## IFLS LIBRARY SYSTEM BOARD OF TRUSTEES

### **MEETING LOCATION:**

Somerset Public Library 208 Hud Street, Somerset, WI 54025 (or via Zoom – Link below)

### DATE/TIME:

Wednesday, September 28, 2022 12:30 pm

IF YOU ARE UNABLE TO ATTEND THE MEETING, CONTACT THE IFLS OFFICE (1-800-321-5427) BY 4 P.M. THE DAY BEFORE THE SCHEDULED MEETING.

### Join link:

https://us02web.zoom.us/j/86829379842?pwd=KzhhWTVUK3N4bVZkSkJVOVd6V3k4dz09

Meeting ID: 868 2937 9842

Passcode: jnQfN6SJ

Phone in: +1 312 626 6799

Meeting ID: 868 2937 9842

Passcode: 07293058

### AGENDA

- Call to Order
- II. Establish a Quorum
- III. Certification of Compliance with the Open Meeting Law
- IV. \* Approve Agenda
- V. Citizen Comments (Each person who wishes to speak is limited to no more than five minutes. There is a ten minute limit per topic and a twenty minute limit at any meeting for Citizen Comments. Contact IFLS office for additional information.)
- VI. Announcements/Correspondence/Introductions
- VII. \* Minutes Approve: Board of Trustees July 27, 2022 #37(22)
  Acknowledge Receipt: Personnel Committee May 25, 2022 #29(22)
  Personnel Committee -- July 27, 2022 #36(22)
- VIII. \* Financials Approve: Check Registers: July-August 2022 #38(22)
  Approve: Financial Reports: July-August 2022 #39(22)
- IX. Agenda Items and Director's Report of Monthly Activities #40(22)
- X. IFLS Staff Reports #41(22)
- XI. \* Personnel Committee Report
  - 2022 IFLS Staff Additions
  - Wages and Benefits for 2023\*\* (Personnel Chair to provide recommendation.)
  - Director's Salary for 2023\*\* (Personnel Chair to provide recommendation.)

    \*\* The IFLS Library System may go into closed session to consider matters relating to employment, promotion, compensation or performance evaluation of any public employee over which the IFLS Library System has jurisdiction or exercises responsibility, pursuant to Section 19.85(1)(c) of the Wisconsin Statutes. The committee will reconvene into open session.

XII. \* Action on Closed Session

XIII. \* 2022 Revised/2023 Preliminary IFLS and MORE Budget #42(22)

XIV. \* IFLS Strategic/State Long Range Plan #43(22)

XV. Board Member Reports

XVI. \* Adjournment

Handouts: Updated IFLS Trustee List

Wisconsin Library Association (WLA) Conference

https://www.wisconsinlibraries.org/wla-annual-conference-home

The IFLS Library System will attempt to provide reasonable accommodations to the public who wish to attend meetings, provided reasonable notice of need is given. To request such accommodation, contact the System Office at (715) 839-5082.

<sup>\*</sup> Denotes Action Items

IFLS Board of Trustees #037(22)

# Board of Trustees July 27, 2022

### MINUTES

The Board of Trustees of the IFLS Library System met on Wednesday July 27, 2022, at the Phillips Public Library, 286 Cherry Street, Phillips, Wisconsin, and via Zoom. Tripp called the meeting to order at 1:26 pm.

## QUORUM AND CERTIFICATION OF COMPLIANCE WITH OPEN MEETING LAW:

Joanne Gardner established that a quorum was present and certified that the meeting had been properly noticed in compliance with open meeting law.

### **BOARD MEMBERS PRESENT:**

Judith Achterhof (St. Croix County), Mary Ellen Brue (St. Croix County), Jan Daus (Eau Claire County), Sue Duerkop (Polk County), Pat Eggert (Dunn County), Marilyn Holte (Chippewa County), Mary Alice Larson (Barron County), Jill Markgraf (Resource Library), Sue Marshall (Price County), Barbara McAfee (Polk County), Jackie Pavelski (Eau Claire County), Ricky Riggins (Pepin County), Joel Seidlitz (Chippewa County), Jim Tripp (Dunn County),

### **BOARD MEMBERS ABSENT:**

Lyle Lieffring (Rusk County), Sheila Lorentz (Pierce County), Mike Schendel (St. Croix County), Josh Sterling (Eau Claire County), Diane Vaughn (Barron County), Curtis Wandmacher (Pierce County).

### **OTHERS PRESENT:**

**John Thompson** (Director), **Juli Button** (Business Manager), **Joanne Gardner** (Administrative Associate/Recorder), **Becky Puhl** (Director, Phillips Public Library), **Deb Hyde** (Director, Park Falls Public Library), **Mary Hebda** (Director, Ogema Public Library).

### **APPROVE AGENDA:**

**MOTION #30**<sup>(22)</sup>: To approve the agenda as presented. Daus/Duerkop

**RESULT:** Carried.

### **PUBLIC COMMENTS:**

There were no public comments.

### ANNOUNCEMENTS/CORRESPONDENCE/INTRODUCTIONS:

Gardner noted new trustees to this Board.

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IFLS Board of Trustees #037(22)

### **MINUTES:**

**MOTION #31**<sup>(22)</sup>: To approve the Board of Trustees minutes dated May 25, 2022

(Doc. #29-22). Brue/Marshall

**RESULT:** Carried.

The May 25, 2022, Personnel Committee minutes as noted on the agenda were not included in the meeting packet. Acknowledgement will be added to the September agenda.

### **FINANCIAL REPORTS:**

**MOTION #32**<sup>(22)</sup>: To approve the Check Registers for May/June 2022 (Doc. #31-22).

Holte/Brue

**RESULT:** Carried.

Questions were asked about LSTA/ARPA funds for book bikes, Center for Independent Living library assessments, refunds of fraudulent charges on the credit card, payment to South Central Library System for a statewide backup system and digitization project.

**MOTION #33**<sup>(22)</sup>: To approve the Financial Reports for May/June 2022 (Doc. #32-22).

Daus/Marshall **RESULT:** Carried.

(Riggins joined the meeting at 1:46 pm)

Button reminded the Board about the change in the way salaries and wages are being reported. Until there is a full year of this change, the comparison from 2022 to 2021 will be off.

Questions were asked about income versus expenses on the Revenue and Expense Statement, and again, this will track better into next year when comparing current year to previous year. Other questions were asked about billable projects to libraries, grants, and Grow with Google Grant Inc.

### MID-YEAR INVESTMENT REPORT:

Button reported that were more grants and higher state aids. Idle funds are put into one of two accounts. One is the Pooled Investment Fund (PIF) and the other a Select Investor account with Associated Bank.

Interest is reflected on page 18 of the meeting packet. \$2,000 was budgeted for 2022, and the year-to-date through June 2022 is at \$3,447.50.

## DIRECTOR'S REPORT OF AGENDA ITEMS AND MONTHLY ACTIVITIES:

Thompson is assisting Cadott and Ellsworth with building projects. Ellsworth should be done by the end of October. There are some supply issues with furniture and that will be the hold up.

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Eau Claire is moving back to the renovated library in August and reopening the library in September in their new quarters.

Thompson will be presenting for Trustee Training Week and giving a preconference presentation in Tennessee in September for the Association for Small and Rural Libraries Conference.

Currently Rice Lake and Chetek have openings for library directors. Rice Lake is conducting interviews this week.

Gail Spindler will be retiring from IFLS in September. The deadline for applications closed on Monday. There are about a dozen applicants.

### **REPORTS:**

Becky Puhl, Director of the Phillips Public Library, was hopeful board members will be participating in trustee training week. Things have been interesting in Phillips, but the library is doing well.

Mary Hebda, Director of the Ogema Public Library noted that keeping library staff is important. Small communities such as Ogema do not have as much to offer millennials on the move. The survey by IFLS regarding training for library directors is a step in the right direction.

Deb Hyde, Director of the Park Falls Public Library, noted the summer reading program went well. They are also facing a lot of staff turnover. High school staffing is working out well and can provide insight for changes. Hyde is looking forward to keeping the high-school staffing until they are college-bound.

Hyde noted that the Price County Books-By-Mail program lost funding two years ago. This year they received a gift from the Park Falls Library Board and applied and received \$20,000 in funds to promote the Books-by-Mail to residents of Price County. The grant will help them get through this year. Letters are being written to the townships asking for help in continuing to provide the service into next year.

Pavelski noted that the Chippewa Valley Book Festival is gearing up and there are programs and presentations that are worth the efforts to attend.

Pavelski noted that Leah Langby touched on the American Rescue Plan Act (ARPA) Grant in her report. Many cities and counties are providing numerous articles and it is well worth coordinating efforts. This is a valuable resource, and we can do more when done together. Tripp thanked Pavelski for mentioning the ARPA funds allocated to municipalities. There is money and libraries are one of the causes most people can get behind.

Brue and Achterhof visited most of the libraries in St. Croix County. All libraries reflected values of their communities. They had a delightful time making the visits and encouraged trustees to take tours of libraries in their respective county.

IFLS Board of Trustees #037(22)

### PERSONNEL COMMITTEE REPORT:

The Personnel Committee reviewed the Director Accountabilities for June 2021-June 2022 and July 2022-June 2023 and recommended the Board accept them.

MOTION #34<sup>(22)</sup> To accept the Director Accountabilities (Doc. #035-22). Brue/Marshall RESULT: Carried.

Tripp noted that the Board of Trustees has the option to go into closed session to consider the director evaluation.

A survey was sent to IFLS Trustees and IFLS Staff (via Survey Monkey). In 2021, the survey was sent to library directors within the system.

14 of 20 trustees and 12 of 17 staff completed the survey. Duerkop provided the Personnel Committee a summary of the survey results and comments. The first two questions of the survey inquired about the management of IFLS as well as personal and professional attributes. Of the 364 responses, there was zero responses for Unsatisfactory or Needs Improvement noted. The third question asked about John's greatest strengths. Question four asked about suggestions for improvement. Questions 6-8 asked for information and if follow-up was requested. No follow-up was requested.

Another part of the survey included sending an email to the library directors asking if there were any concerns. Four directors replied, but only with praise.

The annual director evaluation was very positive again.

**MOTION #35**<sup>(22)</sup> To approve the Director Evaluation as reviewed by the Personnel

Committee. Duerkop/Holte

**RESULT:** Carried.

Tripp commended the Personnel Committee for their work on the director evaluation. The committee diligently look to ways to evaluate the director. Thompson has had outstanding performance.

### TRUSTEE ORIENTATION:

Thompson noted that IFLS is still waiting on trustee updates for Barron and Rusk County. In addition, the Division for Libraries and Technology has updated their website. Several links referencing the Division website are either missing or broken. The Division website provides an overview of libraries in Wisconsin and tabs for both the public library board members as well as system board members. The duties are similar in that the director evaluation and financials are the core functions.

IFLS has a website page with resources and links for trustee information as well as specific information for IFLS system trustees.

IFLS Board of Trustees #037(22)

A handout was included in the meeting packet entitled System Board Roles and Responsibilities.

Thompson provided cupcakes for today's meeting made by his granddaughter.

Thompson offered appreciation and thanks to the Price County librarians for joining in today's meeting at the Phillips Public Library.

### **ADJOURNMENT:**

| Eggert made a motion to adjourn at 2:45 pm. Daus seconded. |  |  |  |  |  |
|--|--|--|--|--|--|
| Joanne Gardner, Recorder/Administrative Associate          |  |  |  |  |  |
| These minutes of the Board of Trustees are approved:       | ☐ as printed.<br>☐ with corrections noted. |  |  |  |  |
| Presiding Officer  | <br>Dated                                  |  |  |  |  |

# Personnel Committee May 25, 2022

### MINUTES

The Personnel Committee of the IFLS Board of Trustees met on Wednesday, May 25, 2022, via Zoom. Duerkop called the meeting to order at 11:01 am.

## QUORUM AND CERTIFICATION OF COMPLIANCE WITH OPEN MEETING LAW:

Joanne Gardner established that a quorum was present and certified that the meeting had been properly noticed in compliance with open meeting law.

### PERSONNEL COMMITTEE MEMBERS PRESENT:

**Judy Achterhof** (St. Croix County), **Sue Duerkop** (Polk County), **Mary Alice Larson** (Barron County, **Jim Tripp** (Dunn County).

### PERSONNEL COMMITTEE MEMBERS ABSENT:

Sue Marshall (Price County), Ricky Riggins (Pepin County).

### OTHERS PRESENT:

John Thompson (Director); Joanne Gardner (Administrative Associate/Recorder).

### **APPROVE AGENDA:**

**MOTION #16**<sup>(22)</sup> To approve the agenda as presented. Larson/Tripp

**RESULT:** Carried.

### **PUBLIC COMMENTS:**

There were no public comments.

### MINUTES:

**MOTION #17**<sup>(22)</sup> To approve the Personnel Committee minutes dated January 26, 2022

(Doc. #009-22)/ Tripp/Larson

**RESULT:** Carried.

### **DIRECTOR EVALUATION PROCESS/TIMELINE FOR 2022:**

(Achterhof joined meeting at 11:04 am.)

Duerkop reviewed the director evaluation procedure used dating back to 2015. There are three groups: library directors, IFLS Board, and IFLS staff. One year the library directors received an evaluation through Survey Monkey, while the IFLS Board and staff receive an email requesting feedback or concerns. It has alternated annually.

**MOTION #18**<sup>(22)</sup> To adopt the Director Evaluation timeline provided. Tripp/Achterhof **RESULT:** Carried.

Duerkop noted two concerns from last year's director evaluation. Last year the library directors were sent the director evaluation via Survey Monkey. The survey noted that if you wanted the IFLS Personnel Committee to follow up on concerns, to provide contact information. 7-8 directors didn't read the question and just provided contact information. When Duerkop followed up, they noted there were no concerns, and just entered their contact information. Gardner suggested that respondents be asked a yes or no about concerns first, yes response would forward them to a question to provide contact information.

Another concern from last year's director evaluation was that an IFLS staff member wished for clearer anonymity with the evaluation.

Achterhof thought the methodology of annual director evaluation surveys was useful. The practice has been to send Survey Monkey to library directors and an email to board members and staff, and alternate from year-to-year.

After discussing different questions, options for contact if there are concerned, and the methodology, the committee agreed to leave as it is for 2022 with board and staff members receiving Survey Monkey and the library directors an email. The committee will consider the opportunity to receive feedback whether anonymously or other way. The committee agreed that for clarification on concerns and contact information, Gardner would edit survey for respondents to reply to a yes or no question first prior to leaving contact information.

## METHOD OF SURVEYING GROUPS NOT RECEIVING MAIN SURVEY:

The committee agreed to reword the email to the library directors about the ability to mail comments anonymously.

### ADJOURNMENT:

| Motion to adjourn at 11:50 am. Achterhof/Larson        |            |             |
|--|------------|-------------|
| Joanne Gardner, Recorder/Administrative Associate      |            |             |
| These minutes of the Personnel Committee are approved: | As Printed | Corrections |
| Presiding Officer                                      | Dated      |             |

# Personnel Committee July 27, 2022

### MINUTES

The Personnel Committee of the IFLS Board of Trustees met on Wednesday, July 27, 2022, at the Phillips Public Library, 286 Cherry Street, Phillips, Wisconsin, as well as via Zoom. Duerkop called the meeting to order at 10:40 am.

## QUORUM AND CERTIFICATION OF COMPLIANCE WITH OPEN MEETING LAW:

Joanne Gardner established that a quorum was present and certified that the meeting had been properly noticed in compliance with open meeting law.

### PERSONNEL COMMITTEE MEMBERS PRESENT:

Judy Achterhof (St. Croix County), Sue Duerkop (Polk County), Sue Marshall (Price County), Ricky Riggins (Pepin County), Jim Tripp (Dunn County).

### PERSONNEL COMMITTEE MEMBERS ABSENT:

Mary Alice Larson (Barron County).

### OTHERS PRESENT:

**John Thompson** (Director); **Joanne Gardner** (Administrative Associate/Recorder).

### **APPROVE AGENDA:**

**MOTION #26**<sup>(22)</sup> To approve the agenda as presented. Marshall/Achterhof

RESULT: Carried.

### **PUBLIC COMMENTS:**

There were no public comments.

### **MINUTES:**

**MOTION #27**<sup>(22)</sup> To approve the Personnel Committee minutes dated May 25, 2022

(Doc. #029-22). Achterhof/Marshall

**RESULT:** Carried.

### SYSTEM DIRECTOR ACCOUNTABILITIES:

The committee reviewed the Director Accountabilities for July 2021-June 2022 as well as July 2022 – June 2023.

**MOTION #28**<sup>(22)</sup>

To approve the System Director Accountabilities (Doc. #035-22).

Riggins/Achterhof **RESULT:** Carried.

### **SYSTEM DIRECTOR EVALUATION:**

Duerkop summarized the 2022 Performance Review of John Thompson, and that document was emailed to the Personnel Committee on July 26, 2022. A copy of the summary was also available at the meeting.

A total of 14 of 20 IFLS Trustees and 12 of 17 IFLS Staff completed the survey (via Survey Monkey). The survey consisted of 8 sections: 2 sections with specific points for evaluation; 3 questions which required individual comments; 1 section for personal information (optional); 1 section for those who wanted the Personnel Committee to follow up on a specific concern; and 1 section for follow up contact information.

In addition to the survey, an email was sent to all the library directors explaining the review process for 2022 and a chance to offer their input as well. Four library directors responded and praised John's leadership skills.

Questions 1 and 2 of the survey included specific points for evaluation. Of the 26 responses and 14 specific points, there were 264 responses. All responses ranked between Satisfactory and Excellent. There were zero unsatisfactory or needs improvement responses.

Question 3 asked participants to note John's greatest strengths. Duerkop categorized the responses received from Trustees and Staff. Trustees noted strengths included: organizational skills; listens well; provides professional advice; communication; management; leadership; knowledge; active involvement at all levels; consistent; approachable; patient; persistent; identification of needs. Staff noted strengths included: balancing the needs of system, member libraries, and staff; accessibility (available/approachable); knowledge; personable; professional; patient listener; good at mediation; supportive; compassionate; passionate; willing to discuss as well as advise; confident; experience; commitment to service; dependable.

Question 4 asked participants for suggestions for improvement. Neither the Trustees nor Staff offered suggestions for improvement. Trustees noted: take time for himself (avoid burnout); additional board communication on future planning needs or upcoming issues of concern; meeting modifications (shorter meetings-but comment also realizes the need for trustee concerns to be fully addressed) (move staff reports earlier in the agenda) (vary the board meetings). Staff noted: continuing with the balanced approach in IFLS leadership; more chocolate; support for John's workload and balancing time; be more specific with questions, interest, appreciation.

Question 5 asked if there were any other comments. Most Trustees and Staff skipped the question. Comments included gratitude for John.

Questions 6,7, and 8 allowed the option to include a name, to be followed up on concerns, and to provide contact information. There were no concerns or follow-up requested.

Achterhof noted that she has been on the IFLS Board for 10-12 years and noted that there has been a concern about burnout. She inquired what the Board can do. Thompson responded that he is working on it. Thompson has always reassured staff to not worry about work and take care of family first. Thompson is doing more this summer and his wife recently retired. Thompson has been taking library tours and included taking his granddaughter, who has one goal to become a librarian. Achterhof noted that trustees have been accustomed to what John does and need to be aware that another person in that role may not do everything he does. Achterhof noted that the Board should not set up unrealistic expectations.

Thompson noted that with the hiring of Katelyn Noack and Cecelia Cole, this has allowed Thompson the ability to shift some responsibilities and helps to even out the workload. IFLS used to have an administrative consultant position which was filled by Sandy Robbers. When Robbers became director, that position was not filled.

With Maureen Welch's recent retirement and Gail Spindler also planning retirement, there is a lot of knowledge going with people. Thompson needs to be conscious looking forward as staff who reach retirement age are retiring.

Thompson noted that visits to libraries is a way to keep himself recharged, connected, and grounded. It also affords the opportunity to avoid the fatigue of solving problems all the time.

Duerkop inquired if the committee wished to go into closed session. The committee didn't see the need to go into closed session.

**MOTION #29**<sup>(22)</sup> To approve the System Director Evaluation as presented by Duerkop.

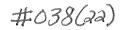
Marshall/Achterhof **RESULT:** Carried.

Duerkop will share her summary of the Director evaluation with the Board.

### ADJOURNMENT:

| Motion to adjourn at 11:17 am. Achterhof/Riggins       |            |             |  |  |  |
|--|------------|-------------|--|--|--|
| Joanne Gardner, Recorder/Administrative Associate      |            |             |  |  |  |
| These minutes of the Personnel Committee are approved: | As Printed | Corrections |  |  |  |
| Presiding Officer                                      | Dated      |             |  |  |  |

### IFLS Library System Check Register July 2022



| Date          | Num         | Name  | Memo                                   | Amount      |
|---------------|-------------|---|--|-------------|
| Jul 22        |             |   |  |             |
| 07/01/2022    | Auto Pay    | Delta Dental  | Jul '22 Dental & Vision                | -955.94     |
| 07/08/2022    | Auto Pay    | AT&T  | Jun Phone/Fax Line                     | -20.55      |
| 07/11/2022    | Auto Pay    | Kwik Trip, Inc.   | Jun Gas                                | -95.49      |
| 07/12/2022    | Auto Pay    | Eau Claire, City of   | 2nd Qtr Water & Sewer                  | -309.21     |
| 07/15/2022    | Auto Pay    | Xcel Energy   | 5/24-6/23 Gas & Electric               | -264.14     |
| 07/22/2022    | Auto Pay    | CenturyLink   | Jun Phone                              | -1.44       |
| 07/24/2022    | Auto Pay    | Associated Credit Card  | Jun Credit Card *see attached          | -10,487.71  |
| 07/25/2022    | Auto Pay    | Employee Trust Funds, Dept of                                   | Aug '22 Health Ins.                    | -20,368.56  |
| 07/06/2022    | WIRE        | Internal Revenue Service  | P/R #13                                | -11,840.22  |
| 07/13/2022    | WIRE        | Wisconsin Deferred Comp. Program                                | P/R #14                                | -1,150.00   |
| 07/15/2022    | WIRE        | Wisconsin Department of Revenue                                 | P/R #13                                | -1,917.07   |
| 07/20/2022    | WIRE        | Internal Revenue Service  | P/R #14                                | -7,899.42   |
| 07/27/2022    | WIRE        | Wisconsin Deferred Comp. Program                                | P/R #15                                | -1,150.00   |
| 07/31/2022    | WIRE        | Wisconsin Department of Revenue                                 | P/R #14                                | -1,288.32   |
| 07/31/2022    | WIRE        | Wisconsin Retirement System                                     | Jun WRF                                | -14,317.10  |
| 07/13/2022    | DD1966-1983 | IFLS Staff Payroll  | Direct Deposit                         | -23,843.33  |
| 07/27/2022    | DD1984-2001 | IFLS Staff Payroll  | Direct Deposit                         | -23,843.36  |
| 07/15/2022    | 42606       | L.E. Phillips Memorial Public Library                           | MORE Ecomm/Thru Jun                    | -824.24     |
| 07/15/2022    | 42607       | Jensen, Brad  | Jan-Jun Cell Phone Usage               | -120.00     |
| 07/15/2022    | 42608       | Schwartz, Kristopher  | Jan-Jun Cell Phone Usage               | -120.00     |
| 07/15/2022    | 42609       | Setter, Kathy   | Jan-Jun Cell Phone Usage               | -120.00     |
| 07/15/2022    | 42610       | Thompson, John  | Jan-Jun Cell Phone Usage               | -120.00     |
| 07/15/2022    | 42611       | L.E. Phillips Memorial Public Library  1st Qtr Contract Payment |  | -5,750.00   |
| 07/15/2022    | 42612       | Maug Cleaning Solutions, Inc. 6/6-7/3 Cleaning Svc              |  | -360.00     |
| 07/15/2022    | 42613       | Securian Financial Group, Inc.                                  | Jul Life Ins                           | -437.55     |
| 07/15/2022    | 42614       | Western Tech College  | LSTA/IFLS Clifton Strengths/Leadership | -15,194.31  |
| 07/15/2022    | 42615       | Wisconsin Library Association                                   | Legislative Advocate Fee               | -1,387.00   |
| 07/15/2022    | 42616       | L.E. Phillips Memorial Public Library                           | MORE/1st Qtr High Demands              | -1,026.65   |
| 07/15/2022    | 42617       | Marcive, Inc.   | MORE/Jun Database Maint.               | -164.07     |
| 07/15/2022    | 42618       | OverDrive, Inc.   | MORE/OverDrive Titles                  | -5,344.88   |
| 07/27/2022    | 42619       | Marie's on Fayette  | Board Mtg Lunch in Phillips            | -120.00     |
| 07/28/2022    | 42620       | Center For Independent Living Menom                             | Assessments/Bloomr & Presscott         | -1,447.38   |
| 07/28/2022    | 42621       | CESA #10  | CINC Maint 7/1/22 - 6/30/23            | -4,864.00   |
| 07/28/2022    | 42622       | Eau Claire Business Interiors                                   | New Office Chaire/JThompson            | -464.00     |
| 07/28/2022    | 42623       | Krejci, Bridget   | MORE Training/Durand                   | -44.88      |
| 07/28/2022    | 42624       | L.E. Phillips Memorial Public Library                           | 2nd Qtr Contract Payment               | -5,750.00   |
| 07/28/2022    | 42625       | Noack, Katelyn  | Lib Visit/Augusta                      | -25.50      |
| 07/28/2022    | 42626       | OCLC, Inc   | Jun OCLC on Acct                       | -7,456.85   |
| 07/28/2022    | 42627       | South Central Library System                                    | LSTA/2022 Backup Collab                | -345.00     |
| 07/28/2022    | 42628       | Waltoo Inc.   | Jul Delivery Svc                       | -31,931.30  |
| 07/28/2022    | 42629       | Bibliocommons Inc.  | MORE/BiblioCore & Apps/Aug-Dec '22     | -25,823.64  |
| 07/28/2022    | 42630       | L.E. Phillips Memorial Public Library                           | MORE/2nd Qtr High Demands              | -1,312.11   |
| 07/28/2022    | 42631       | Jensen, Brad  | Tech Visits/FCrk & Elk Mnd             | -23.46      |
| July 22 TOTAL |             |   |  | -230,328.68 |
| July 22 IOIAL |             |   |  |             |

# IFLS Library System ASSOCIATED Credit Card Transaction Detail Report Electronic Auto Pay (7/24/2022)

| Date         | Name                               | Name Memo                              |             | Amount    |
|--------------|------------------------------------|--|-------------|-----------|
| Jun 22       |                                    |  |             |           |
| 06/01/2022   | WLA                                | WLA Membership/R Kilde                 | Renewal     | 52.50     |
| 06/01/2022   | Dell Marketing L.P.                | Billable/Hawkins Comp                  | Comp Equip  | 857.31    |
| 06/02/2022   | Auto-Owners Insurance              | Property & Gen Liability Ins - 1 yr    | Renewal     | 2,745.00  |
| 06/02/2022   | Dell Marketing L.P.                | Billable/Turtle Lk Power Cord          | Comp Equip  | 44.39     |
| 06/02/2022   | Dell Marketing L.P.                | Billable/Prescott Monitor              | Comp Equip  | 137.99    |
| 06/08/2022   | CDW-G                              | IFLS Comps/6' & 20' CAT6 Cables/Labels | IFLS Comps  | 166.52    |
| 06/08/2022   | First Choice                       | Comp Equp/Recycling Fee                | Recycling   | 5.00      |
| 06/14/2022   | Dell Marketing L.P.                | Billable/Bloomer 3 Comps               | Comp Equip  | 2,226.00  |
| 06/15/2022   | GFL Environmental                  | Jun Garbage Svc                        | 208216      | 34.80     |
| 06/15/2022   | Auto-Owners Insurance              | Add'l WComp due re Payroll Audit       | Add'l WComp | 164.00    |
| 06/15/2022   | Chicago Books & Journals           | Prof Mtls/Intellectual Freedom Manual  | Prof Mtls   | 85.84     |
| 06/16/2022   | FlowRoute.com                      | Jun Phone/on Acct                      | on Acct     | 100.00    |
| 06/16/2022   | Assoc of Rural & Small Libs (ARSL) | ARSL Conf Reg/J Thompson               | Conf Reg    | 345.00    |
| 06/18/2022   | Tockify                            | Subscription/Website Calendar          | Renewal     | 81.60     |
| 06/18/2022   | Digital River.com                  | MORE/RDA Tool Kit                      | Renewal     | 197.00    |
| 06/20/2022   | CDW-G                              | Billable/Dresser 3 Power Strips        | Comp Equip  | 47.40     |
| 06/25/2022   | Intuit                             | Jun Direct Deposit Fees                | Jun Stmt    | 37.98     |
| 06/30/2022   | USPS                               | Jun Postage                            | Jun Pstg    | 33.43     |
| 06/30/2022   | Misc (Fraud)                       | Charges in Error (credited in July)    | Fraud       | 3,125.95  |
| Jun 22 TOTAL |                                    |  |             | 10,487.71 |

### IFLS Library System Check Register August 2022

| Date         | Num         | Name                                  | Memo                                | Amount      |
|--------------|-------------|---------------------------------------|-------------------------------------|-------------|
| Aug 22       |             |                                       |                                     |             |
| 08/01/2022   | Auto Pay    | Delta Dental                          | Aug '22 Dental & Vision             | -938.78     |
| 08/05/2022   | Auto Pay    | Circle K Gas Card                     | Jul/System Vehicle Gas              | -10.83      |
| 08/08/2022   | Auto Pay    | AT&T                                  | Jul Phone & Fax Line                | -20.55      |
| 08/10/2022   | Auto Pay    | Kwik Trip, Inc.                       | Jul Gas                             | -75.11      |
| 08/15/2022   | Auto Pay    | Xcel Energy                           | 6/23-7/25 Gas & Electric            | -290.20     |
| 08/20/2022   | Auto Pay    | Lumen                                 | Jul Phone Usage                     | -1.43       |
| 08/24/2022   | Auto Pay    | Associated Credit Card                | Jul Credit Card *see attached       | -5,993.33   |
| 08/24/2022   | Auto Pay    | Employee Trust Funds, Dept of         | Sept '22 Health Ins.                | -20,368.56  |
| 08/03/2022   | WIRE        | Internal Revenue Service              | P/R #15                             | -7,899.36   |
| 08/10/2022   | WIRE        | Wisconsin Deferred Comp. Program      | P/R #16                             | -1,150.00   |
| 08/15/2022   | WIRE        | Wisconsin Department of Revenue       | P/R #15                             | -1,288.32   |
| 08/17/2022   | WIRE        | Internal Revenue Service              | P/R #16                             | -7,899.40   |
| 08/24/2022   | WIRE        | Wisconsin Deferred Comp. Program      | P/R #17                             | -1,150.00   |
| 08/31/2022   | WIRE        | Wisconsin Department of Revenue       | P/R #16                             | -1,288.32   |
| 08/31/2022   | WIRE        | Wisconsin Retirement System           | Jul WRF                             | -8,630.43   |
| 08/31/2022   | WIRE        | Internal Revenue Service              | P/R #17                             | -7,899.40   |
| 08/10/2022   | DD2002-2019 | IFLS Staff                            | Direct Deposit                      | -23,843.34  |
| 08/24/2022   | DD2020-2037 | IFLS Staff                            | Direct Deposit                      | -23,843.34  |
| 08/10/2022   | 42632       | CA Friday Memorial Library            | MORE Ecomm/thru July                | -1,038.02   |
| 08/10/2022   | 42633       | Hudson Public Lib                     | MORE Ecomm/thru July                | -1,438.12   |
| 08/10/2022   | 42634       | L.E. Phillips Memorial Public Library | MORE Ecomm/thru July                | -649.26     |
| 08/10/2022   | 42635       | Daus, Jan                             | July Board Meeting                  | -132.60     |
| 08/10/2022   | 42636       | Duerkop, Sue                          | July Board Meeting                  | -116.28     |
| 08/10/2022   | 42637       | Pavelski, Jackie                      | July Board Meeting                  | -132.60     |
| 08/10/2022   | 42638       | Tripp, Jim                            | July Board Meeting                  | -96.90      |
| 08/10/2022   | 42639       | Action Mechanical LLC                 | Electrical/Staff Room & Sign Lights | -484.00     |
| 08/10/2022   | 42640       | Boulder Junction Public Library       | LSTA/ARPA Book Bike Accessories     | -373.46     |
| 08/10/2022   | 42641       | EO Johnson Co.                        | 4th Qtr Copier Contract             | -210.00     |
| 08/10/2022   | 42642       | Krejci, Bridget                       | MORE Training/Dresser               | -77.52      |
| 08/10/2022   | 42643       | Maug Cleaning Solutions, Inc.         | 7/4 - 7/31/22 Cleaning Svc          | -360.00     |
| 08/10/2022   | 42644       | OCLC, Inc                             | Aug OCLC & LSTA/WebJunction         | -16,706.73  |
| 08/10/2022   | 42645       | Securian Financial Group, Inc.        | Sept Life Ins                       | -437.55     |
| 08/10/2022   | 42646       | Superior Sealers, LLC                 | Parking Lot/Crack Seal & Lines      | -169.00     |
| 08/10/2022   | 42647       | Library Ideas                         | MORE Freading Usage/Jun & Jul       | -1,442.50   |
| 08/10/2022   | 42648       | Marcive, Inc.                         | MORE/Jul Database Maint.            | -965.88     |
| 08/10/2022   | 42649       | OverDrive, Inc.                       | MORE/Jul OverDrive Titles           | -3,009.48   |
| 08/23/2022   | 42650       | DEMCO, Inc.                           | Billable/Supplies for Libs          | -36,347.48  |
| 08/23/2022   | 42651       | Jensen, Brad                          | Tech Support/Elk Mound              | -16.83      |
| 08/23/2022   | 42652       | Waltco Inc.                           | Aug Delivery Svc                    | -31,271.91  |
| Aug 22 TOTAL |             |                                       |                                     | -208,066.82 |

# IFLS Library System ASSOCIATED Credit Card Transaction Detail Report

Electronic Auto Pay (8/24/2022)

| Date                | Name                         | Memo                                 | Num         | Amount    |
|---------------------|------------------------------|--------------------------------------|-------------|-----------|
| Jun 30 - Jul 31, 22 |                              |                                      |             |           |
| 06/30/2022          | Misc (Fraud)                 | L Roholt Card/Refund Fraud Charges   | Fraud Rfund | -3,125.95 |
| 07/01/2022          | Quill Corporation            | Copy Paper, & Misc Spls              | 26041775    | 166.95    |
| 07/01/2022          | Dell Marketing L.P.          | Billable/Barron Laptop               | Comp Equip  | 895.16    |
| 07/01/2022          | Amazon.com Credit            | IFLS Comp/USB Sec Keys               | IFLS Comp   | 32.00     |
| 07/01/2022          | Dell Marketing L.P.          | Billable/Elk Mound 3 Comps           | Comp Equip  | 2,414.07  |
| 07/01/2022          | Dell Marketing L.P.          | Will Credit/Elk Mound 3 Comps        | Comp Equip  | 1,978.65  |
| 07/01/2022          | Dell Marketing L.P.          | Billable/Chetek Stands               | Comp Equip  | 185.67    |
| 07/01/2022          | Dell Marketing L.P.          | Billable/Hawkins Stands              | Comp Equip  | 61.89     |
| 07/01/2022          | Dell Marketing L.P.          | Billable/Turtle Lk Stands            | Comp Equip  | 61.89     |
| 07/01/2022          | Dell Marketing L.P.          | Billable/Bloomer Stands              | Comp Equip  | 185.67    |
| 07/06/2022          | Screencast-O-Matic.com       | Workshops/Video Editing              | 1328918     | 19.80     |
| 07/10/2022          | Divi-Bars                    | Websites/Divi Bars Subscript         | Renewal     | 15.00     |
| 07/11/2022          | CDW-G                        | Billable/Barron Comp Misc            | Comp Equip  | 57.95     |
| 07/12/2022          | American Library Association | ALA Membership/C Cole                | Membership  | 75.00     |
| 07/12/2022          | WLA                          | WLA Membership/C Cole                | Membership  | 136.50    |
| 07/12/2022          | American Library Association | Wkshp/Collection Diversity Audits/CC | e-Learning  | 71.10     |
| 07/14/2022          | Dell Marketing L.P.          | Billable/Fall Creek 2 Comps          | Comp Equip  | 1,707.54  |
| 07/15/2022          | Festival Foods               | Librarian Picnic/Refreshments        | Picnic      | 216.93    |
| 07/20/2022          | Dell Marketing L.P.          | Billable/Bloomer 2 Laptops           | Comp Equip  | 1,790.32  |
| 07/22/2022          | Dell Marketing L.P.          | Billable/Ellsworth 3 Comps           | Comp Equip  | 435.42    |
| 07/22/2022          | Dell Marketing L.P.          | Billable Refund/Elk Mound Comps      | Comp Equip  | -1,978.65 |
| 07/25/2022          | Dell Marketing L.P.          | Billable/Bruce Comp                  | Comp Equip  | 145.14    |
| 07/27/2022          | American Library Association | ALA Membership/L Langby              | Membership  | 210.00    |
| 07/31/2022          | GFL Environmental            | Jul Garbage Svc                      | 234913      | 34.80     |
| 07/31/2022          | FlowRoute.com                | Jul Phone/on Acct                    | on Acct     | 116.67    |
| 07/31/2022          | Intuit                       | Jul Direct Deposit Fees              | Jul Stmt    | 37.98     |
| 07/31/2022          | USPS                         | Jul Postage                          | Jul Pstg    | 45.83     |
| Jun 30 - Jul 31, 22 | ? TOTAL                      |                                      |             | 5,993.33  |

## IFLS Library System Balance Sheet

As of August 31, 2022

|  | IFLS         | MORE       | 2022 TOTAL   | 2021 TOTAL   |
|--|--------------|------------|--------------|--------------|
| ASSETS   |              |            |              |              |
| Current Assets   |              |            |              |              |
| Checking/Savings                                       |              |            |              |              |
| 1010 ⋅ Bank Mutual - Ecomm Checking                    | 23,202.68    |            | 23,202.68    | 22,482.50    |
| 1040 ⋅ Bank Mutual - Checking                          | 119,953.37   |            | 119,953.37   | 33,748.83    |
| 1050/1106 · Investments/Bank Mutual & States PIF       | 1,219,252.15 | 540,702.95 | 1,759,955.10 | 1,523,286.98 |
| Total Checking/Savings & Investments                   | 1,362,408.20 | 540,702.95 | 1,903,111.15 | 1,579,518.31 |
| Accounts Receivable                                    |              |            |              |              |
| 1200 · Accounts Receivable                             | 4,936.34     |            | 4,936.34     | 21,881.72    |
| Total Accounts Receivable                              | 4,936.34     | 0.00       | 4,936.34     | 21,881.72    |
| Other Current Assets                                   |              |            |              |              |
| 1110 · Petty Cash Funds                                | 75.00        |            | 75.00        | 75.00        |
| 1150 · Prepaid Insurance                               | 3,324.69     |            | 3,324.69     | 3,172.13     |
| 1499 · Undeposited Funds                               | 0.00         |            | 0.00         | 0.00         |
| 1507/1508 · 2022-2023 Prepaid Expenses                 | 2,432.00     | 0.00       | 2,432.00     | 37,003.59    |
| Total Other Current Assets                             | 5,831.69     | 0.00       | 5,831.69     | 40,250.72    |
| TOTAL ASSETS   | 1,373,176.23 | 540,702.95 | 1,913,879.18 | 1,641,650.75 |
| LIABILITIES & EQUITY                                   |              |            |              |              |
| Liabilities  |              |            |              |              |
| Current Liabilities                                    |              |            |              |              |
| Accounts Payable                                       |              |            |              |              |
| 2000 · Accounts Payable                                | 26,306.79    | 4,211.14   | 30,517.93    | 21,543.72    |
| 2010 · Credit Card - Associated                        | 0.00         | 0.00       | 0.00         | 0.00         |
| Total Accounts Payable                                 | 26,306.79    | 4,211.14   | 30,517.93    | 21,543.72    |
| Other Current Liabilities                              |              |            |              |              |
| 2100 · Payroll Liabilities                             | 1,288.32     |            | 1,288.32     | 8,546.18     |
| 2117 · Direct Deposit Liabilities                      | 0.00         |            | 0.00         | 0.00         |
| 2201 · Accrued Payroll                                 | 0.00         |            | 0.00         | 0.00         |
| 2900 · Unavailable Revenue                             | 0.00         |            | 0.00         | 0.00         |
| Total Other Current Liabilities                        | 1,288.32     | 0.00       | 1,288.32     | 8,546.18     |
| Total Current Liabilities                              | 27,595.11    | 4,211.14   | 31,806.25    | 30,089.90    |
| Total Liabilities                                      | 27,595.11    | 4,211.14   | 31,806.25    | 30,089.90    |
| Equity   |              |            |              |              |
| 3000 · Equity/Reserves & Committed (Beginning of Year) | 624,906.00   | 284,000.00 | 908,906.00   | 814,551.00   |
| 3000 · Equity/Uncommitted Funds (Beginning of Year)    | 38,822.50    | 115,901.27 | 154,723.77   | 178,159.11   |
| Current Year Income Less Expense                       | 681,852.62   | 136,590.54 | 818,443.16   | 618,850.77   |
| Total Equity (End of Year)                             | 1,345,581.12 | 536,491.81 | 1,882,072.93 | 1,611,560.88 |
| TOTAL LIABILITIES & EQUITY                             | 1,373,176.23 | 540,702.95 | 1,913,879.18 | 1,641,650.78 |

## IFLS Library System Revenue and Expense Statement

January through August 2022

|   | Jan - Aug 22 | Jan - Aug 21 |
|---|--------------|--------------|
| Ordinary Income/Expense                 |              |              |
| Income                                  |              |              |
| 5100 · Current Year State Aids          | 1,387,411.00 | 1,200,056.00 |
| 5200 · Interest Income/General Funds    | 9,272.60     | 842.22       |
| 5263 · MORE Management Income           | 288,000.00   | 11,600.00    |
| 5264 · Catalog/Processing Income        | 79,885.66    | 0.00         |
| 5277 · Fed Grant Indirect Funds         | 19,148.83    | 0.00         |
| 5280 · Technology Income                | 5,393.41     | 4,154.29     |
| 5300 · Miscellaneous Income             | 60.09        | 2,796.17     |
| Total Income                            | 1,789,171.59 | 1,219,448.68 |
| Expense                                 |              |              |
| 6500 · Salaries/Wages & Benefits        | 828,102.27   | 464,057.61   |
| 6580 · Leave Payouts at Retirement      | 5,752.78     | 0.00         |
| 8070 · New Furnishings/Equipment <\$500 | 1,933.19     | 0.00         |
| 8530 · Bank & Direct Deposit Fees       | 857.90       | 781.53       |
| 8540 · Annual Audit                     | 7,245.00     | 7,370.00     |
| 8620 · Collection/Electronic Resources  | 26,244.66    | 25,529.25    |
| 8630 · Wis Pub Lib Consortium Membshp   | 6,586.00     | 5,855.00     |
| 8670 · Professional Memberships         | 1,477.00     | 1,077.50     |
| 8690 · Librarian Workshops - General    | 1,199.51     | 2,367.71     |
| 8700 · CE/Collaboration Projects        | 0.00         | 100.00       |
| 8710 · CE Grants - General              | 0.00         | 225.00       |
| 8714 · Accessibility Audits             | 5,078.88     | 2,652.31     |
| 8720 · IFLS Staff Dvlpmt & Prof Mtgs    | 2,270.01     | 325.00       |
| 8735 · Library Consulting Expenses      | 372.00       | 300.00       |
| 8740 · Field Visits                     | 2,102.81     | 2,264.63     |
| 8741 · Field Visits - Tech Support      | 99.79        | 0.00         |
| 8755 · Programming Kits                 | 377.42       | 0.00         |
| 8812 · ILL Fees & Verification Sources  | 5,950.86     | 5,822.78     |
| 8850 · Delivery Service                 | 200,895.20   | 160,396.92   |
| 8855 · Collection Dev Grant-LEPhillips  | 11,500.00    | 11,500.00    |
| 8864 · Wide-Area Network (WAN)          | 4,864.00     | 6,117.00     |
| 8890 · IFLS Contrib - MORE Operating    | 119,965.00   | 90,000.00    |
| 8892 · IFLS Contrib - MORE Cataloging   | 0.00         | 20,000.00    |
| 8950 · Campaign for Wisconsin Libs      | 1,387.00     | 1,126.00     |
| 8971 · Web Development                  | 900.61       | 885.44       |
| 9010 · IFLS Committee Meetings          | 598.38       | 0.00         |
| 9020 · Professional Materials           | 1,055.49     | 906.42       |
| 9030 · Postage                          | 295.02       | 528.98       |
| 9050 · Telephone                        | 1,495.76     | 1,300.90     |
| 9060 · Supplies                         | 4,702.58     | 413.08       |
| 9080 · Marketing & Advocacy PR          | 64.27        | 250.50       |
| 9123 · Building Overhead Expenses       | 10,701.93    | 12,631.17    |
| OTEO Dullarity Overhead Expellees       | 10,701.93    | 12,001.17    |

## IFLS Library System Revenue and Expense Statement

January through August 2022

|  | Jan - Aug 22                     | Jan - Aug 21                           |
|--|----------------------------------|--|
| 9140 · Photocopier Costs               | 1,217.90                         | 1,679.65                               |
| 9160 · Computers                       | 5,958.93                         | 897.34                                 |
| 9190 · System Vehicle Expenses         | 2,359.93                         | 1,219.28                               |
| 9220 · Insurance                       | 3,283.44                         | 3,130.76                               |
| 9240 · Contingency                     | -1,170.98                        | 1,646.55                               |
| Total Expense                          | 1,265,724.54                     | 833,358.31                             |
| Net Ordinary Income                    | 523,447.05                       | 386,090.37                             |
| Pass-thru Income/Expense               |                                  |  |
| Pass-thru Income                       |                                  |  |
| 5275 · DPI/Grow w/Google Grant Inc     | 0.00                             | 21,562.50                              |
| 5474 · LSTA 2022 Income                | 520,113.54<br>0.00<br>903,400.00 | 0.00                                   |
| 5620 · Shared Cataloging Svc Income    |                                  | 226,884.13<br>923,165.48<br>125,499.99 |
| 5670 · MORE Shared System Income       |                                  |  |
| 5702 · Billable Project Income         | 169,525.28                       |  |
| Total Pass-thru Income                 | 1,593,038.82                     | 1,297,112.10                           |
| Pass-thru Expense                      |                                  |  |
| 8830 · Shared Cataloging Service       | 0.00                             | 106,459.07                             |
| 8940 · Projects Billable to Libraries  | 131,614.05                       | 74,573.13                              |
| 9500 · MORE Shared Automation Expenses | 766,809.46                       | 785,350.58                             |
| 9800 · DPI/Grow with Google Grant Exp  | 0.00                             | 21,562.50                              |
| 9979 · LSTA 2021 Grant Expenses        | 143,649.11                       | 76,406.42                              |
| 9980 · LSTA 2022 Grant Expenses        | 255,970.09                       | 0.00                                   |
| Total Pass-thru Expense                | 1,298,042.71                     | 1,064,351.70                           |
| Net Pass-thru Income                   | 294,996.11                       | 232,760.40                             |
| Income                                 | 818,443.16                       | 618,850.77                             |

# IFLS Library System Annual Budget vs. Actual Income and Expense January through August 2022

|   | Jan - Aug 22 | Budget       | \$ Over Budget | % of Budget |  |
|---|--------------|--------------|----------------|-------------|--|
| Ordinary Income/Expense                 |              |              |                |             |  |
| Income                                  |              |              |                |             |  |
| 5100 · Current Year State Aids          | 1,387,411.00 | 1,387,413.00 | -2.00          | 100.0%      |  |
| 5200 · Interest Income/General Funds    | 9,272.60     | 2,000.00     | 7,272.60       | 463.63%     |  |
| 5263 · MORE Management Income           | 288,000.00   | 432,000.00   | -144,000.00    | 66.67%      |  |
| 5264 · Catalog/Processing Income        | 79,885.66    | 79,886.00    | -0.34          | 100.0%      |  |
| 5277 · Fed Grant Indirect Funds         | 19,148.83    | 0.00         | 19,148.83      |             |  |
| 5280 · Technology Income                | 5,393.41     | 6,000.00     | -606.59        | 89.89%      |  |
| 5300 · Miscellaneous Income             | 60.09        | 200.00       | -139.91        | 30.05%      |  |
| Total Income                            | 1,789,171.59 | 1,907,499.00 | -118,327.41    | 93.8%       |  |
| Expense                                 |              |              |                |             |  |
| 6500 · Salaries/Wages & Benefits        | 828,102.27   | 1,374,999.00 | -546,896.73    | 60.23%      |  |
| 6580 · Leave Payouts at Retirement      | 5,752.78     | 16,000.00    | -10,247.22     | 35.96%      |  |
| 8070 · New Furnishings/Equipment <\$500 | 1,933.19     | 1,700.00     | 233.19         | 113.72%     |  |
| 8530 · Bank & Direct Deposit Fees       | 857.90       | 1,000.00     | -142.10        | 85.79%      |  |
| 8540 · Annual Audit                     | 7,245.00     | 7,370.00     | -125.00        | 98.3%       |  |
| 8620 · Collection/Electronic Resources  | 26,244.66    | 26,300.00    | -55.34         | 99.79%      |  |
| 8630 · Wis Pub Lib Consortium Membshp   | 6,586.00     | 6,586.00     | 0.00           | 100.0%      |  |
| 8670 · Professional Memberships         | 1,477.00     | 4,000.00     | -2,523.00      | 36.93%      |  |
| 8690 · Librarian Workshops - General    | 1,199.51     | 6,500.00     | -5,300.49      | 18.45%      |  |
| 8700 · CE/Collaboration Projects        | 0.00         | 300.00       | -300,00        | 0.0%        |  |
| 8710 · CE Grants - General              | 0.00         | 1,000.00     | -1,000.00      | 0.0%        |  |
| 8714 · Accessibility Audits             | 5,078.88     | 5,000.00     | 78.88          | 101.58%     |  |
| 8716 · Community Engagement Support     | 0.00         | 12,000.00    | -12,000.00     | 0.0%        |  |
| 8720 · IFLS Staff Dvlpmt & Prof Mtgs    | 2,270.01     | 9,000.00     | -6,729.99      | 25.22%      |  |
| 8735 · Library Consulting Expenses      | 372.00       | 1,000.00     | -628.00        | 37.2%       |  |
| 8740 · Field Visits                     | 2,102.81     | 8,000.00     | -5,897.19      | 26.29%      |  |
| 8741 · Field Visits - Tech Support      | 99.79        | 1,000.00     | -900.21        | 9.98%       |  |
| 8755 · Programming Kits                 | 377.42       | 700.00       | -322.58        | 53.92%      |  |
| 8812 · ILL Fees & Verification Sources  | 5,950.86     | 9,100.00     | -3,149.14      | 65.39%      |  |
| 8850 · Delivery Service                 | 200,895.20   | 330,063.00   | -129,167.80    | 60.87%      |  |
| 8855 · Collection Dev Grant-LEPhillips  | 11,500.00    | 23,000.00    | -11,500.00     | 50.0%       |  |
| 8864 · Wide-Area Network (WAN)          | 4,864.00     | 10,370.00    | -5,506.00      | 46.91%      |  |
| 8890 · IFLS Contrib - MORE Operating    | 119,965.00   | 120,000.00   | -35.00         | 99.97%      |  |
| 8898 · LEAN WI/Shared Tech WVLS         | 0.00         | 60,000.00    | -60,000.00     | 0.0%        |  |
| 8950 · Campaign for Wisconsin Libs      | 1,387.00     | 1,200.00     | 187.00         | 115.58%     |  |
| 8960 · Long Range Planning Meeting      | 0.00         | 500.00       | -500.00        | 0.0%        |  |
| 8971 · Web Development                  | 900.61       | 1,100.00     | -199.39        | 81.87%      |  |
| 9010 · IFLS Committee Meetings          | 598.38       | 2,400.00     | -1,801.62      | 24.93%      |  |
| 9020 · Professional Materials           | 1,055.49     | 1,500.00     | -444.51        | 70.37%      |  |
| 9030 · Postage                          | 295.02       | 780.00       | -484.98        | 37.82%      |  |
| ooo i oomgo                             | 200.02       | , 33.33      |                | 01.0270     |  |

# IFLS Library System Annual Budget vs. Actual Income and Expense January through August 2022

|  | Jan - Aug 22 | Budget       | \$ Over Budget | % of Budget |
|--|--------------|--------------|----------------|-------------|
| 9050 · Telephone                       | 1,495.76     | 8,320.00     | -6,824.24      | 17.98%      |
| 9060 · Supplies                        | 4,702.58     | 5,900.00     | -1,197.42      | 79.71%      |
| 9080 · Marketing & Advocacy PR         | 64.27        | 2,000.00     | -1,935.73      | 3.21%       |
| 9123 · Building Overhead Expenses      | 10,701.93    | 25,930.00    | -15,228.07     | 41.27%      |
| 9140 · Photocopier Costs               | 1,217.90     | 1,950.00     | -732.10        | 62.46%      |
| 9160 · Computers                       | 5,958.93     | 6,900.00     | -941.07        | 86.36%      |
| 9190 · System Vehicle Expenses         | 2,359.93     | 3,700.00     | -1,340.07      | 63.78%      |
| 9220 · Insurance                       | 3,283.44     | 5,725.00     | -2,441.56      | 57.35%      |
| 9240 · Contingency                     | -1,170.98    | -500.00      | -670.98        | 234.2%      |
| 9245 · Capital Expenditures            | 0.00         | 20,000.00    | -20,000.00     | 0.0%        |
| Total Expense                          | 1,265,724.54 | 2,122,393.00 | -856,668.46    | 59.64%      |
| Net Ordinary Income                    | 523,447.05   | -214,894.00  | 738,341.05     |             |
| Pass-thru Income/Expense               |              |              |                |             |
| Pass-thru Income                       |              |              |                |             |
| 5474 · LSTA 2022 Income                | 520,113.54   | 576,812.00   | -56,698.46     | 90.17%      |
| 5670 · MORE Shared System Income       | 903,400.00   | 903,399.00   | 1.00           | 100.0%      |
| 5702 · Billable Project Income         | 169,525.28   | 150,000.00   | 19,525.28      | 113.02%     |
| Total Pass-thru Income                 | 1,593,038.82 | 1,630,211.00 | -37,172.18     | 97.72%      |
| Pass-thru Expense                      |              |              |                |             |
| 8940 · Projects Billable to Libraries  | 131,614.05   | 150,000.00   | -18,385.95     | 87.74%      |
| 9500 · MORE Shared Automation Expenses | 766,809.46   | 963,399.00   | -196,589.54    | 79.59%      |
| 9979 · LSTA 2021 Grant Expenses        | 143,649.11   | 143,650.00   | -0.89          | 100.0%      |
| 9980 · LSTA 2022 Grant Expenses        | 255,970.09   | 433,162.00   | -177,191.91    | 59.09%      |
| Total Pass-thru Expense                | 1,298,042.71 | 1,690,211.00 | -392,168.29    | 76.8%       |
| Net Pass-thru Income                   | 294,996.11   | -60,000.00   | 354,996.11     |             |
| t Income                               | 818,443.16   | -274,894.00  | 1,093,337.16   |             |

## My Online Resource (MORE) Balance Sheet

As of August 31, 2022

|   |   | MORE       |
|---|---|------------|
| ASSETS                                    | Bonnando Maria                          |            |
| Current Assets                            |   |            |
| 1105 · Investment Funds - MORE            | \$                                      | 540,702.95 |
| 1200-1 · Accts Receivable-MORE            |   | -          |
| 1507-1 · 2022 Prepaid Expense-MORE        | 100000000000000000000000000000000000000 |            |
| TOTAL ASSETS                              | \$                                      | 540,702.95 |
| LIABILITIES & EQUITY                      |   |            |
| Liabilities                               |   |            |
| 2000-1 · Accounts Payable-MORE            | The passion dealers                     | 4,211.14   |
| Total Liabilities                         |   | 4,211.14   |
| Equity                                    |   |            |
| MORE Reserved Fund Balance on 1/1/2022    |   | 224,000.00 |
| MORE Committed Fund Balance on 1/1/2022   |   | 60,000.00  |
| MORE Uncommitted Fund Balance on 1/1/2022 |   | 115,901.27 |
| Current Year Income less Expense          |   | 136,590.54 |
| Total Equity/MORE Fund Balance            | - Constitution (e. 1)                   | 536,491.81 |
| TOTAL LIABILITIES & EQUITY                | \$                                      | 540,702.95 |

## IFLS Library System Revenue less Expense - MORE January through August 2022

|  | Jan -Aug '22 | Jan - Aug '21 |
|--|--------------|---------------|
| MORE Income/Expense                              |              |               |
| MORE Income                                      |              |               |
| 5670 · MORE Shared System Income                 |              |               |
| 5670-1 ⋅ MORE Start-up Income                    | 0.00         | 35,533.48     |
| 5670-2 · MORE Operating Income                   | 903,400.00   | 887,632.00    |
| Total MORE Income                                | 903,400.00   | 923,165.48    |
| MORE Expense                                     |              |               |
| 9500 · MORE Shared Automation Expenses           |              |               |
| 9500-11 · MORE/IFLS Management Charges           | 288,000.00   | 191,599.36    |
| 9500-12 · MORE/III Annual Maintenance            | 145,220.32   | 139,481.36    |
| 9500-23 · MORE/System Upgrades/Software          | 0.00         | 0.00          |
| 9500-19 · MORE/Contingency                       | 3,065.00     | 2,150.00      |
| 9500-22 · MORE/High-demand Hold Project          | 5,947.33     | 8,900.48      |
| 9500-25 · MORE/Subscps/Lib Elf, Novelist, Covers | 12,306.38    | 11,890.92     |
| 9500-24 · MORE/Conferences                       | 1,551.46     | 1,411.46      |
| 9500-31 · MORE/New Products/                     | 0.00         | 0.00          |
| 9500-44 · MORE/Decision Center                   | 33,120.05    | 31,846.20     |
| 9500-32 · MORE/Mgmnt Team Training               | 0.00         | 0.00          |
| 9500-38 · MORE/Systemwide OCLC                   | 27,058.70    | 26,358.43     |
| 9500-4 · MORE/New Participant Expenses           | 852.52       | 2,500.00      |
| 9500-40 · MORE/Overdrive Content                 | 24,490.81    | 20,243.39     |
| 9500-45 · MORE/Freading eBook Svc                | 5,950.50     | 6,610.00      |
| 9500-46 · MORE/Electronic Periodicals            | 17,628.23    | 17,811.69     |
| 9500-48 · MORE/i-Tiva Telephony Subscrition      | 11,019.57    | 10,595.74     |
| 9500-49 · MORE/Data Scoping Project              | 0.00         | 0.00          |
| 9500-50 · MORE Discovery/Online Catalog          | 48,237.25    | 45,462.50     |
| 9500-51 · MORE Discovery/BiblioApps              | 12,256.98    | 9,391.38      |
| 9500-53 · MORE/Database Quality Control          | 0.00         | 142,000.00    |
| 9500-5 · MORE/Publicity                          | 2,908.98     | 0.00          |
| 9500-6 · MORE/Database Cleanup/Maint             | 4,885.38     | 3,932.67      |
| 9500-8 · MORE/Host Site Costs                    | 0.00         | 0.00          |
| 9500-41 · MORE/E-Content                         | 122,310.00   | 113,165.00    |
| Total 9500 · MORE Shared Automation Expenses     | 766,809.46   | 785,350.58    |
| Total MORE Expense                               | 766,809.46   | 785,350.58    |
| r-to-date MORE Income less Expense               | 136,590.54   | 137,814.90    |
| s 12/31/21 MORE Uncommitted Fund Balance         | 115,901.27   |               |
| s 12/31/21 MORE Reserve/Committed Balance        | 284,000.00   |               |
| RE Fund Balance                                  | 536,491.81   |               |

### **LEAN WISCONSIN**

### Budget Report - August 2022

| \$0.00<br>\$0.00<br>\$0.00<br>\$0.00<br>\$0.00 | \$2,400.00<br>\$2,490.00 |
|--|--------------------------|
| \$0.00<br>\$0.00<br>\$0.00                     | \$2,400.00<br>\$2,490.00 |
| \$0.00<br>\$0.00<br>\$0.00                     | \$2,400.00<br>\$2,490.00 |
| \$0.00<br>\$0.00                               | \$2,490.00               |
| \$0.00   |                          |
|  | I                        |
| \$0.00   | \$2,100.00               |
|  | (\$30,060.90             |
|  |                          |
|  |                          |
|  |                          |
| 5  |                          |
|  |                          |
| \$0.00   | \$8,000.00               |
|  |                          |
| \$0.00   | \$66,919.27              |
|  |                          |
| ary 2022 Balance                               | \$302,512.28             |
| and Archive Project                            | \$5,000.00               |
| Shares   | \$0.00                   |
|  | \$3,660.52               |
| ses to 3-Grants                                | \$265,231.71             |
| ervice Credit                                  | \$0.00                   |
| 2 Budget                                       | (\$345,938.44)           |
| 2 New/Unplanned                                | \$0.00                   |
| Balance  | \$230,466.07             |
|  |                          |
| analogy Cropt Trop                             |                          |
|  |                          |
|  | Balance                  |
|  | \$ -<br>\$12,138.12      |
| ARPA 2021 (11)                                 | \$12,130.12              |
| eivables 6-0000-                               |                          |
|  |                          |
|  | \$ 186,740.00            |
|  | \$ 3,944.01              |
|  | \$ 11,301.56             |
| 1  |                          |
| <br>Summarv                                    |                          |
| e  | \$ 302,512.28            |
| -  | \$ 3,944.01              |
|  | \$ 8,660.52              |
| l  | , + 0.000.02             |
|  | 1                        |
|  | \$ (345,938.44)          |
|  |                          |
|  |                          |

**Board of Trustees**September 28, 2022

### **Director's Report**

### **Agenda Items**

### XI. \* Personnel Committee Report

- 2022 IFLS Staff Additions A verbal report will be shared at the Board Meeting.
- Wages and Benefits for 2023\*\* (Personnel Chair to provide recommendation.)
- Director's Salary for 2023\*\* (Personnel Chair to provide recommendation.) The Board may go into closed session to discuss the wage recommendation from the Personnel Committee.
- XIII. \* 2022 Revised/2023 Preliminary IFLS and MORE Budget-- The IFLS Budget includes funding to support wage recommendations, anticipated increases in benefit costs, increased delivery costs, and maintaining our service levels.
- XIV. \* **IFLS Strategic/State Long Range Plan**—The 2023 Strategic Plan includes a new key work plan directions -- Support Library Recruitment and Retention Efforts. Staff will continue to work on developing resources and training to support this effort.

### **Director's Report of Monthly Activities**

**Building Projects**—Ellsworth is winding down the construction phase of their project and are waiting on furnishings. Supply chain issues have slowed their efforts. Eau Claire has reopened their renovated space. If you are in the area, I encourage you to make a visit.

**ARSL Conference**—I attended the Association for Rural and Small Libraries (ARSL) Conference in Chattanooga TN the week of September 12<sup>th</sup>. I presented a three-hour pre-conference on library building projects. I also attended workshops on policy development, diversity plan development, marketing for small libraries, and library building projects.

**Trustee Training Week--** <a href="https://www.wistrusteetraining.com/archive">https://www.wistrusteetraining.com/archive</a> The various one-hour webinars are archived on the website including my presentation on Making Sense & Cents of a Library Building Project: The Library Trustee Role.

**New Directors**—Heather Wiarda--Amery; Rachel Thomas—Rice Lake (Formerly of Amery); Emily Resendiz—Chetek; and Stacey Brown—Bloomer.

Consulting—Space planning, budget

Prepared by: John Thompson (9-21-2022)

## IFLS Library System Board of Directors Library Development and Youth Services Coordinator's Report of Activities

Submitted by Leah Langby September 20, 2022

### American Rescue Plan Act (ARPA) Grant (with NWLS and WVLS)

We are running into some supply chain issues with the book bikes, and I am trying to get more information from the supplier and work with the DPI staff to ensure we meet our deadlines.

### **Continuing Education/Professional Development Highlights:**

- Wisconsin Homeschooling Parents Association 101: Library Edition webinar, 26 attended live, 13 watched the recording
- Trustee Training Week: Organized by staff at South Central Library System, supported by IFLS and other systems. 5 webinars, attended live by 529 people (mostly library directors and trustees). Feedback was excellent. Recordings available!
- Youth Services In-Person Check-in: 21 attended, included a tour, discussion of summer programs, and a facilitated discussion about ways to de-escalate and respond to challenges to library materials and programs (Cecelia Cole joined us)
- *Mental Health in Customer Interactions* webinar with Libby Richter (LEPMPL Social Worker), 41 attended live, 14 have watched the recording so far
- Coming up this fall (check the <u>IFLS calendar</u> for details): Wisconsin Tech Days,
   Disinformation Virtual Escape Room, Marketing Is Not a Dirty Word, Beyond the Desk
   (in-person workshop for support staff), The Reluctant Library Advocate virtual workshop series

**Scholarships** (funded with LSTA funds from the Department of Public Instruction) We have \$22,097 from LSTA funding to put toward scholarships in 2022/23.

- The Director of Balsam Lake attended the Association for Rural and Small Libraries Conference
- Applications are out for fall opportunities, including iSchool courses, a Justice at Work in Public Libraries course, and the Wisconsin Library Association Annual Conference.
- In late 2022/early 2023, I'll put together options for the winter and spring.

### **Consulting Highlights**

- Orientation meetings with new Youth services librarians in Luck and Amery
- Orientation meetings with new director in Elmwood
- Provided De-escalation Training for 7 circulation staff at LEPMPL
- Provided consulting about inclusive policies, equity/inclusion training opportunities, challenges to materials, hiring/job descriptions for youth services librarian

### Other

- Attended training: Reasonable Suspicion and Assertive Communication (in-person training provided for LEPMPL staff by Chippewa Valley Tech College); an excellent webinar about First Amendment Audits, and another excellent webinar about Collection Audits/Assessments.
- Assisted with Business Manager interviews

### **Public Services Consultant Report**

Katelyn Noack

### I. Library Visits

Plum City (New Director)

Spring Valley (General Check-In)

Elmwood (New Director)

Frederic (New Director)

Luck (General Check-In)

Milltown (General Check-In)

### II. Consulting

I have continued to meet with Somerset PL about their strategic planning process.

I assisted several new directors (Plum City and Frederic) with ideas for programming, both outreach, adult, and summer reading programming.

I have started to take on a larger role with answering some administrative questions in regard to library law, open meetings law, and records retention.

### III. Collaborations/Adult Services

Leah and I have done more work on a Misinformation Escape Room for libraries. This Escape Room is a learning opportunity for libraries to then conduct similar programming about misinformation with their patrons. We are also talking about ways to show library directors that they are appreciated, as burnout has been brought up in several meetings by directors.

### **IV.** Committee Meetings

Libraries Activating Workforce Development Meeting

Wisconsin Public Library Consortium Board Meeting

State Delivery Meetings

IFLS Directors Check-In

**MORE Directors Council** 

Wisconsin Small Libraries (WLA) Meeting & Scholarship Selection

IFLS Advisory Council Meeting

### V. Policy Compendium

I am working on developing a compendium of example policies for a range of municipal sizes for libraries to examine and utilize when developing or revising existing policies. In the past there was a policy archive on the WI DPI website, but it was out of date and currently phased out of use.

### VI. Delivery

Our courier company has been experiencing staffing issues, so I have been working with them daily to try and return our services to previous standards while staying in constant communication with our member libraries. Waltco has brought in workers from other regional terminals to assist during this transition period.

### Resource Sharing and Collection Consultant's Report

### Cecelia Cole, September 2022 - IFLS Board of Trustees

### Project Highlights:

Collection Management Tool Evaluation: I assisted Lori Roholt in evaluation of our current collection
management tool, Decision Center, and a possible new tool, LibraryIQ. Lori developed a survey to determine
current usage of Decision Center and we reviewed/discussed the survey results together. I also reviewed the
LibraryIQ demo recordings ahead of the MORE Directors Council meeting where libraries would determine
which product they would prefer to use moving forward.

### Consultations:

- Materials Challenges and Intellectual Freedom Support: Leah Langby and I have continued to provide guidance to libraries regarding challenges to library materials and intellectual freedom conversations.
- Collection Development and OverDrive E-materials: (in person) Cumberland PL, August 2022
- OverDrive E-materials: (virtual) Prescott PL, August 2022
- Collection Development, Item Locations, and Weeding: (virtual) Plum City, September 2022

### Staff Training Sessions:

- WISCAT Training: (in person) Eau Claire PL, August 2022
- Intellectual Freedom & Book Challenges: (in person with Leah Langby) Youth Services Check-in at Eau Claire PL, September 2022

### **New Director Orientations:**

- Barron PL: (in person) August 2022
- Eau Claire PL: (in person) August 2022
- Plum City PL: (virtual) September 2022
- Elmwood PL: (virtual) September 2022

### Committee Meetings:

- WISCAT User Group: August 2022
- WPLC Selection Committee: September 2022
- MORE Directors Council: September 2022
- WLA Intellectual Freedom SIG: September 2022

### **Professional Development:**

- Webinars:
  - Managing Implicit Bias in Your Library Libraries Learn, July 2022
  - Empower Your Library Against Book Bans Metro New York Library Council, July 2022
  - First Amendment Audits- How to Respond CVMIC, August 2022
  - From Diversity to Inclusion: How to audit your collection and why Niche Academy, August 2022
  - o Collection Diversity Audits: 10 Steps to Success ALA eLearning Solutions, September 2022

## IT Director Report

IFLS Board of Trustees, September 2022 Kris Schwartz, IT Director

### Mobile printing for library patrons

This year the Lean Wisconsin partnership was able to use grant money to procure licensing for a print management system called Princh. Princh will allow patrons to print to the library printer from their mobile devices and laptops and then come and pick the printed item up at the library. This has been a common request from libraries for years and up until recently there was not an affordable product that could allow patrons to print from their mobile devices seamlessly without requiring a driver to be installed. Princh uses a simple mobile app that can be installed on any mobile device that allows a patron to upload a document to a Princh console at the library and then library staff can release the job to the printer when the patron comes to pick it up. We will be helping libraries deploy this product over the next few weeks. This will be a great feature for libraries to be able to offer their communities.

With the grant we were able to pre-pay for about 5 years of bring your own device (mobile) licensing for each library in the systems. After the end of the approximately 5-year term if we cannot find grant money to continue the Princh service libraries can continue the service on their own. The current pricing for Princh depends on the libraries service area:

| Small   | < 5,000 population served | \$249/yr |
|---------|---------------------------|----------|
| Medium  | 5,001 – 10,000 served     | \$399/yr |
| Large   | 10,001 – 25,000 served    | \$499/yr |
| X-Large | > 25,000 served           | \$699/yr |

### MORE Administrator's Report

Lori Roholt September 2022 – IFLS Board of Trustees

### New MORE-member libraries

Thanks to the availability and award of LSTA grant funds for adding public libraries to a resource-sharing and automation system like MORE, preliminary activities are underway to add Cornell Public Library to MORE. This will leave just one IFLS-member library as a non-MORE library: Hawkins Area Library in Rusk County.

### 2023 MORE Budget

At their meeting on July 17, MORE Directors Council approved a 2023 MORE Budget to include another multi-year term for our online catalog service from vendor BiblioCommons, an additional product for staff- and patron-facing learning resources called Niche Academy, and additional funds for electronic content from OverDrive. Directors Council opted to discontinue Freading, an ebook service separate from OverDrive, for MORE in 2023. Overall, the MORE budget increased 4.12% over 2022.

Earlier this year, MORE Directors Council approved a cost-sharing formula that uses a 3-year average of collection size and circulation, rather than a single year's worth of data. Using an average will help stabilize costs to libraries year-to-year.

### Looking ahead:

In addition to adding Cornell Public Library to MORE, the consortium will be:

- Adjusting the handling of damaged materials among libraries to help streamline a perennially thorny issue in resource-sharing
- Bidding farewell to cataloger Bethany Bulgrin, who will be leaving IFLS's Bibliographic Services team for full-time employment at L.E. Phillips Memorial Public Library
- Developing training modules for staff using the new Niche Academy subscription
- Continuing to ensure a mutually beneficial relationship between CVTC Library and MOREmember public libraries

### September 2022 Board Report

From Rebecca Kilde, PR and Communications Coordinator

### STARTING BEHIND-THE-SCENES WEBSITE UPDATE

### What we're doing

This is a general housekeeping update of the website. We're trying to make the website easier to use and clean up some old formatting issues. Some changes will be very visible, some will be more behind-the-scenes. Take a look at the newly formatted <a href="Challenge Support & Intellectual Freedom Resources">Challenge Support & Intellectual Freedom Resources</a> or the <a href="Continuing Education">Continuing Education</a> pages. The table of contents sidebar will make it easier to navigate all the information on the page.

### What else would you like to see?

Take a look at the <u>For IFLS Trustees</u> page. What else would you like to see on this page? E-mail Rebecca at <u>kilde@ifls.lib.wi.us</u>

### WE'RE ALREADY PLANNING NEXT YEAR'S PASSPORT PROGRAM!

The Explore MORE Passport Program was a success, and we're already planning next year's program! Here's a link to the <u>report</u> that I shared with our MORE library directors.

### LOGOS & LIBRARY CARDS

I designed a new logo for Prescott Public Library and am working on one for Amery. We're ramping up our annual Library card bulk order, which saves time and money for our member libraries.



### **Website Services**

Began updating website content for fall programs and services.

Worked with Page Turner Adventures to provide usage statistics for libraries participating in the group discounted contract.

Continued work redesigning the Rhinelander District Library, Ellsworth Public Library, Prescott Public Library and Phelps Public Library.

Anne Hamland Public Library Services Consultant Wisconsin Valley Library Service (Phone) 715-261-7255



### IFLS Library System 2022 (Sept) Revised/2023 Preliminary Budget

| Line<br># | Staff  | Line Item                               | 2022<br>Approved<br>Budget | 2022<br>Revised<br>Budget (May) | 2022<br>Revised<br>Budget (Sept) | 2023<br>Budget<br>Estimates | Notes   |
|-----------|--|---|----------------------------|---------------------------------|----------------------------------|-----------------------------|---|
| 1         | Section 19 and 1 | Current Year Income                     |                            |                                 |                                  |                             |   |
| 2         | JB   | 5100 · Current Year State Aids          | 1,387,413.00               | 1,387,413.00                    | 1,387,413.00                     | 1,499,828.00                |   |
| 3         | JB   | 5200 · Interest Income/General Funds    | 2,000.00                   | 2,000.00                        | 10,000.00                        | 8,000.00                    | 111111  |
| 4         | JB   | 5263 · MORE Management Income           | 432,000.00                 | 432,000.00                      | 432,000.00                       | 446,500.00                  | inc. \$10k for mtgs, trvl, misc                             |
| 5         | JB   | 5264 · Catalog/Processing Svc Inc       | 74,599.00                  | 79,886.00                       | 79,886.00                        | 83,885.00                   | 4 Libs participate - 5% inc                                 |
| 6         | JB   | 5280 · Technology Income                | 6,000.00                   | 6,000.00                        | 6,000.00                         | 6,000.00                    | 10% Setup Fees  |
| 7         | JB   | 5277 · Fed Grant Indirect Funds         | -                          | -                               | 19,000.00                        | -                           |   |
| 8         | JB   | 5300 · Miscellaneous Income             | 200.00                     | 200.00                          | 200.00                           | 200.00                      |   |
| 9         | 7  | Total Income                            | 1,902,212.00               | 1,907,499.00                    | 1,934,499.00                     | 2,044,413.00                |   |
| 10        | c  | Current Year Expenses                   |                            |                                 |                                  |                             |   |
| 14        | JB   | Total 6500-60 · Salaries/Fringes        | 1,364,999.00               | 1,374,999.00                    | 1,359,996.00                     | 1,474,885.00                |   |
| 15        | JB   | 6580 · Leave Payouts @ Retirement       | 20,800.00                  | 16,000.00                       | 18,000.00                        | 36,278.00                   | 3 payouts @ Retirement                                      |
| 16        | JG   | 8070 · New Furnishings/Equipment <\$500 | 1,000.00                   | 1,700.00                        | 2,000.00                         | 2,000.00                    | 2 Catlg Carts '22 & re new staff & add'l Mtg Owl            |
| 17        | JB   | 8530 · Bank fees, QBooks/Direct Dep     | 1,000.00                   | 1,000.00                        | 1,100.00                         | 1,600.00                    | New QBooks Subsc '23  |
| 18        | JB   | 8540 · Annual Audit                     | 7,995.00                   | 7,370.00                        | 7,245.00                         | 8,000.00                    | new Tech/Adm Fee '22+ & Add'l<br>\$ for Statements '23      |
| 19        | СС   | 8620 · Collection/Electronic Resources  | 26,300.00                  | 26,300.00                       | 26,300.00                        | 27,700.00                   | Ancestry, Novelist, Transparent<br>Lang & Foundations in WI |
| 20        | СС   | 8620-1 · Coll/Electronic Resources      | 21,000.00                  | -                               | -                                | 21,000.00                   | reconsider for '23 (Gale/Udemy)                             |
| 21        | СС   | 8630 · Wis Pub Lib Consortium Memb      | 6,586.00                   | 6,586.00                        | 6,586.00                         | 6,953.00                    |   |
| 22        | JT   | 8670 · Professional Memberships         | 4,000.00                   | 4,000.00                        | 3,500.00                         | 4,000.00                    | WLA, ALA, SRLAAW  |
| 23        | LL   | 8690 · Librarian Workshops - General    | 6,500.00                   | 6,500.00                        | 6,500.00                         | 6,000.00                    |   |
| 24        | LL   | 8700 · CE Colaboration Projects         | 300.00                     | 300.00                          | 300.00                           | 300.00                      |   |
| 25        | LL   | 8710 · CE Grants - WLA Conference       | 1,000.00                   | 1,000.00                        | 1,000.00                         | -                           |   |
| 26        | LL   | 8702 · Crisis Prevention Training       | **                         |                                 | -                                | -                           | -   |
| 27        | LL   | 8714 · Accessibility Audits             | 5,000.00                   | 5,000.00                        | 5,080.00                         | 5,000.00                    | approx 6 libs per year                                      |
| 28        | KN   | 8716 · Comm/Lib Engagement Support      | 12,000.00                  | 12,000.00                       | 2,000.00                         | 12,000.00                   | moved to 2023   |
| 29        | JΤ   | 8720 · IFLS Staff Dvlpmt & Prof Mtgs    | 9,000.00                   | 9,000.00                        | 9,000.00                         | 9,000.00                    |   |
| 30        | JT   | 8735 · Library Consulting Expenses      | 1,000.00                   | 1,000.00                        | 1,000.00                         | 1,700.00                    | Survey Monkey, Spls, New<br>Librarian Orientation Kits      |
| 31        | JT   | 8740 · Field Visits                     | 5,000.00                   | 5,000.00                        | 4,000.00                         | 5,000.00                    |   |
| 32        | JB   | 8740-1 · MORE Training Travel           | 3,000.00                   | 3,000.00                        | 3,000.00                         | 3,000.00                    |   |
| 33        | KS   | 8741 · Field Visits - Tech Support      | 1,000.00                   | 1,000.00                        | 1,000.00                         | 1,000.00                    |   |
| 34        | LL   | 8755 · Programming Kits                 | 700.00                     | 700.00                          | 700.00                           | 700.00                      |   |
| 35        | СС   | 8812 · ILL Fees & Verification Sources  | 9,100.00                   | 9,100.00                        | 9,100.00                         | 9,500.00                    |   |
| 41        | KN   | Total 8850 · Delivery Service           | 315,063.00                 | 330,063.00                      | 338,563.00                       | 349,908.00                  | Gas surcharges  |
| 42        | JT   | 8855 · Collection Dev Grant-LEPhillips  | 23,000.00                  | 23,000.00                       | 23,000.00                        | 23,000.00                   |   |
| 46        | KS   | Total 8864 · Wide-Area Network (WAN)    | 10,370.00                  | 10,370.00                       | 4,864.00                         | 3,432.00                    | Some moved to LEAN \$                                       |

### IFLS Library System 2022 (Sept) Revised/2023 Preliminary Budget

| Line<br>#             | Staff  | Line Item                               | 2022<br>Approved<br>Budget | 2022<br>Revised<br>Budget (May) | 2022<br>Revised<br>Budget (Sept) | 2023<br>Budget<br>Estimates | Notes  |
|-----------------------|--|---|----------------------------|---------------------------------|----------------------------------|-----------------------------|--|
| prison and the second | and the second s |   |                            |                                 |                                  |                             | 2023 - \$20k-Catg Partners   |
| 47                    | JB   | 8890 · IFLS Contrib - MORE Operating    | 120,000.00                 | 120,000.00                      | 120,000.00                       | 125,000.00                  | 2023 - \$105,000 re MORE<br>Budget   |
| 48                    | KS   | 8898 · LEAN WI/Shared Tech WVLS         | 60,000.00                  | 60,000.00                       | 60,000.00                        | 58,050.00                   | -  |
| 49                    | JT   | 8950 · Campaign for Wisconsin Libraries | 1,200.00                   | 1,200.00                        | 1,390.00                         | 1,450.00                    |  |
| 50                    | JT   | 8960 · Long Range Planning Meetings     | 500.00                     | 500,00                          | _                                | 500.00                      |  |
| 51                    | KS   | 8971 · Web Development                  | 1,100.00                   | 1,100.00                        | 1,100.00                         | 1,100.00                    |  |
| 56                    | JT   | Total 9010 · IFLS Committee Meetings    | 2,400.00                   | 2,400.00                        | 1,500.00                         | 1,800.00                    |  |
| 60                    | JT   | Total 9020 · Professional Materials     | 1,500.00                   | 1,500.00                        | 1,407.00                         | 1,500.00                    |  |
| 61                    | JP   | 9030 · Postage                          | 780.00                     | 780.00                          | 780.00                           | 850.00                      |  |
| 66                    | JB   | Total 9050 · Telephone                  | 8,320.00                   | 8,320.00                        | 3,960.00                         | 3,960.00                    |  |
| 70                    |  | Total 9060 · Supplies                   | 900.00                     | 5,900.00                        | 5,900.00                         | 6,400.00                    |  |
| 75                    | RK   | Total 9080 · Marketing & Advocacy       | 2,000.00                   | 2,000.00                        | 1,000.00                         | 2,000.00                    |  |
| 87                    | JB   | Total 9123 · Building Overhead Expenses | 24,930.00                  | 25,930.00                       | 25,930.00                        | 24,930.00                   |  |
| 92                    | JP   | Total 9140 · Photocopier Costs          | 1,950.00                   | 1,950.00                        | 1,550.00                         | 1,900.00                    |  |
| 96                    | KS   | Total 9160 · Computers                  | 6,900.00                   | 6,900.00                        | 10,000.00                        | 6,900.00                    |  |
| 101                   | JB   | Total 9190 · System Vehicle Expenses    | 3,700.00                   | 3,700.00                        | 3,800.00                         | 3,700.00                    |  |
| 106                   | JB   | Total 9220 · Insurance                  | 5,725.00                   | 5,725.00                        | 5,725.00                         | 6,225.00                    |  |
| 107                   | JT   | 9240 · Contingency                      | 1,000.00                   | 1,000.00                        | 1,000.00                         | 1,000.00                    |  |
| 108                   | JB   | 9241 · Credit Card Reward Program       | (1,500.00)                 | (1,500.00)                      | (1,600.00)                       | (1,500.00)                  |  |
| 109                   | JB   | 9245 · Capital                          |                            | 20,000.00                       | 5,000.00                         | 20,000.00                   | Pkg Lot Cracks, Copier,<br>Floor/carpet, Landscape, Front<br>Door/Concrete |
| 110                   | Т  | Total Expense                           | 2,097,118.00               | 2,122,393.00                    | 2,082,276.00                     | 2,277,721.00                |  |
| 111                   | ľ  | Net Ordinary Income                     | (194,906.00)               | (214,894.00)                    | (147,777.00)                     | (233,308.00)                |  |
| 112                   | F  | Pass-thru Income/Expense                |                            |                                 |                                  |                             |  |
| 113                   | F  | Pass-thru Income                        |                            |                                 |                                  |                             |  |
| 114                   |  | 5702 · Billable Project Income          | 150,000.00                 | 150,000.00                      | 175,000.00                       | 150,000.00                  |  |
| 115                   |  | 5620 · Catalog/Processining Svc Income  | 34                         | -                               | _                                | _                           | move to income   |
| 116                   |  | LSTA and Other Grant Income             |                            | -                               | 576,812.00                       |                             |  |
| 117                   | ٦  | Total Pass-thru Income                  | 150,000.00                 | 150,000.00                      | 751,812.00                       | 150,000.00                  |  |
| 118                   | F  | Pass-thru Expense                       |                            |                                 |                                  |                             |  |
| 119                   |  | 8940 · Projects Billable to Libraries   | 150,000.00                 | 150,000.00                      | 175,000.00                       | 150,000.00                  |  |
| z 120                 |  | 8830 · Catalog/Processing Svc Expenses  | •                          | -                               | <u>.</u>                         | -                           | move to personnel & spls   |
| 121                   |  | LSTA and Other Grant Expenses           | - Address of the second    | -                               | 576,812.00                       |                             |  |
| 122                   | ٦  | Total Pass-thru Expense                 | 150,000.00                 | 150,000.00                      | 751,812.00                       | 150,000.00                  |  |
| 123                   | î  | Net Pass-thru Income                    | **                         | -                               |                                  | -                           |  |
| 124                   | 1  | Total Income less Expense               | (194,906.00)               | (214,894.00)                    | (147,777.00)                     | (233,308.00)                |  |

### **IFLS Library System** 2022 (Sept) Revised/2023 Preliminary Budget

For board review at 9/28/2022 meeting

| Line<br># S | taff Line Item                         | 2022<br>Approved<br>Budget | 2022<br>Revised<br>Budget (May) | 2022<br>Revised<br>Budget (Sept) | 2023<br>Budget<br>Estimates | Notes                        |
|-------------|--|----------------------------|---------------------------------|----------------------------------|-----------------------------|------------------------------|
| 125         |  |                            |                                 |                                  |                             |                              |
| 126         | TOTAL IFLS Carryover Funds Beg of Year | 476,954.00                 | 663,728.50                      | 663,728.50                       | 525,951.50                  | Est add'l \$10k at '22 close |
| 127         |  |                            |                                 |                                  |                             |                              |
| 128         | Plus/Minus Net Income/Loss             | (194,906.00)               | (214,894.00)                    | (147,777.00)                     | (233,308.00)                |                              |
| 129         | Less Funds in Reserve (see below)      | 270,000.00                 | 442,391.70                      | 493,308.00                       | 270,000.00                  |                              |
| 130         | Funds from Reserves (for use)          |                            | -                               | -                                |                             |                              |
| 131         | Funds from Reserves (for use)          |                            | _                               |                                  |                             |                              |
| 132         |  |                            |                                 |                                  |                             |                              |
| 133         | IFLS Uncommitted Carryover End of Year | 12,048.00                  | 6,442.80                        | 22,643.50                        | 22,643.50                   |                              |
| 134         |  |                            |                                 |                                  |                             |                              |
| 135         | IFLS Reserve Funds at year end:        |                            |                                 |                                  |                             | '                            |
| 136         | Building/Land Reserves                 | 65,000.00                  | 65,000.00                       | 65,000.00                        | 65,000.00                   |                              |
| 137         | Shared System Startup Assistance       | 10,000.00                  | 10,000.00                       | 10,000.00                        | 10,000.00                   |                              |
| 138         | Shared Svcs Prog/Bldg Expansion        | 50,000.00                  | 50,000.00                       | 50,000.00                        | 50,000.00                   |                              |
| 139         | Vehicle Replacement                    | 25,000.00                  | 25,000.00                       | 25,000.00                        | 25,000.00                   |                              |
| 140         | Personnel                              | 40,000.00                  | 40,000.00                       | 40,000.00                        | 40,000.00                   |                              |
| 141         | WAN/Web Equipment Replacement          | 20,000.00                  | 20,000.00                       | 20,000.00                        | 20,000.00                   |                              |
| 142         | System Equipment/Furnishings           | 20,000.00                  | 20,000.00                       | 20,000.00                        | 20,000.00                   |                              |
| 143         | Computer Lab Replacement               | 10,000.00                  | 10,000.00                       | 10,000.00                        | 10,000.00                   |                              |
| 144         | Technology Project/Billable Reserves   | 30,000.00                  | 30,000.00                       | 30,000.00                        | 30,000.00                   |                              |
| 145         | Future Year Budgets                    | -                          | 172,391.70                      | 223,308.00                       | -                           |                              |
| 146         | IFLS Reserve Total                     | 270,000.00                 | 442,391.70                      | 493,308.00                       | 270,000.00                  |                              |
| 147<br>148  |  |                            |                                 |                                  |                             |                              |
|             |  |                            |                                 |                                  |                             |                              |
| 149         | MORE Carryover Beg of Year             | 332,249.00                 | 399,901.27                      | 399,901.27                       | 339,901.27                  |                              |
| 150         | 5670 · MORE Shared System Income       | 903,399.00                 | 903,399.00                      | 903,399.00                       | 940,629.00                  |                              |
| 151         | 5670 · MORE Inc/Fairchild & Durand     |                            |                                 | -                                |                             |                              |
| 152         | 9500 · MORE Shared Automation Exps     | 963,399.00                 | 963,399.00                      | 963,399.00                       | 1,005,729.00                |                              |
| 153         | MORE Net Income/Expense                | (60,000.00)                | (60,000.00)                     | (60,000.00)                      | (65,100.00)                 |                              |
| 154         | MORE Funds End of Year                 | 272,249.00                 | 339,901.27                      | 339,901.27                       | 274,801.27                  | \$224,000 in Reserves/MORE   |

INSTRUCTIONS: Complete and submit one copy of this Word document along with one signed, scanned copy in PDF format to the Division for Libraries and Technology (Division) by Friday, October 14, 2022. Submit completed Word and PDF documents to:



Wisconsin Department of Public Instruction PUBLIC LIBRARY SYSTEM PLAN AND CERTIFICATION OF INTENT TO COMPLY CALENDAR YEAR 2023

PI-2446 (Rev. 08-2022) <u>LibraryReport@dpi.wi.gov</u>

Required by Wis. Stat. §§ 43.17(5) and 43.24(3)

| GENERAL INFORMATION  |
|--|
| Library System   |
| IFLS Library System  |
| Describe significant needs and problems that influenced the development of this and other system plans.  |
| The system continues to seek ways to more effectively provide the highest quality services while trying to limit the amount of fees charged to our member libraries. Administration of libraries continues to increase in complexity and the pool of candidates for library director positions seems to be diminishing. The needs for consulting services and training have increased due to significant turnover in library staff positions in the past few years.  |
| IFLS continues to seek a balance between virutal services/support and the increased desire by some to return to in-person trainings and meetings. Both methods have their advantages and we see to continue to provide high quality service to our member libraries.   |
| Did the library system consult member libraries in the development of this plan?   |
| No, the library system did not include member libraries in the development of this plan.   |
| Yes, the library system included member libraries in the development of this plan.   |
| If yes, describe the planning environment and process for this system plan. Include how member libraries are involved in plan development and review:  |
| IFLS requested input on from our member library directors in updating our 2022-2023 Strategic Plan via email. We requested responses based on these two questions:   |
| • Please share any ideas you have for ways that IFLS could improve services to member libraries:   |
| • Please share any thoughts for IFLS to consider when preparing our 2023 budget:   |
| In addition, we asked our Advisory Council on budget and planning priorities. Based on their input we adding a key work plan directive to see how we can support recruitment and rentention efforts. These efforts will include library boards and staff.  |
| Does the library system have a formally appointed advisory committee under Wis. Stat. § 43.17(2m)?   |
| No, the library system does not have a formally appointed advisory committee.  |
| Yes, the library system has a formally appointed advisory committee.   |
| If the system appoints an advisory committee under Wis. Stat. § 43.17(2m), describe how the system makes appointments, posts meetings, and how the advisory committee reports to the library system board. Include a list of any additional system planning documents with the period covered and attach any planning documents which have not previously been provided to the Division:   |
| The system has a 13 person advisory committee consisting of one representative from each of the 10 counties, the resource library director and two multitype at large members representing academic, school or special libraries. The two year terms are staggered for the members. Each year six or seven terms expire. The representative serving determines if they wish to continue. If they don't the individual county library directors select their representative. The agenda and minutes are posted on the IFLS website https://iflsweb.org/knowledge-base/advisory-council/ and provided to the IFLS Board. A representative from the group tries to attend the IFLS Board meeting to provide an update. A bylaw review will be conducted in 2023 with the consideration to look at the multitype membership to provide more flexibility in determining representation. |

#### **ASSURANCES**

The following plan and compliance document provides assurance that your public library system intends to comply with all statutory requirements for public library systems for calendar year 2023. Indicate, with a check, your system's intent to comply with each system requirement and provide the requested information under each system requirement.

Wis. Stat. § 43.24(2) For a public library system to qualify for and maintain its eligibility for state aid under this section it shall ensure that all of the following are provided:

#### Membership Agreements

- Wis. Stat. § 43.24(2)(a) Written agreements that comply with Wis. Stat. § 43.15(4)(c)4 with all member libraries.
- The system will provide a sample copy of the agreement with a list of all members signing and the dates signed to the Division by January 15. (The system does not need to file multiple copies of the same agreement; only a sample copy of each type of agreement is necessary.)

If the system is providing the sample copy and list of members signing through a publicly available webpage, provide the URL here:

#### Resource Library Agreement

- Wis. Stat. § 43.24(2)(b) Backup reference, information and interlibrary loan services from the system resource library, including the development of and access to specialized collections, as evidenced by a written agreement with that library.
- The system will provide a signed copy of the resource library agreement to the Division by January 15.

If the system is providing the resource library agreement through a publicly available webpage, provide the URL here:

#### Reference Referral, Interlibrary Loan, and Technology

Wis. Stat. § 43.24(2)(d) Referral or routing of reference and interlibrary loan requests from libraries within the system to libraries within and outside the system.

#### List ongoing activities related to this requirement:

#### Technology

- 1. Continue to develop "LEAN Wisconsin" (LEAN WI), a partnership between multiple library systems (currently, IFLS, NWLS and WVLS), to provide member libraries with access to a strong and cost efficient enterprise technology service platform, including: virtualization, durable data storage, technology consultation, technology support, applications services and an array of additional beneficial technology services.
- 2. Continue to provide member libraries with access to technology expertise and technology consulting.
- 3. Increase LEAN WI and library funding by curating grant information and partnering with other organizations to leverage grant writing expertise and/or jointly apply for grants.
- 4. Monitor development in the TEACH Wisconsin program, FCC telecommunication discounts, BadgerNet, etc, as they apply to IFLS area libraries. Encourage libraries to take advantage of these programs/discounts when it is appropriate to do so.
- 5. Support county and local broadband development initiatives and efforts to increase broadband capacity in libraries.
- 6. Continue to monitor bandwidth usage by member libraries.
- 7. Assist member libraries in acquiring supplemental bandwidth when needed.
- 8. Continue to provide a secure Wide Area Network (WAN), with adequate bandwidth, for data communication between member libraries, the system headquarters, and appropriate application servers. Continue to work with member libraries to determine the most appropriate methods of data communication.
- 9. Facilitate group purchases of computers, network devices, and other technology-related devices for member libraries in order to promote ownership of state of the art equipment and cost savings.
- 10. Continue to promote effective cost-sharing by facilitating the hosting and licensing of shared applications and databases used by member libraries.
- 11. Maintain solid working relationship with all member libraries.
- 12. Blend WVLS, NWLS and IFLS technology services platform into a unified LEAN WI service model.
- 13. Work to normalize the use of technology between LEAN WI internally, as well as between partner systems and their respective member libraries.
- 14. Expand the use of technologies which enable or facilitate support automation tools (eg. Active Directory).
- 15. Explore and experiment with new technologies of probable value to LEAN WI member libraries and commit to one pilot project annually.
- 16. Expand the use of technology for remote presence meetings and programming, and promote its value to member libraries in the LEAN WI footprint.
- 17. Pursue collaborative opportunities under LEAN WI.
- 18. Pursue collaborative opportunities internally with member libraries in the LEAN WI footprint.
- 19. Assist member libraries in the LEAN WI footprint with partnership development among each other, with local organizations, and digitally with remote libraries and organizations.

#### ASSURANCES (cont'd)

Reference Referral & Interlibrary Loan

Administers the MORE shared system (ILS).

Subscribes to and promotes electronic databases.

IFLS interlibrary loan staff continue to handle & refer reference and interlibrary loan requests as needed to all types of libraries in the IFLS area as well as to out-of-system and out-of-state libraries using the ILS, WISCAT and WorldCat/OCLC software. Participates in WPLC projects including the statewide buying pool.

Indicate new or priority activities relating to this requirement for the plan year (if none, indicate so):

ILS Improvement--Add Cornell into the MORE Consortium

Reference Referral & Interlibrary Loan Improvement--Continue to evaluate service models based on staff transitions Continue to seek out statewide technology collaborations

#### Inservice Training

Wis. Stat. § 43.24(2)(e) Inservice training for participating public library personnel and trustees.

The Division interprets inservice training to incorporate a range of in-person and virtual continuing education opportunities.

#### List ongoing activities related to this requirement.

Assess the CE needs of staff and directors of member libraries and the MORE shared system.

Provide 30 or more contact hours of CE for staff and directors and at least 12 hours of specialized training on the MORE shared system.

Collaborate with other library systems to develop training and development opportunities, particularly in a virtual environment Provide remote access to workshops and webinars as appropriate.

Continue to promote and offer inservices at individual libraries (including sessions about: responding to challenges, customer service, crisis prevention, teens, the ILS and databases, workplace culture, compassion resilience/self-care, and responding to other needs as indicated by library staff)

Provide regular virtual check-ins for youth service staff as well as library directors.

Continue statewide and regional CE collaborations

Indicate new or priority activities relating to this requirement for the plan year (if none, indicate so):

Identify the names and email addresses of continuing education staff employed by the system for continuing education services:

Leah Langby, langby@ifls.lib.wi.us

If the system contracts with another system or entity to plan and conduct continuing education services, list that system or entity and provide a link to, or copy of, the current agreement:

#### **Delivery and Communication**

Wis. Stat. § 43.24 (2)(fm) Electronic delivery of information and physical delivery of library materials to participating libraries.

List ongoing activities related to this requirement. For physical delivery reference resources, personnel, and vendors.

Provide 3 days a week delivery to MORE public libraries; and 5 days a week delivery for the resource library.

Provide 1-2 day a week delivery for other member libraries based on ILL volume.

Fund the system's share of the statewide delivery network.

Survey, monitor and evaluate the courier volume.

Provide consulting and training on websites and website development including mobile versions.

Disseminate information via electronic newsletters or blogs to staff from all types of libraries

Indicate new or priority activities relating to this requirement for the plan year (if none, indicate so):

Further strenghten our advocacy/communication/PR training and support. Deploy and maintain a updated IFLS website.

Review and enhance communication tools for IFLS staff and member libraries.

Monitor/evaluate courier performance and viability.

| age         | PI-2446   |
|-------------|---|
|             | ASSURANCES (cont'd)   |
| Sei         | vice Agreements   |
| X           | Wis. Stat. § 43.24(2)(g) Service agreements with all adjacent library systems.  |
| X           | The system will provide a copy of the agreements to the Division by January 15. The agreements with adjacent systems – including consulting agreements, consortium agreements, etc. – must include a list of all systems signing the agreement.   |
|             | If the system is providing the service agreements through a publicly available webpage, provide the URL here:   |
|             | If the system is providing the service agreements through a publicly available webpage, provide a brief description of the types and number of agreements here:   |
| Oth         | ner Types of Libraries  |
| Ø           | Wis. Stat. § 43.24(2)(L) Cooperation and continuous planning with other types of libraries in the system area, which results in agreements with those libraries for the appropriate sharing of library resources to benefit the clientele of all libraries in the system area.  |
| X           | The system will have agreements with other types of libraries, or if the system participates in a cooperation agreement with a multitype organization to meet the purposes of this goal, there is established a clear link between the system and the individual members of the multitype organization. The system will provide a copy of the agreement with a list of all signing libraries to the Division by January 15. |
|             | If the system is providing the agreements with other types of libraries through a publicly available webpage, provide the URL here:   |
|             | If the system is providing the agreements with other types of libraries through a publicly available webpage, provide a brief description of the types and number of agreements here:   |
| _ib         | rary Technology and Resource Sharing Plan   |
|             | Wis. Stat. § 43.24(2)(m) Planning with the division and with participating public libraries and other types of libraries in the area in regard to library technology and the sharing of resources. By January 1, 2000, and every fifth January 1 thereafter, the public library system shall submit to the division a written plan for library technology and the sharing of resources.                                     |
| $\boxtimes$ | The system will provide the current plan for library technology and resource sharing to the Division by January 1, 2023, if the system amended the plan since last submitting it to the Division or if the plan on file with the Division is no longer valid. See the Library System Technology and Resource Sharing plan webpage for the most current version of the system library technology and resource sharing plan.  |
|             | If the system is providing the current technology and resource sharing plan through a publicly available webpage, provide the URL here:   |
|             | Is the plan current and comprehensive for the technology and resource sharing services the system provides?   |
|             | Yes, the library system technology and resource sharing plan is current and comprehensive for the technology and resource sharing services the system provides.   |
|             | No, the library system technology and resource sharing plan is not current or comprehensive for the technology and resource sharing services the system provides or will provide.   |
|             | If no, describe what the system has added, changed, or eliminated from the plan in effect (and describe how the changes were reviewed with member libraries and approved by the system board):  |

Indicate new or priority activities relating to this requirement for the plan year:

Continued integration of IFLS, NWLS, and IFLS into collaborative technology support platform. Continue development of collaborative backup program.

#### ASSURANCES (cont'd)

#### **Professional Consultation**

Wis. Stat. § 43.24(2)(h) Professional consultant services to participating public libraries.

Identify consultants, specific service areas, and related activities. If the consultant is employed by a member library, indicate the library and the consultant's title:

System Director -- Library Administration; Space and Building Consulting; Planning; Personnel; Library Law; Board Development;

Youth and Inclusive Services -- Programming; Collection Development; Community partnerships; Literacy; Inclusive services; Customer Service; Planning; Personnel and Staff Development

Public Services Consultant -- Library Administration; Planning; Personnel; Programming; Library Law; Adult Services;

Workforce Development

Technology – Technology consultation, support, training, purchasing, and planning; Network monitoring, administration, security, and engineering; Website support; Domain management; Data provisioning; Remote Access; New technology innovation in partnership with Wisconsin Valley Library System and Northern Waters Library System

PR and Marketing -- PR; Advocacy; Social Media; Branding

Electronic Resources -- Collection Development; Consulting/Training on ILL, databases, e-material and device use; Reference; Resource Sharing

Business Manager -- Financial management/accounting

ILS Staff -- Circulation, Cataloging, Acquistions, Statistics, and Patron Service

Indicate new or priority activities relating to this requirement for the plan year (if no change from current year, indicate None):

Recruitment and rentention support

New Director orientation and mentoring

#### **Inclusive Services**

Wis. Stat. § 43.24(2)(k) Promotion and facilitation of library service to users with special needs.

The Division interprets services to users with special needs as inclusive services. Inclusive library services are holistic, spanning library policies, collections, space, and services. Inclusive services reflect equity and accessibility for all members of the community, including services to individuals or groups for whom using the public library is difficult, limited, or minimized.

#### Indicate new or priority activities relating to this requirement for the plan year:

Trying to approach all activities with a lens of equity, diversity, and inclusion.

Working with the IFLS Board to adopt the Inclusive Services Statement

Offering a facilitated cohort option to library directors and/or staff who want to work through the Inclusive Services Assessment and Guide together and meet regularly to discuss progress, questions, and challenges.

Continue to work with the statewide IDEA team on the Wisconsin Libraries Talk About Race project

#### Other Service Programs

Wis. Stat. § 43.24(2)(i) Any other service programs designed to meet the needs of participating public libraries and the residents of the system area, as determined by the public library system board after consultation with participating public libraries.

List each "other" service program individually with ongoing activities and new or priority activities for the plan year under each program. For instance, if the system provides a bookmobile service program, list ongoing activities and new or priority activities for the bookmobile program. (Do not lump miscellaneous activities under a single "other" program.)

#### Administration

| The system will not expend more than 20 percent of state aid received in the plan year for | . เดเ สนาเกเรเ | uauon |
|--|----------------|-------|
|--|----------------|-------|

The system will submit the 2022 system audit to the Division no later than September 30, 2023.

#### **Budget**

The system completed and included the budget by service program category and fund source for the plan year (see guidelines).

#### **COLLABORATIVE ACTIVITIES**

Summary of Activities Briefly describe collaborative activities with other libraries, public library systems, and other organizations. Exclude services and activities listed in the system's 2021 resource library contract.

| Cost Benefit For each activity above, list the activity name ar   | nd estimated cost benefit realized.   |   |  |
|---|---|---|--|
|   | Activity  |   | Amount                                     |
| 1. Participate in the CINC (Chippewa Valley Intern based, inexpensive, high-bandwidth network for IFLS                |   | m provides a fiber-                                 | 10,000                                     |
| 2. LEAN WI Technology Services Partnership (See   | WVLS Report for Benefit Analysis)   |   |  |
| 3. WPLC Participation   |   |   | 1,250,000                                  |
| 4. MORE Shared ILS and Cataloging Support   |   | ····  | 500,000                                    |
| 5. Delivery Coordination among IFLS and 53 memb   | er libraries along with the Statewide N   | etwork and Minitex                                  | \$1,200,000                                |
| 6. Continuing Education Collaborations with other l   | ibrary systems and DPI  |   | \$40,000                                   |
| 7.  |   |   |  |
| 8.  |   |   |  |
| 9.  |   |   |  |
| 10.   |   |   |  |
|   |   | Cost Benefit Total                                  | \$1,760,000                                |
|   | CERTIFICATION   |   |  |
| WE, THE UNDERSIGNED, CERTIFY that to the best of our correct, and that the system will be in full compliance with all | r knowledge, the information provided in thi applicable provisions of Chapter 43 of the V | s document and any at<br>lisconsin Statutes for the | tachments is true and e year <b>2023</b> . |
| Name of System Director   | Signature of System Director  | Date  | e Signed <i>Mo./Day/Yr.</i>                |
| John Thompson   | >   |   |  |
| Name of System Board President  | Signature of System Board President   | Date  | e Signed <i>Mo./Day/Yr.</i>                |
| James Tripp   | >   |   |  |
| LIBR  | FOR DPI USE<br>ARY SYSTEM PLAN APPROVAL   |   |  |
| Pursuant to Wis. Statutes, the plan contained herein is:  | DLT Assistant Superintendent Signature  | Date  | e Signed <i>Mo./Day/Yr.</i>                |
| Approved  |   |   |  |
| Provisionally Approved See Comments.  | <b>&gt;</b>   |   |  |
| Not Approved See Comments.  |   |   |  |
| Comments  |   |   |  |

|   | PUE<br>AN                            | ILIC LIBRARY SYSTE<br>NUAL PROGRAM BU          | M 2023<br>DGET                                      |                  |       |
|---|--------------------------------------|--|---|------------------|-------|
| Program   | 2023<br>Public Library<br>System Aid | System Aid<br>Carryover and<br>Interest Earned | Other State and<br>Federal Library<br>Program Funds | All Other Income | Total |
| Technology, Reference, and Interlibra                       | ry Loan*                             |  |   |                  |       |
| 1.  |                                      |  |   |                  |       |
| 2.  |                                      |  |   |                  |       |
| 3.  |                                      |  |   |                  |       |
| 4.  |                                      |  |   |                  |       |
| 5. Electronic Resources                                     |                                      |  |   |                  |       |
| Program Total   | \$0                                  | \$0  | \$0   | \$0              | \$0   |
| Continuing Education and Consulting                         | Service*                             |  |   |                  |       |
| 1.  |                                      |  |   |                  |       |
| 2.  |                                      |  |   |                  |       |
| Program Total   | \$0                                  | \$0  | \$0   | \$0              | \$0   |
|   |                                      |  |   |                  |       |
| Delivery Services   |                                      |  |   |                  | \$0   |
| Inclusive Services  |                                      |  |   |                  | \$0   |
| Library Collection Development                              |                                      |  |   | :                | \$0   |
| Direct Payment to Members for Nonresident Access            |                                      |  |   |                  | \$0   |
| Direct Nonresident Access<br>Payments Across System Borders |                                      |  |   |                  | \$0   |
| Youth Services  |                                      |  |   |                  | \$0   |
| Public Information  |                                      |  |   |                  | \$0   |
| Administration  |                                      |  |   |                  | \$0   |
| Subtotal  | \$0                                  | \$0  | \$0   | \$0              | \$0   |
| Other System Programs                                       |                                      |  |   |                  |       |
| 1.  |                                      |  |   |                  | \$0   |
| 2.  |                                      |  |   |                  | \$0   |
| Program Total   | \$0                                  | \$0  | \$0   | \$0              | \$0   |
| Grand Totals  | \$0                                  | \$0  | \$0   | \$0              | \$0   |

<sup>\*</sup>These programs may be divided into subprograms at the discretion of the system. If choosing not to use subprograms, enter amounts on line 1. Line 5 is reserved for the amounts budgeted for electronic resources (see program budget guidelines).

# **Strategic Plan**

2023-2024

Inspiring and Facilitating Library Success

Serving the 53 libraries of Barron, Chippewa, Dunn, Eau Claire, Pepin, Pierce, Polk, Price, Rusk and St. Croix Counties

## Introduction

During 2021 IFLS conducted a survey of our member libraries to ask about the importance and satisfaction with our current services as well as determine what gaps may exist. The survey was completed by 125 individuals including all 53 library directors. In addition, we asked about their aspirations for the role of the library in the community and services they wish to provide for their communities. These aspirational ideas will be the basis for our planning as we move forward into 2023.

The strategic priorities remain from our 2022-2023 plan with the addition of a recruitment and retention priority and a focus for 2023 will be individual action steps that fit within those priorities.

The IFLS Board of Trustees reviewed and approved the Public Library System Plan and Certification of Intent to Comply for 2023 at their September 28, 2022, meeting.

## **IFLS Overview**

10 member counties53 public libraries along with one branch location

Population Served: 463,025

Square Miles: 7,969

2022 State Aid: \$1,387,411

# **IFLS Services**

# **Advocacy and Promotion**

- Marketing and communication resources & consulting
- Website design
- Training in Divi, a WordPress website template
- Library Legislative Day
- Relationships with local government

## Administration

- Annual reports
- Budgeting & Financial consulting
- Board development
- Library Director hiring
- Building projects & Planning
- Library law

#### **Adult Services**

- Collection development
- Program Support
- Kits

# **Collaborative Services & Networking**

- Facilitating communication between libraries
- Mentor program
- Community area networks
- Public-private partnerships
- Local, county government and nonprofit agencies

# **Continuing Education**

- Webinars & Workshops
- Professional development resources
- In-services at your library
- Director certification

# **Delivery**

- Local courier
- Statewide delivery

#### **Inclusive Services**

- ADA compliance
- Best practices & resource sharing
- Grant-writing
- Partnerships
- Planning & Evaluation of programs and services

# **Integrated Library System (MORE)**

- Consortium administration
- Training & support
- Circulation
- Cataloging & Bibliographic Services (CABS) and Shared Services
  - Centralized cataloging
  - Centralized materials processing (shared services members only)

- Database cleanup
- Serials
- Acquisitions
- Online catalog
- Statistics

# **Interlibrary Loan & Reference Services**

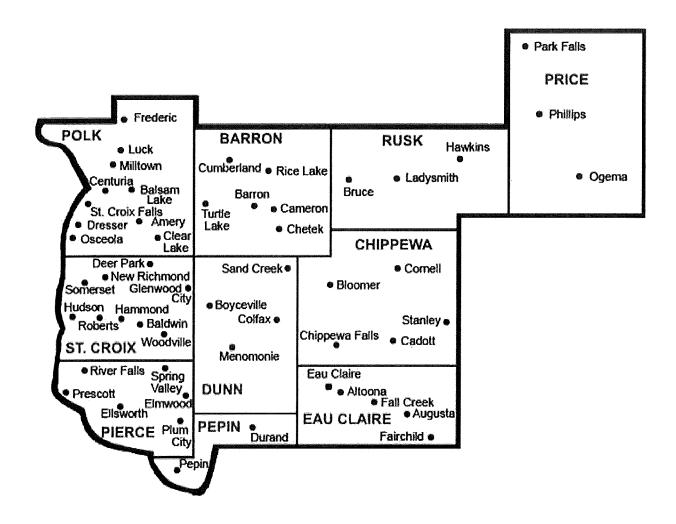
- Best practices
- Training
- ILL Clearinghouse
- Subject requests
- Electronic resources (databases & e-content)
- OverDrive Support & Advantage selecting

# **Technology**

- Technology purchasing and setup
- Troubleshooting
- Pharos Public computer time management
- Security
- Networking and bandwidth
- Training
- Help desk

#### **Youth Services**

- Programming & kits to borrow
- Collection development
- Advocacy
- Early literacy
- Child and teen development
- Collaboration & Partnerships
- Planning & Evaluation
- Resource sharing & best practices



#### Vision:

We envision a network of amazing libraries. IFLS staff and our partner libraries collaborate to provide outstanding, engaged, and inclusive services that contribute to informed, connected, and literate communities.

#### Mission:

To inspire and facilitate library success by providing member libraries with the tools to serve, empower, and lead their communities.

#### **Core Values:**

- Serve
- Empower
- Lead

## **Strategic Priorities:**

#### **★** Support

- Consultation
- Training & Professional Development
- Board Development
- Technology
- Collaboration & Partnerships
- Collaborative Services
- Create Service Efficiencies
- Group Purchasing

#### ★ Innovate and Lead

- Emerging Trends
- Pilot & Experiment
- Statewide Participation
- IFLS Partnerships & Collaborations
- Leadership Modeling
- Resource Creation

## **★** Advocate and Promote Awareness

- Consultation
- Resource & Toolkit Development Support
- Training
- Staff & Board Development
- Legislative Communications
- Branding
- Website & Social Media Support
- Statistics & Data
- Support Community Engagement

# **Key Work Plan Directions**

- Increase Advocacy & Awareness Support
- Enhance Board Development Support
- Support Library Recruitment and Retention Efforts
- Study ILS Improvements
- Evaluate System Capacity
- Monitor Courier Performance and Viability

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Updated: September 2022