050.00 | -5,872.22 | 89.88% | |
| 8950 · Campaign for Wisconsin Libs | 1,800.00 | 1,800.00 | 0.00 | 100.0% | |
| 8960 · Long Range Planning Meeting | 272.17 | 500.00 | -227.83 | 54.43% | |
| 8971 · Web Development | 1,060.14 | 1,100.00 | -39.86 | 96.38% | |
| 9010 · IFLS Committee Meetings | 944.83 | 1,800.00 | -855.17 | 52.49% | |
| 9020 · Professional Materials | 932.87 | 1,500.00 | -567.13 | 62.19% | |
| 9030 · Postage | 842.11 | 895.00 | -52.89 | 94.09% | |
| 9050 · Telephone | 2,457.14 | 3,959.00 | -1,501.86 | 62.07% | |
| 9060 · Supplies | 4,694.55 | 6,400.00 | -1,705.45 | 73.35% | |
| • • | | | | | |

IFLS Library System

Annual Budget vs. Actual Income and Expense January through December 2023 (Not Final)

| | L | n | A O | 0/ of Declarat |
|--|--------------|--------------|----------------|----------------|
| | Jan - Dec 23 | Budget | \$ Over Budget | % of Budget |
| 9080 · Marketing & Advocacy PR | 458.64 | 2,000.00 | -1,541.36 | 22.93% |
| 9123 · Building Overhead Expenses | 18,991.72 | 25,997.00 | -7,005.28 | 73.05% |
| 9140 · Photocopier Costs | 7,924.46 | 8,040.00 | -115.54 | 98.56% |
| 9160 · Computers | 10,167.54 | 6,900.00 | 3,267.54 | 147.36% |
| 9190 · System Vehicle Expenses | 2,252.29 | 3,700.00 | -1,447.71 | 60.87% |
| 9220 · Insurance | 5,058.79 | 6,224.00 | -1,165.21 | 81.28% |
| 9240 · Contingency | -2,425.74 | -500.00 | -1,925.74 | 485.15% |
| 9245 · Capital Expenditures | 0.00 | 20,000.00 | -20,000.00 | 0.0% |
| Total Expense | 2,066,630.43 | 2,241,399.00 | -174,768.57 | 92.2% |
| Net Ordinary Income | 79,958.10 | -196,736.00 | 276,694.10 | |
| Pass-thru Income/Expense | | | | |
| Pass-thru Income | | | | |
| 5474 · LSTA 2022 Income | 35,988.15 | 0.00 | 35,988.15 | 100.0% |
| 5475 · LSTA 2023 Income | 186,309.03 | 0.00 | 186,309.03 | 100.0% |
| 5670 · MORE Shared System Income | 977,827.00 | 940,629.00 | 37,198.00 | 103.96% |
| 5702 · Billable Project Income | 158,816.78 | 150,000.00 | 8,816.78 | 105.88% |
| Total Other Income | 1,358,940.96 | 1,090,629.00 | 268,311.96 | 124.6% |
| Pass-thru Expense | | | | |
| 8830 · Shared Cataloging Service | 32.20 | | | |
| 8940 · Projects Billable to Libraries | 143,036.73 | 150,000.00 | -6,963.27 | 95.36% |
| 9500 · MORE Shared Automation Expenses | 991,030.11 | 1,005,729.00 | -14,698.89 | 98.54% |
| 9980 · LSTA 2022 Grant Expenses | 35,974.20 | | | |
| 9981 · LSTA 2023 Grant Expenses | 40,284.69 | 62,269.00 | -21,984.31 | |
| Total Pass-thru Expense | 1,210,357.93 | 1,217,998.00 | -7,640.07 | 99.37% |
| Net Pass-thru Income | 148,583.03 | -127,369.00 | 275,952.03 | |
| Net Income | 228,541.13 | -324,105.00 | 552,646.13 | |
| | | | | * |

My Online Resource (MORE) Balance Sheet

As of December 31, 2023 (Not Final)

| · | MORE |
|---|------------------|
| ASSETS | |
| Current Assets | |
| 1105 · Investment Funds - MORE | \$ 297,863.48 |
| 1200-1 · Accts Receivable-MORE | - |
| 1508-1 · 2023 Prepaid Expense-MORE | |
| TOTAL ASSETS | \$ 297,863.48 |
| LIABILITIES & EQUITY | |
| Liabilities | |
| 2000-1 · Accounts Payable-MORE | 5,238.43 |
| Total Liabilities | 5,238.43 |
| Equity | |
| MORE Reserved Fund Balance on 1/1/2023 | 224,000.00 |
| MORE Committed Fund Balance on 1/1/2023 | 65,100.00 |
| MORE Uncommitted Fund Balance on 1/1/2023 | 56,095.95 |
| Current Year Income less Expense | (52,570.90) |
| Total Equity/MORE Fund Balance | 292,625.05 |
| TOTAL LIABILITIES & EQUITY | \$ 297,863.48 |

IFLS Library System Revenue less Expense - MORE January through December 2023 (Not Final)

| | Jan -Dec '23 | Jan - Dec '22 |
|--|-------------------------|---------------|
| MORE Income/Expense | | · |
| MORE Income | | |
| 5670 · MORE Shared System Income | | |
| 5670-1 · MORE Start-up Income | | 0.00 |
| 5670-2 · MORE Operating Income | 940,627.00 | 903,400.00 |
| Total MORE Income | 940,627.00 | 903,400.00 |
| MORE Expense | | |
| 9500 · MORE Shared Automation Expenses | | |
| 9500-11 · MORE/IFLS Management Charges | 446,500.00 | 432,000.00 |
| 9500-12 · MORE/III Annual Maintenance | 153,572.50 | 145,220.32 |
| 9500-21 · MORE/Training Mtg Expenses | -33.71 | 0.00 |
| 9500-23 · MORE/System Upgrades/Software | 0.00 | 0.00 |
| 9500-19 · MORE/Contingency | 5,219.00 | 3,465.59 |
| 9500-22 · MORE/High-demand Hold Project | 9,094.65 | 14,204.43 |
| 9500-25 · MORE/Subscps/Lib Elf, Novelist, Covers | 10,799.16 | 12,306.38 |
| 9500-24 · MORE/Conferences | 6,610.95 | 1,551.46 |
| 9500-31 · MORE/New Products/ | 6,600.00 | 0.00 |
| 9500-44 · MORE/Decision Center | 34,444.85 | 33,120.05 |
| 9500-32 · MORE/Mgmnt Team Training | 873.71 | 0.00 |
| 9500-38 · MORE/Systemwide OCLC | 42,180.77 | 40,390.86 |
| 9500-4 · MORE/New Participant Expenses | 1,603.59 | 852.52 |
| 9500-40 · MORE/Overdrive Content | 50,009.43 | 35,980.97 |
| 9500-45 · MORE/Freading eBook Svc | 0.00 | 8,730.00 |
| 9500-46 · MORE/Electronic Periodicals | 7,355.00 | 23,057.71 |
| 9500-48 · MORE/i-Tiva Telephony Subscrition | 11,460.35 | 11,019.57 |
| 9500-50 · MORE Discovery/Online Catalog | 49,937.11 | 48,237.25 |
| 9500-51 · MORE Discovery/BiblioApps | 12,588.73 | 12,256.98 |
| 9500-53 · MORE/Database Quality Control | 0.00 | 0.00 |
| 9500-5 · MORE/Publicity | 3,865.64 | 4,134.98 |
| 9500-6 · MORE/Database Cleanup/Maint | 5,569.68 | 5,766.25 |
| 9500-8 · MORE/Host Site Costs | 3,500.00 | 3,500.00 |
| 9500-41 · MORE/E-Content | 129,774.00 | 122,310.00 |
| Total 9500 · MORE Shared Automation Expenses | 991,525.41 | 958,105.32 |
| Total MORE Expense | 991,525.41 | 958,105.32 |
| -to-date MORE Income less Expense | -52,570.90 | -54,705.32 |
| 42/24/22 MODE Uncommitted Fund Palance | EC 00E 0E | |
| 12/31/22 MORE Uncommitted Fund Balance 12/31/22 MORE Reserve/Committed Balance | 56,095.95 289,100.00 | |
| RE Fund Balance | 292,625.05 | |

Board of TrusteesIFLS Library System *January 24, 2024*

Director's Report

Agenda Items

VII. * Election of 2024 Officers

A slate of officers has been proposed by the Nominations Committee. Nominations will also be accepted from the floor. Initially the slate will be narrowed to 5 individuals to comprise the Executive Committee. From those 5 the board chair will be elected. During the election, the IFLS Director will temporarily chair the meeting.

XII. * Committee Appointments (Executive, Personnel)

The officers for the Executive Committee will be appointed from the elected group of officers including the vice-chair, treasurer, secretary, and member-at-large.

The 5-person Personnel Committee will also be appointed. It may include one or more members of the Executive Committee.

XIII. Wisconsin Library Association (WLA) Membership

IFLS typically has paid for up to two trustees to join WLA. Generally, the chair is one of those members.

Monthly Activities

Building Projects

I have been regularly attending meetings in Boyceville, Fall Creek, and Stanley as they work on their respective projects. Currently Cadott is on hold awaiting news on a potential new site.

Chippewa County Library Plan

I will be advising the committee as they update their service plan.

Shared Technology Support Position

Brendan Tuckey started as the new shared technology support person on January 8th. Due to his location, we have shifted from IFLS to Wisconsin Valley as the employer for the position. Also, Winding Rivers Library System has joined the collaboration. Brendan will be helping to support libraries in IFLS, Northern Waters, Winding Rivers, and Wisconsin Valley with their websites. We will make adjustments as needed.

System Director Hirings

Angela Noel has been hired as the new System Director at the Southwest Wisconsin Library System (Fennimore). Angela most recently was the library director in Dodgeville. No announcement has been made for the new System Director at the South Central Library System.

Vacation Update

Since the last board meeting, I took most of the week of Thanksgiving, the week between Christmas and New Years as well as some other random days in December.

Wisconsin Library Association

WLA has created the "Bills We're Watching" webpage which provides a brief summary of each bill, along with links to the bill text and information about the legislative process.

Consulting

Buildings and Space Planning, County Planning, Library Administration, Personnel and Hiring, Policy Development, and Library Law.

Resource Sharing and Collection Consultant's Report

Cecelia Cole, January 2024 - IFLS Board of Trustees

Project Highlights:

• Collection Development Resources Webpage: The Collection Development Resources page is now live on the IFLS website: https://iflsweb.org/for-librarians/collection-development/. The page contains links to resource articles covering topics including selecting materials, weeding, collection development policies, and collection analysis. The page and articles will be continuously updated as needed and will be used as a starting point for future consultations and library staff development opportunities.

Consultation Highlights:

- OverDrive Magazine Subscription Donation: Bloomer PL & Eau Claire PL, November 2023
- Nature & Science Journal Access: Boyceville PL, November 2023
- IFLS e-Materials Fund Contributions: Several IFLS Libraries, November & December 2023
- ILL/WISCAT Request Transfers: Rice Lake PL, December 2023
- OverDrive eBooks & Patron Recommendations: Chippewa Falls PL, January 2024
- Libby/OverDrive Hold Limits: Altoona PL, January 2024
- ILL Processing & Procedures: Prescott PL, January 2024
- Historical Newspaper Digitization: Osceola PL, January 2024

Committee Meetings:

- WLA Intellectual Freedom Special Interest Group: November 2023
- Intellectual Freedom Working Group: November 2023
- WISCAT User Group: December 2023
- State/System Directors: December 2023

Professional Development:

Webinar: Bring Streaming Video to your Library with Kanopy – OverDrive, November 2023

Annual Statistics: IFLS Libraries Usage of Wisconsin's Digital Library

| Date | E-Audiobook | E-Book | Magazine | Video | Total |
|------|-------------|-----------|-----------|-----------|---------|
| | Checkouts | Checkouts | Checkouts | Checkouts | |
| 2019 | 260,908 | 287,699 | * | 478 | 549,085 |
| 2020 | 306,489 | 355,016 | * | 677 | 662,182 |
| 2021 | 335,657 | 355,906 | 17,006 | 399 | 708,968 |
| 2022 | 373,669 | 354,486 | 27,125 | 132 | 755,412 |
| 2023 | 434,664 | 377,725 | 51,841 | 0** | 864,230 |

^{*}OverDrive magazines were added to the Wisconsin Digital Library in February 2021.

^{**}Streaming videos were discontinued by the OverDrive company in 2022.

Annual Statistics: IFLS Interlibrary Loan Clearinghouse

| Requests | 2018 | 2019 | 2020 | 2021 | 2022 | 2023 |
|-----------|--------|--------|-------|--------|--------|--------|
| Received | | | | | | |
| January | 1718 | 1744 | 2023 | 1098 | 1028 | 1314 |
| February | 1606 | 1599 | 1555 | 1019 | 905 | 1208 |
| March | 1897 | 1554 | 962 | 1061 | 1002 | 1435 |
| April | 1612 | 1611 | * | 889 | 1166 | 1160 |
| May | 1453 | 1452 | * | 773 | 1089 | 1236 |
| June | 1462 | 1357 | * | 909 | 1127 | 1207 |
| July | 1465 | 1573 | 59* | 886 | 1031 | 1106 |
| August | 1565 | 1415 | 877 | 1113 | 1175 | 1388 |
| September | 1377 | 1553 | 817 | 955 | 1195 | 1288 |
| October | 1607 | 1760 | 909 | 935 | 1131 | 1206 |
| November | 1444 | 1255 | 804 | 956 | 1028 | 1184 |
| December | 1405 | 1534 | 922 | 860 | 833 | 1193 |
| Total | 18,611 | 18,407 | 8,928 | 11,454 | 12,760 | 14,925 |

^{*}April-July 2020 saw about 59 requests come through the ILL software to be handled despite statewide shutdown of interlibrary loan. Most of these requests were returned to requesting library or their System as unfilled but a few requests could be filled by digital materials.

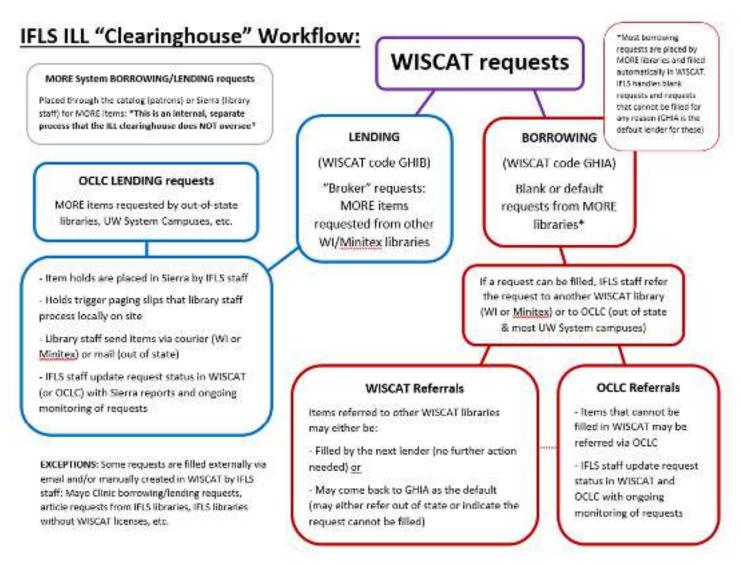
| ANNUAL SUMMARY | | | | | | |
|----------------------------|--------|--------|-------|-------|--------|-------|
| Requests Referred | 2018 | 2019 | 2020 | 2021 | 2022 | 2023 |
| Holds on MORE | 12,585 | 12,357 | 5,253 | 6,703 | 6,419 | 7,256 |
| IFLS Public Libraries – | | | | | | |
| non-shared system | 238 | 318 | 137 | 118 | 32 | |
| IFLS School Libraries | 38 | 34 | 9 | 2 | 1 | 0 |
| IFLS Special Libraries | 27 | 22 | 33 | 67 | 72 | 17 |
| IFLS Academic Libraries | 99 | 73 | 57 | 68 | 77 | 11 |
| Sub-Total Referred to IFLS | | | | | | |
| Libraries | 12,987 | 12,804 | 5,489 | 6,958 | 6,601 | 7,284 |
| | | | | | | |
| WISCAT Referrals | 1187 | 1,166 | 705 | 868 | 632 | 701 |
| WI OCLC Lenders | 635 | 648 | 464 | 455 | 280 | 30 |
| WI non-OCLC Lenders | 45 | 7 | 2 | 5 | 32 | 0 |
| Out-of-State OCLC Lenders | 1572 | 1,463 | 843 | 1028 | 1250 | 1662 |
| Out-of-State Non-OCLC | 1 | 0 | 4 | 5 | 5 | 0 |
| Sub-Total Referred | | | | | | |
| Out-of-System | 3,440 | 3,284 | 2,018 | 2,361 | 2,199 | 2,393 |
| | | | | | | |
| TOTAL REFERRED | 16,427 | 16,088 | 7,507 | 9,319 | 8,800* | 9,677 |

^{*}The total number of requests referred in 2022 is likely underreported due to IFLS interlibrary loan staff turnover in September & October.

About the IFLS Interlibrary Loan Clearinghouse

- IFLS serves as an interlibrary loan (ILL) clearinghouse for the majority of our member libraries.
- Libraries use the WISCAT ILL software to create and manage borrowing requests (decentralized); the IFLS clearinghouse handles centralized lending.

- The IFLS office receives WISCAT lending requests as well as OCLC lending requests IFLS ILL staff place holds on the MORE shared system for these requested items.
- The libraries then only need to handle ILL items as part of their circulation process they check out requested materials to the borrowing libraries, and either route them via the courier or send by mail.
- IFLS staff manually update the request status in WISCAT and monitor requests as needed.
- IFLS is also the "default" WISCAT lender for any borrowing requests made by our libraries that cannot be filled for any reason or are initiated as blank requests. IFLS staff often refer these requests back out to other WISCAT lenders, or to out-of-state/non-WISCAT lenders via OCLC WorldShare.
- The clearinghouse workflow, handled daily by IFLS ILL staff, is a centralized service that enables requests to be processed, updated, monitored, and referred quickly and efficiently. This ensures that libraries have the support they need to lend their materials to other libraries and obtain requested items for their patrons.



For more information about the IFLS Interlibrary Loan Clearinghouse, please visit our ILL webpage.

IFLS Library System Board of Directors Library Development and Youth Services Coordinator's Report of Activities

Submitted by Leah Langby January 16, 2024

Book Bike Update

- I have connected libraries reporting technical challenges with the book bike company for help, and have communicated with all three libraries that have not used their bikes yet. Two of them have an interest in using the bike in the upcoming season, I am working with the other one.
- Held a virtual Book Bike Users Group in November, will have another in spring to facilitate sharing ideas

Continuing Education/Professional Development Highlights: Recent offerings:

- <u>Wisconsin Libraries Talk About Race</u> webinar: *Understanding and Challenging Implicit Bias in Decision Making* with Anne Phibbs (
- IFLS webinar: Information Access for Blind and Visually Impaired People with Katherine Schneider on January 9 (30 attended from around the state, 13 have viewed recording)
- <u>Wisconsin Libraries Talk About Race</u> webinar: *Moving from Allyship to Leadership: Agency, Accountability, and Emotional Intelligence* with Anne Phibbs on January 11 (data not available)

Upcoming offerings

- Check the IFLS calendar, additional offerings being added as details are finalized.
- Of special note: Everything You Wanted to Know about Book Challenges with Tasslyn Magnusson (Prescott Trustee and expert in the topic) in Altoona (February 24) and Somerset (March 2). Please consider joining us and spreading the word to trustees in your area!

Scholarships:

IFLS receives a grant from the Wisconsin Department of Public Instruction, funded by the Institute for Museum and Library Services, to enhance professional development opportunities. We have put most of this money into providing scholarships to conferences and courses for library staff.

Spring scholarships: We will be sending two people to the Public Library Association Conference in Ohio, two to the Power Up Youth Services Leadership Conference in Madison, and one to the Wisconsin Association of Public Libraries Conference this year with scholarship funds. More scholarships pending.

Fall scholarships: I promised a few quotes from participants in the fall scholarships:

"The greatest takeaway ... It's easy for us in small rural libraries to look at the grand structures with mind blowing circulation, endless programming and ample staff and feel as if we are less important. The reality is that the libraries in less populated areas may play a more significant role in their community's life than their larger counterparts." Lisa Mulderink, attended the Association for Rural and Small Libraries Conference

"I gained solid ideas for programs that I want to add to current programing and/or set up to weave into future programs." Laura Maki, Wisconsin Library Assocation Annual Conference

"... I am so appreciative of being able to attend, thanks to the IFLS scholarship. Without this, our training budget would not have supported one person going, let alone two, so I remain ever grateful for this opportunity." Christinna Swearingen, attended the Wisconsin Library Association Annual Conference.

"While I appreciate working at one of the larger public libraries in Wisconsin ... it does make it difficult to connect with other library professionals in similar positions, since there aren't many similar positions in the state. Attending the LMCC conference provided the opportunity not only to learn new skills and perspectives, but also to connect with peer professionals in a way that I am not otherwise able to do so." Isa Small, attended the Library Marketing and Communications Conference

Public Services Consultant Report

Katelyn Noack

I. Consulting

Aided with policy review and other administration questions for Bloomer, Plum City, Barron, and Amery, among others.

II. Library Visits

Osceola - New Director Visit

III. New Directors

The New Director Cohort met on Dec. 7 briefly, and again on January 11. We talked about Friends groups and winter programming. Our next meeting is in March and will be about school and community outreach, specifically for promoting the Summer Reading Program.

IV. Collaborations/Adult Services

A few months back the League of Women Voters for the Greater Chippewa Valley contacted us about utilizing the courier system to deliver voting materials to their partner libraries. I've been working with one of their board members who dropped off packages in early January for many of our libraries in Chippewa, Eau Claire, Dunn, Barron, Pierce and Pepin counties. We also aided in distributing to the Winding River Library System, Buffalo and Trempealeau counties. They did all the packaging themselves and are simply utilizing our delivery network. It went well, and I anticipate that this distribution collaboration may occur a few times per year.

V. Committee Meetings

New Director Cohort Intellectual Freedom Working Group MORE Executive Committee Director Check-In

VI. Delivery

Annual Statistics

In 2023, **40,423 bins of materials** traveled through the IFLS Library System carrying an estimated **1,514,854 items**. This is an average of 3,368 bins per month with our lowest month being May (2,757 bins) and our highest month being October (4,348 bins). The number of materials in transit averaged 126,237 per month with 18,333 items typically in transit at any given time.

- * Items moving from one library to another arrived at their destination in less than one week 92% of the time, the rest arriving in less than two weeks (7.25%).
- * It costs approximately \$0.25 per item to travel from one library to another, roughly \$9.40 per bin. This amount accounts for all transit costs, employment costs, and sorting costs.

VII. Other Tidbits

Viewed a series on parliamentary procedure from Minitex (<u>Available Here</u>) and "Just the T", a webinar about Library Trustees as Public Officials (Available via United for Libraries – free for registered WI library staff & trustees). I recommend the latter, as the former was well done but a bit too detailed for our library's application.

MORE Administrator's Report

Lori Roholt January 2024 – IFLS Board of Trustees

2023 Public Library Annual Reports

Again this year, IFLS staff have compiled collection, use, and technology data to give our member libraries a head start on their annual reports.

Across MORE, circulation activity was up in 2023 compared to 2022:

| | 2023 | 2022 | |
|----------------------|-----------|-----------|--|
| Checkouts | 2,374,347 | 2,231,611 | |
| Renewals | 784,054 | 770,158 | |
| Total circulation | | | |
| (checkouts plus | 3,158,401 | 3,001,769 | |
| renewals) | | | |
| Items loaned and | | | |
| borrowed among MORE- | 612,484 | 580,410 | |
| member libraries | | | |
| OverDrive/Libby | 864,230 | 755,409 | |
| checkouts | 004,230 | /55,409 | |

New MORE Member Library

Library Services and Technology Act (LSTA) grant funding has been approved for Hawkins Area Library to join MORE, and MORE Directors Council has approved the timeline for the library to join the consortium, going live in July 2024. This involves adding the library's collection to the shared MORE database, training staff on MORE policies and procedures, and shoring up patron registration, all tasks managed by MORE Project Manager Kathy Setter, who has been involved with adding all of MORE's new member libraries throughout the consortium's nearly 25-year history. Hawkins Area Library is the last IFLS-member public library to join MORE.

Looking ahead:

In the next few months, in addition to adding Hawkins Area Library to MORE, the consortium will be:

- Sending IFLS staff and possibly a library director or staff member to the annual Innovative Users Group (IUG) Conference in Detroit. The IUG Conference is a good opportunity to share ideas and news among library users of the automation software in use by MORE.
- Negotiating a new agreement for our automation software package with vendor Innovative.

Board Report for Communications and Advocacy

January 2024 IFLS Board of Trustees meeting from Rebecca Kilde

We're collecting Library Love Stories right now!



IFLS staff bring these testimonials to share with elected officials at Library Legislative Day in February. In addition, librarians share the stories with their own local officials and funders to demonstrate the importance of public libraries in our communities.

Please take a few minutes to share what's important to you about your own library. If you can, also ask your friends and neighbors to do the same. Your story is an important piece in the work that we do to support libraries in Wisconsin.

Use this <u>direct link</u> or click on the button on the top of the IFLS website home page.

Library Legislative Day

If you're interested in attending Library Legislative Day (Feb 6 in Madison) to advocate for our libraries, talk to John.

Website updates

The new <u>Collection Development</u> page and resources have been added to the website! Cecelia will continue to update this page to ensure we're providing current and relevant information to our librarians.

Some of the tutorial pages that are in the Article Index on the website are long and detailed. Librarians depend on these articles to efficiently complete their tasks. To make these pages easier to navigate, we've begun the process of reformatting long, information dense pages to include a table of contents and anchor links. This will allow users to more easily find specific information. It also allows IFLS staff to share links to specific sections in longer articles. You can view an example here.

I worked with a committee of IFLS and library staff to develop a public-facing page that helps people to find ways to <u>support their public library</u>. Libraries can link to this page from their website or copy it to put on their own website. Thanks to the whole Intellectual Freedom Working Group for the guidance in putting together this new and valuable public resource. Find the button on the top of the IFLS website home page.

Not new, but neat: The general resources page for library trustees: https://iflsweb.org/home/trustees/

IT Director Report

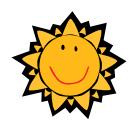
IFLS Board of Trustees, January 2024 Kris Schwartz, IT Director

Core network upgrade to 10Gbps (10G)

Over the last couple of years our core network infrastructure has been growing and using more bandwidth as we grow. The addition of the Wisconsin Library Systems shared backup, the planned completion of the Northern Waters Library Service full network migration in the coming weeks and libraries just using more bandwidth has pushed the bandwidth limits of our 1G core network to a threshold that required an upgrade to 10G, which has become an industry standard for core networking, to stay ahead of future expansion and need. I have been planning and working on upgrading that core infrastructure for the past several months and completed the full migration of our core Hyper-V host cluster servers to 10G switches which completes a pivotal objective for full network migration to 10G. This upgrade should provide us with enough bandwidth for any future expansions and increased data bandwidth demand for our shared LEANWI network.

Library migrations to the new TEACH Network Services

Earlier this year TEACH renewed the Badgernet contract with AT&T for the 2024-2030 contract period. As part of the contract AT&T is requiring some internal changes to their MPLS network to try to provide a more redundant service for the libraries and schools in Wisconsin. The name of the service is also being changed from Badgernet to TEACH Network Services. Part of the new contract requires a migration for all TEACH Network Services libraries to a new network architecture being managed by a new contractor for AT&T. Each library is getting new equipment installed and most are having the last mile carrier changed depending on the library's location and what providers are available. Each of these migrations require a library staff person onsite and a library system IT network staff on a call while the physical migration is taking place so connection and bandwidth testing can be completed after the migration or to help troubleshoot any problems with the migration. These migrations were supposed to be completed by January 31st, 2024 but AT&T is having a lot of issues getting the network in line and it looks like there may be an extension into the middle of this year for the completion of this migration.



IFLS Library System Board of Trustees Sunshine/Treat Fund 2023

| Date | Note | Amount | Balance |
|----------|--|--------|---------|
| 1/1/2023 | Balance Forward from 2022 | | \$80.43 |
| 5/24/23 | Donation – Sue Duerkop | +25.00 | 105.43 |
| 7/17/23 | Memorial – Marilyn Holte (IFLS Staff also donated \$25 for a total donation of \$50) | -25.00 | 80.43 |
| 12/31/23 | Ending Balance | | 80.43 |
| | | | |

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| Vacancy | | | | | | | - |
|---------|--|--|--|--|--|--|---|
| | | | | | | | • |
| | | | | | | | |
| | | | | | | | |

Chippewa County Citizen Member (Term Exp: 12/2024)





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IFLS Board of Trustees 2024 Meeting Dates

| Wednesday, January 24, 2024 | 12:30 p.m. | Via Zoom Meeting |
|-------------------------------|------------|------------------|
| Wednesday, March 27, 2024 | 12:30 p.m. | Via Zoom Meeting |
| Wednesday, May 22, 2024 | 12:30 p.m. | Location TBD |
| Wednesday, July 24, 2024 | 12:30 p.m. | Location TBD |
| Wednesday, September 25, 2024 | 12:30 p.m. | Location TBD |
| Wednesday, November 20, 2024 | 12:30 p.m. | Via Zoom Meeting |

IFLS Trustees | IFLS Library System (iflsweb.org)

All meeting dates and times are subject to change.

Please refer to your e-mailings for accurate dates and times or contact Joanne Gardner at 1.800.321.5427 (ext. 110) or gardner@ifls.lib.wi.us